## COVER SHEET

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## SEC FORM - I-ACGR

## INTEGRATED ANNUAL CORPORATE GOVERNANCE REPORT

- 1. For the fiscal year ended 31 December 2019
- 2. SEC Identification Number 13174 3. BIR Tax Identification No. 108-278-000
- 4. Exact name of issuer as specified in its charter **LEISURE & RESORTS WORLD CORPORATION**
- 5. Philippines
  Province, Country or other jurisdiction of incorporation or organization

  (SEC Use Only)
  Industry Classification Code:
- 7. <u>26/F West Tower, PSE Centre, Exchange Road, Pasig City</u>
  Address of principal office <u>1605</u>
  Postal Code
- 8. <u>8634-5099</u> Issuer's telephone number, including area code
- N/A
   Former name, former address, and former fiscal year, if changed since last report.

INTEGRATED ANNUAL	INUAL CORPORATE GOVERNANCE REPORT	
COMPLIANT/	ADDITIONAL INFORMATION	EXPLANATION
NON-		
COMPLIANT		
The Board's Govern	overnance Responsibilities	

competitiveness and profitability in a manner consistent with its corporate objectives and the long- term best interests of its shareholders and other Principle 1: The company should be headed by a competent, working board to foster the long- term success of the corporation, and to sustain its stakeholders.

Directors remain qualified for their positions In the following links:  them to fulfill their roles and responsibilities and respond to the needs of the organization.  Definitive Information Statement https://ledge.pse.com.ph/openDiscVi ewer.do?edge no=d11e41a5871550 600de8473cebbd6407  Annual Report https://edge.pse.com.ph/openDiscVi ewer.do?edge no=5d19864e00ac41 e30de8473cebbd6407
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		facilitate the selection of potential nominees and to serve as benchmark for the evaluation of its performance is disclosed in the following reports:  A. New Manual of Corporate Governance (MCG):  https://lnvc.com.ph/wp-content/uploads/2018/08/LR  WC-New-Manual-on-Corporate-Governance.pdf  B. Definitive Information Statement:  https://edge.pse.com.ph/opeenDiscViewer.do?edge_no=d11e41a5871550600de8473ceebbad6407
Recommendation 1.2	11000	Or the Coff the Control of 111 control of the
executive directors.		the Board of Directors, at least six (6) are non-executive directors, which is a majority.
Recommendation 1.3		
<ol> <li>Company provides in its Board Charter and Manual on Corporate Governance a policy on training of directors.</li> </ol>	Compliant	Please refer to Section 1.3 of the Company's MCG.
		https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
SEC Form – I-ACGR * Updated 21Dec2017		

<ol> <li>Company has an orientation program for first time directors.</li> </ol>	Compliant	The Company also holds an annual in-house seminar/training on corporate governance.
3. Company has relevant annual continuing training for all directors.	Compliant	Company have Certificates of Attendance in Corporate Governance Training. Please see below link: https://livc.com.ph/wp- content/uploads/2015/09/Corporate -Governance-Certificates-of- Attendance.pdf
Recommendation 1.4		
1. Board has a policy on board diversity.	Compliant	Please refer to Section 1.4 of the Company's MCG.
		https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
Optional: Recommendation 1.4		
<ol> <li>Company has a policy on and discloses measurable objectives for implementing its board diversity and reports on progress in achieving its objectives.</li> </ol>	S	
1. Board is assisted by a Corporate Secretary.	. Compliant	Please refer to the following links /
2. Corporate Secretary is a separate individual from the Compliance Officer.	Compliant	attached documents:
CEC Engine - 1 ACCD * 1 Indiana 21 December 1		

vc.com.ph/wp- uploads/2018/08/LR -Manual-on- e-Governance.pdf	17-C dated 19 July he appointment of orate Secretary. See c for reference:	ige.pse.com.ph/ope ver.do?edge_no=19 i68463cefdfc15ec26	a is the Corporate not a member of (ristine Margaret 3 Compliance	Atty. Carol Padilla attended the corporate governance seminar held on 7 November 2019. See link below for her Certificate of Attendance:
https://lrv content/l WC-New. Corporat	4. SEC Form 2019 on the Corport below link	https://ec nDiscView c7656ad4 3a54d	Atty. Carol Padill. Secretary, and is the Board. Atty. K Delos Reyes is the Officer.	Atty. Carol Padilla attended the corporate governance seminar he on 7 November 2019. See link belc for her Certificate of Attendance:
				Compliant
				4. Corporate Secretary attends training/s on corporate governance.
	https://lrwc.com.ph/wp- content/uploads/2018/08/LR WC-New-Manual-on- Corporate-Governance.pdf			https://livvc.com.ph/wp- content/uploads/2018/08/LR WC-New-Manual-on- Corporate-Governance.pdf  4. SEC Form 17-C dated 19 July 2019 on the appointment of the Corporate Secretary. See below link for reference: https://edge.pse.com.ph/ope nDiscViewer.do?edge_no=19 c_655dad48843cefdfc15ec26 3a54d  Atty. Carol Padilla is the Corporate Secretary, and is not a member of the Board. Atty. Kristine Margaret Delos Reyes is the Compliance Officer.

		https://edge.pse.com.ph/openDiscVi ewer.do?edge_no=3ec4d9f656ddde 5cefdfc15ec263a54d	
Optional: Recommendation 1.5			
<ol> <li>Corporate Secretary distributes materials for board meetings at least five business days before scheduled meeting.</li> </ol>			
Recommendation 1.6			
<ol> <li>Board is assisted by a Compliance Officer.</li> <li>Compliance Officer has a rank of Senior Vice President or an equivalent position with adequate stature and authority in the corporation.</li> </ol>	Compliant	Please refer to the following links / attached documents:  1. Amended 2019 General Information Sheet filed on 22	
3. Compliance Officer is not a member of the board.	Compliant	2. Company's MCG (Section 1.6); 3. SEC Form 17-C dated 19 July 2019 on the appointment of the Compliance Officer. See below link for reference:  https://edge.pse.com.ph/openDiscViewer.do?edge_no=19c7656ad468463cefdfc15ec26ge_no=19c7656ad468463cefdfc15ec26ge_no=19c7656ad468463cefdfc15ec26ge_no=19c7656ad468463cefdfc15ec26ge_no=19c7656ad468463cefdfc15ec26ge_no=19c76ficer, Head of Legal and Compliance Department, and Head of the Land and Investment Group. She is not a member of the board.	
4. Compliance Officer attends training/s on corporate governance.	Compliant	Atty. Kristine Margaret Delos Reyes attended the corporate governance seminar held on 7 November 2019.	

Principle 2: The fiduciary roles, responsibilities are other legal pronouncements and guidelines shakecommendation 2.1  1. Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.	nd accountability	Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders.  1. Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.  Recommendation 2.1  1. Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.  Recommendation 2.1  1. Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.  Recommendation 2.1  The directors are provided with board materials prior to the board meeting. Management provides regular reports and updates on the
SEC Form – I-ACGR * Updated 21Dec2017		the operation and financial reports are presented and taken up by the Board before they are reported to the PSE and SEC. The business plans, strategies, and directions are discussed by the board in meetings to approve the Annual Budget.  Section 1.1 of MCG:  "The company should be headed by a competent, working board to foster the long-term success of the corporation, and to sustain its corporation, and to sustain its competitiveness and profitability in a manner consistent with its corporate objectives and the long-term best interests of its shareholders and other stakeholders."

Recommendation 2.2			
. Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	Reports on operation is a regular part of the agenda of Board Meetings.  The Board is able to oversee and	
<ol> <li>Board oversees and monitors the implementation of the company's business objectives and strategy.</li> </ol>	Compliant	monitor the implementation of the company's business objectives and strategy during those board meetings.	
		Section 2.2 of MCG: "The Board should oversee the development of and approve the company's business objectives and strategy, and monitor their implementation, in order to sustain the company's long-term viability and strength."	
Supplement to Recommendation 2.2			
. Board has a clearly defined and updated vision, mission and core values.	Compliant	The Company's website provides its mission, vision, and core values. See below link for reference:	
		https://lrwc.com.ph/our- company/	
		This is reviewed annually by management.	
Board has a strategy execution process that facilitates effective management performance and is attuned to the company's business environment, and	Compliant	The Board evaluates and approves the business plans, strategies, and projects presented and proposed by management. The Board considers	
culture.		the business environment and culture	

		in assessing said business plans and strategies.
		The Board conducts regular meetings and receives regular reports from management on topics such as operations and financial performance, to ensure that the Company's strategic plans are followed.
Recommendation 2.3		
<ol> <li>Board is headed by a competent and qualified Chairperson.</li> </ol>	Compliant	Mr. Eusebio H. Tanco is the Chairman of the Company.
		Information about him and his qualifications are disclosed in the Annual Report and Definitive
		Information Statement, and uploaded in the Company's website. See below links for reference:
		Definitive Information Statement https://edge.pse.com.ph/openDiscVi ewer.do?edge_no=d11e41a5871550 600de8473cebbd6407
		Annual Report https://edge.pse.com.ph/openDiscVi ewer.do?edge_no=5d19864e00ac41 e30de8473cebbd6407
		Company Website https://lnwc.com.ph/board-of- directors/
Recommendation 2.4		

Board adopts a policy specifying the relationship between remuneration and performance.  Directors do not participate in discussions or deliberation. remuneration.  As for the employees' remuneration, the Company conducts semi-annual performance evaluation of all regular employees to effectively monitor their performance. All probationary employees are also evaluated prior	Section 2.5 of MCG: officers and board members with long-term interests of the company.	Recommendation 2.5	retirement Compliant	
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employees rate their own performance vis-à-vis a target, which is still subject to the approval of their immediate superior/s. The average rating of employee based on his performance evaluation will be the basis for computation of performance bonus (if any). Please refer to attached HR Memo No. 0036-2018.					For Items 1, 2 & 5:	"The Board should have a formal and transparent board nomination and election policy that should include how it accepts nominations from minority shareholders and reviews	nominated candidates. The policy should also include an assessment of the effectiveness of the Board's
					Compliant E	Compliant tr	Compliant st
	Optional: Recommendation 2.5	Board approves the remuneration of senior executives.	2. Company has measurable standards to align the performance-based remuneration of the executive directors and senior executives with long-term interest, such as claw back provision and deferred bonuses.	Recommendation 2.6	Board has a formal and transparent board on nomination and election policy.	2. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	Board nomination and election policy     includes how the company accepted     nominations from minority shareholders.

processes and procedures in the nomination, election, or replacement of a director. In addition, its process of identifying the quality of directors should be aligned with the strategic	direction of the company.  It is the Board's responsibility to develop a policy on board nomination. The policy should appropriate shareholders'	participation by including procedures on how the Board accepts nominations from minority shareholders. The policy should also promote transparency of the Board's nomination and election process.	The nomination and election process also includes the review and evaluation of the qualifications of all persons nominated to the Board, including whether candidates: (1) possess the knowledge, skills, experience, and particularly in the case of non-executive directors, independence of mind given their responsibilities to the Board and in light of the entity's business and risk profile; (2) have a record of integrity and good repute; (3) have sufficient time to carry out their responsibilities; and (4) have the ability to promote a smooth interaction between board members, xxx."
Compliant	Compliant	Compliant	
Board nomination and election policy     includes how the board shortlists     candidates.	5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	6. Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	

content/uploads/2018/12/Nominatio

n-Committee.pdf

Nomination Committee Charter:

tems 3 & 4:

https://lrwc.com.ph/wp-

in accordance with existing laws. The

procedures of the nomination

process are expected to be

discussed early by the Board. The

candidates to the Board of Directors

"... all shareholders must be given

Section 13.1 of the MCG:

the opportunity to nominate

	Section 2.7 of MCG: "The Board should have the overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions	(RPTs) and other unusual or infrequently occurring transactions, particularly those which pass certain thresholds of materiality. The policy	should include the appropriate review and approval of material or significant RPTs, which guarantee fairness and transparency of the transactions. The policy should encompass all entities within the group, taking into account their size, structure, risk profile and complexity of operations."  Section 3.5 of MCG:  " The Board should establish a Related Party Transaction (RPT) Committee, which should be tasked with reviewing all material related party transactions of the company and should be composed of at least three non-executive directors, two of whom should be independent, including the Chairman syx."	including the Chaliffian, xxx
	Compliant	Compliant	Compliant	
as director databases set up by director or shareholder bodies) when searching for candidates to the board of directors.	Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions.	3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.	NEC Form - 1-4 CGR * 11 adated 21 Dec 2017

		The Related Party Transactions Committee for 2019 was elected during the Organizational Board of Director's Meeting held on 9 August 2019: https://edge.pse.com.ph/openDiscVi ewer.do?edge no=3f52e28f8daa3b9 befafc15ec263a54d  The Company's RPT Committee Charter: https://lrwc.com.ph/wp- content/uploads/2018/12/Related- Party-Transaction-Committee.pdf
Supplement to Recommendations 2.7  1. Board clearly defines the threshold for disclosure and approval of RPTs and categorizes such transactions according to those that are considered de minimis or transactions that need not be reported or announced, those that need to be disclosed, and those that need prior	Compliant	Related-Party-Transactions-Policy1.pdf Policy1.pdf Please refer to the link below for the Company's Material RPT policy (particularly, on the "Coverage and Materiality Threshold"), as approved by the Board on 24 October 2019: https://livxc.com.ph/wp-

amount of RPTs within any twelve (12) month period should be considered for purposes of applying the thresholds for disclosure and approval.  Board establishes a voting system whereby a majority of non-related party shareholders approve specific types of related party transactions during shareholders' meetings.	Related-Party-Transactions- Policy1.pdf  Shareholder Approval in the Company's Material RPT Policy: "The Company, through the Board of Directors, shall ensure that the rights of minority shareholders are protected at all times xxx  As such, in case that majority of the independent director's vote is not secured as provided in this Policy, the Material RPT may be ratified by the vote of the stockholders representing at least two-thirds (2/3) of the outstanding capital stock.  All other RPTs determined by the RPT Committee that require shareholders, and roles and regulations, will also be submitted to the shareholders, for approval in accordance with law and rules and regulations, will also be submitted to the shareholders, for approval. The Company encourages disinterested shareholders to decide on the matter."  See below link for reference: https://lnwc.com.ph/wpc.
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The following are the members of the Company's Management Team:	<ul> <li>Eusebio H. Tanco – Chairman</li> <li>Eng Hun Chuah – President</li> <li>Atty. Kristine Margaret Delos Reyes – Compliance Officer and Head of Legal and Compliance Department.</li> <li>Elaine P. Eustaquio –Internal Audit Head</li> </ul>	Section 2.8 of MCG:  " It is the responsibility of the Board to appoint a competent management team based on established performance standards that are consistent with the company's strategic objectives, and conduct a regular review of the company's policies with the management team. In the selection process, fit and proper standards are to be applied on key personnel and due consideration is given to integrity.
		Compliant
		Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).
	The following are the members of the Company's Management Team:	The following are the members of the Company's Management Team:  • Eusebio H. Tanco – Chairman  • Eng Hun Chuah – President  • Atty. Kristine Margaret Delos Reyes – Compliance Officer and Head of Legal and Compliance Department.  • Elaine P. Eustaquio –Internal Audit Head

		in the institution's business, either current or planned."
		The foregoing officers directly report to the Executive Committee of the Board and the Board is primarily responsible to conduct a performance appraisal on a regular basis.
Recommendation 2.9		
1. Board establishes an effective performance management framework that ensures that Management's performance is at par with the standards set by the Board and Senior Management.	Compliant	Section 2.9 of MCG: "The Board should establish an effective performance management framework that will ensure that the Management, including the Chief Executive Officer, and personnel's
2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	Compliant	performance is at par with the standards set by the Board and Senior Management.  Results of performance evaluation should be linked to other human resource activities such as training and development, remuneration, and succession planning. These should likewise form part of the assessment of the continuing fitness and propriety of management, including the CEO and personnel in carrying out their respective duties and responsibilities."  Please see attached Performance Evaluation Policy made last year

and a second	Per Carolina 9 10		2018 Memo No. 0036-2018 is applicable to Job grade 6 and above which includes Management.
1. Boal	Board oversees that an appropriate internal control system is in place.	Compliant	Section 2.10 of MCG: "The Board should oversee that an appropriate internal control system is in place including setting up a
2. The imec pote	The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	Compliant	mechanism for monitoring and managing potential conflicts of interest of Management, board members, and shareholders. xxx."  Please refer to Fraud Policy attached.  Please also see below link to the Company's Conflict of Interest Policy:
			https://lrwc.com.ph/wp- content/uploads/2018/09/2018-09- 10-LRWC-Conflict-of-INTEREST- POLICY-1330hrs FINAL.pdf
3. Board	Board approves the Internal Audit Charter.	Compliant	Please refer to the link for the Company's Audit Committee Charter:  https://lrwc.com.ph/wp-content/uploads/2018/12/Audit-Committee.pdf
1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1			

The Board appointed the members of the Risk Oversight Committee during its Organizational Board Meeting on 9 August 2019 as disclosed in its SEC Form 17-C: https://edge.pse.com.ph/openDiscViewer.do?edge no=3f52e28f8daa3b9 befafc15ec263a54d	Section 3.4 of MCG: " the Board should establish a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness. xxx"	The risk management framework guides the board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.  The risk management framework should guide the Board in identifying units/business lines and enterprise-level risk management strategies."	1. Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.
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		https://lrwc.com.ph/wp- content/uploads/2018/11/LRWC- Enterprise-Risk-Management.pdf
Recommendation 2.12		
<ol> <li>Board has a Board Charter that formalizes and clearly states its roles, responsibilities and accountabilities in carrying out its fiduciary role.</li> </ol>	Compliant	The Company's New Corporate Governance Charter (MCG) serves as the Board's Charter and already incorporates the duties and
2. Board Charter serves as a guide to the directors in the performance of their functions.	Compliant	responsibilities of the Board. To have a separate Board Charter would be a duplication.
3. Board Charter is publicly available and posted on the company's website.	Compliant	Please see below link to the Company's website where the MCG is posted and available:  https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf
Additional Recommendation to Principle 2		
1. Board has a clear insider trading policy.	Compliant	Please refer to below link for the Company's Insider Trading Policy: https://lnwc.com.ph/wp-content/uploads/2018/09/2018-08-LRWC-Insider-Trading-Policy-ver-2018-08-31-1121hrs FINAL.pdf
Optional: Principle 2		
<ol> <li>Company has a policy on granting loans to directors, either forbidding the practice or ensuring that the transaction is</li> </ol>		

market rates.	
2. Company discloses the types of decision requiring board of directors' approval.	

Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board's functions, particularly with

respect to audit, risk management, related par remuneration. The composition functions and re-	ty transactions, o	respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and responsibilities of all committees established should be contained in a nublicly and responsibilities of all committees established should be contained in a nublicly and labor
Charter.		aii corriiriirees estabiistrea stroula be corriairea in a publiciy avallable committee
Recommendation 3.1		
<ol> <li>Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities.</li> </ol>	Compliant	Please see below link to the Company's website posting all the different Committees and their respective members:  https://lrwc.com.ph/board-of-directors/board-committees/
Recommendation 3.2		
1 Board octoblisher as Alberta Committee to	1 months	() () () () () () () () () () () () () (
enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.		https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf
		Please refer to below link for the Audit Committee's Charter:
		content/uploads/2018/12/Audit- Committee.pdf
		It is the Audit Committee's
		responsibility to recommend the appointment and removal of the
		company's external auditor pursuant to Section 3.2 (1) of the MCG.

		Member – Anthony L. Almeda, Independent Director	Please refer to below link to the Company's SEC Form 17-C dated 9 August 2019 for the type of directorship of the members: https://edge.pse.com.ph/openDiscVi ewer.do?edge no=3f52e28f8daa3b9 befafc15ec263a54d	2.42.2.2.1	
Compliant Please Compa	Member – Anthony L. Almeda, Independent Director		The Audit Committee is composed of the following members, who are non-executive directors and majority of whom, including the Chairman, is independent	Please refer to below link to the Company's SEC Form 17-C dated 9 August 2019 for the type of directorship of the members:  https://edge.pse.com.ph/openDiscviewer.do?edge_no=3f52e28f8daa3b9 befdfc15ec263a54d  The Audit Committee is composed of the following members, who are nonexecutive directors and majority of whom, including the Chairman, is independent::	m, Compliant
All the members of the committee have relevant background, knowledge, skills,	<ul> <li>Chairperson – Lawrence         <ul> <li>Cobankiat, Independent</li> <li>Director</li> </ul> </li> <li>Member – Anthony L. Almeda, Independent Director</li> </ul>	Chairperson – Lawrence     Cobankiat, Independent     Director		Please refer to below link to the Company's SEC Form 17-C dated 9 August 2019 for the type of directorship of the members: https://edge.pse.com.ph/openDiscViewer.do?edge.no=3f52e28f8daa3b9 befafc15ec263a54d	Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of whom, including the Chairman is independent.

		skills, and/or experience of the members of the Audit Committee: https://lrwc.com.ph/board-of-directors/	
4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.	Non- Compliant		Please refer to below link to the Company's website:  https://lrwc.com.ph/board-of-directors/board-committees/
			Mr. Eusebio H. Tanco is the Chairman of the Board. Mr. Lawrence Cobankiat is the Chairman of the Audit Committee. However, due to the requirement for independent directors to be appointed as Chairman of other Board Committees, Mr. Lawrence Cobankiat is also the Chairman of the Corporate Governance
Supplement to Recommendation 3.2			
1. Audit Committee approves all non-audit services conducted by the external auditor.	Compliant	Section 3.2.g of MCG: "Evaluates and determines the non-audit work, if any, of the External Auditor and periodically reviews the non-audit fees paid to the External Auditor in relation to the total fees paid to him and to the corporation's overall consultancy fees".  Currently, the Company has no non-audit services done by the external	

the Board in the performance of its  content/uploads/2018/08/LRWC- corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee.  • Chairperson – Lawrence Cobankiat, Independent Director  • Member – Renato G. Nuñez  • Member – Max Aaron Wong  • Member – Max Aaron Wong  • Member – Anthony L. Almeda,	Recommendation 3.3	Optional: Recommendation 3.2  1. Audit Committee meet at least four times during the year.  2. Audit Committee approves the appointment and removal of the internal auditor.	meetings and dialogues with the external audit team without anyone from management present.  Optional: Recommendation 3.2
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2. Corporate Governance Committee is	-uoN		Please refer to below link to the
of whom should be independent directors.	Compilant		Company's website: https://lrwc.com.ph/board-of-
			directors/board-committees/
			The Corporate Governance Committee is composed of at least 3 members:
			Chairperson – Lawrence Cobankiat, Independent Director
			Member – Renato G. Nuñez
			<ul> <li>Member- Alfredo Abelardo B. Benitez</li> </ul>
			Member – Max Aaron Wong
			<ul> <li>Member – Anthony L. Almeda, Independent Director</li> </ul>
- 1			Currently, the Company only has 2 independent directors.
<ol> <li>Chairman of the Corporate Governance Committee is an independent director.</li> </ol>	Compliant	The Chairman of the Corporate Governance Committee is Mr. Lawrence Cobankiat, an independent director.	
		https://edge.pse.com.ph/openDiscViewer.do?edge no=3f52e28f8daa3b9	
Optional: Recommendation 3.3.			
<ol> <li>Corporate Governance Committee meet at least twice during the year.</li> </ol>			
SEC Form – I-ACGR * Updated 21Dec2017			

	9	Εm		The Chairman of the BROC is Mr. Anthony Almeda, who is also the Chairman of the RPT Committee.
	The BROC and its functions are incorporated in the Company's MCG which includes the Committee's duties and responsibilities.  Please refer to below link:  https://livc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf	Please refer to below link to the Company's website: https://lnwc.com.ph/board-of-directors/board-committees/ The BROC is composed of the following members, majority of whom are independent directors, including the Chairman:	Almeda, Independent     Member – Renato G. Nuñez     Member – Lawrence,     Cobankiat, Independent     Director	
	Compliant	Compliant		Non- Compliant
Recommendation 3.4	1. Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	2. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.		3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.

7	RPT Committee is composed of at least three non-executive directors, two of whom should be independent, including the Chairman.	Compliant	Please refer to below link to the Company's website:  https://lrwc.com.ph/board-of-directors/board-committees/	
			The RPT is composed of the following members, 4 of whom are non-executive:	
			<ul> <li>Chairperson – Anthony L.</li> <li>Almeda, Independent</li> <li>Director, Non-Executive</li> </ul>	
			<ul> <li>Member – Ignatius F. Yenko, Non-Executive</li> </ul>	
			<ul> <li>Member – Paolo Martin O.</li> <li>Bautista, Non-Executive</li> </ul>	
			Member – Willy N. Ocier	
			Member – Lawrence     Cobankiat, Independent,     Non-Executive	
Rec	Recommendation 3.6			
2	All established committees have a Committee Charter stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.	Compliant	Please refer to the following links to the Company's website for the Committee Charters:	
2	Committee Charters provide standards for evaluating the performance of the Committees.	Compliant	https://lrwc.com.ph/wp- content/uploads/2018/12/Au dit-Committee.pdf	

3. Committee Charters were fully disclosed Compliant Please refer to the below links to the
Confirminge Charlers were rully disclosed

Audit Committee Charter: https://lrwc.com.ph/wp- content/uploads/2018/12/Audit- Committee.pdf	Corporate Governance Charter: https://lrwc.com.ph/wp- content/uploads/2018/12/Corporate -Governance-Committee.pdf	Compensation Committee Charter: https://lrwc.com.ph/wp- content/uploads/2018/12/Compens ation-Committee.pdf	Nomination Committee Charter: https://lrwc.com.ph/wp- content/uploads/2018/12/Nominatio n-Committee.pdf	Risk Oversight Committee Charter; https://lrwc.com.ph/wp- content/uploads/2018/12/Risk- Oversight-Committee.pdf	Related Party Transactions Committee Charter: https://lrwc.com.ph/wp- content/uploads/2018/12/Related- Party-Transaction-Committee.pdf	Executive Committee Charter;  https://lrwc.com.ph/wp- content/uploads/2018/12/Related- Party-Transaction-Committee poff
▼ <u></u>	O크하위		ž ‡ 3		S S E S S S S S S S S S S S S S S S S S	

Principle 4: To show full commitmerform their duties and responsive commendation 4.1	nent to the con ibilities, includir	npany, the dire	Principle 4: To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.
1. The Directors attend and actively participate in all meetings of the Board, Committees and shareholders in person or through tele-/videoconferencing conducted in accordance with the rules and regulations of the Commission.	ively the Board, rs in person or cing vith the rules nission.	Compliant	Please refer to below link pertaining to the Attendance record of Directors in board meetings https://lrwc.com.ph/wp-content/uploads/2020/01/2020.01.03-Report-Advisement-on-BOD-Attendance-2019.pdf
2. The directors review meeting materials for all Board and Committee meetings.	materials for etings.	Compliant	Directors received board materials via email before the actual board meeting for their review and reference.
3. The directors ask the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	ry questions lanations ttee	Compliant	The details of board discussion including the questions/clarifications raised by directors are confidential and non-public information, hence limited excerpts of some of the minutes are provided to demonstrate these directors' actions.
Recommendation 4.2	100000000000000000000000000000000000000		
<ol> <li>Non-executive directors concurrently serve in a maximum of five publicly-listed companies to ensure that they have sufficient time to fully prepare for minutes, challenge Management's</li> </ol>	urrently serve listed y have for minutes,	Compliant	Section 1.2 of MCG: " The Company determines the qualifications of the non-executive directors (NEDs) that enable them to effectively participate in the

2. Company schedules board of directors meetings before the start of the financial year.  3. Board of directors meet at least six times war.  4. Company requires as minimum quarum of at least 2/3 for board decisions.  5. The board should endeavor to exercise an objective and independent judgment on all corporate affairs at least 2/3 for board decisions.  6. The board should endeavor to exercise an objective and independent of least 2/3 for board decisions.  7. The Board of at least 3 independent at least 3 independent directors or such number as to constitute a financial should whichever is higher.  7. The Board of at least 3 independent at least 3 independent directors and rectors and none of the directors and none of the qualifications to hold the positions.  8. Supplement to Recommendation 5.2  9. Complant to Recommendation 5.2  10. The independent directors are disqualifications to hold the positions.  11. Company has no shareholder agreements, believe the formation 6.2  12. Company has no shareholder agreements.  13. Board a directors.  14. Complant to Recommendation 6.2  15. The Board currently has only two (2) independent directors are disqualifications of the disputation 6.2  16. The Board and an independent directors are disqualifications of the disqualifications of the disqualifications of other arangements independently.	boards of listed companies outside of the group.			
yorum of  yuarum of  vor to exercise an objective and independent judgment on all corporations.  dent  Non-  aris higher.  Ss all the  Compliant  Section 5.2 of the MCG enumerates the qualifications and disqualifications of an independent director:  https://lnvc.com.ph/wp-  content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf  All the independent directors are duly qualified and possess none of the disqualifications.  reements.  Compliant  Section 2 of the MCG, states the clear roles and responsibilities of the board of directors:				
yorum of  vor to exercise an objective and independent judgment on all corporations.  dent  Non-  strict is higher.  Social the Compliant Section 5.2 of the MCG enumerates the qualifications and disqualifications of an independent director:  https://lnvc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf  All the independent directors are duly qualified and possess none of the disqualifications.  Teements, Compliant Section 2 of the MCG, states the clear roles and responsibilities of the board of directors:				
vor to exercise an objective and independent judgment on all corpodent in Non-  strict an independent judgment on all corpodent in Non-  strictions.  Section 5.2 of the MCG enumerates the qualifications and disqualifications of an independent director:  https://livc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf  All the independent directors are duly qualified and possess none of the disqualifications.  Reements, Compliant Section 2 of the MCG, states the clear roles and responsibilities of the board of directors:	(SC) (C)			
dent Non-  strictive Compliant  Section 5.2 of the MCG enumerates the qualifications and disqualifications of an independent director:  https://livc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf  All the independent directors are duly qualified and possess none of the disqualifications.  Section 2 of the MCG, states the clear roles and responsibilities of the board of directors:	Principle 5: The board should endeavor to exerc	cise an objective	and independent judgment on all corpo	orate affairs
dent Non-  strictive Compliant  Section 5.2 of the MCG enumerates the qualifications and disqualifications of an independent director:  https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf  All the independent directors are duly qualified and possess none of the disqualifications.  All the independent directors are duly qualified and possess none of the disqualifications.  Section 2 of the MCG, states the clear roles and responsibilities of the board of directors:	Recommendation 5.1			
ss all the Compliant Section 5.2 of the MCG enumerates the qualifications and disqualifications of an independent director:  https://lnwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf  All the independent directors are duly qualified and possess none of the disqualifications.  Section 2 of the MCG, states the clear roles and responsibilities of the board of directors:	1. The Board has at least 3 independent directors or such number as to constitute	Non- Compliant		The Board currently has only two (2) independent directors.
ss all the Compliant ons.  reements, Compliant sements to vote	one-third of the board, whichever is higher. Recommendation 5.2			
	ions.	Compliant	Section 5.2 of the MCG enumerates the qualifications and disqualifications of an independent director:  https://lnwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf  All the independent directors are duly qualified and possess none of the disqualifications.  Section 2 of the MCG, states the clear roles and responsibilities of the board of directors:	

			https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
2	Recommendation 5.3	V. Spanish	
	. The independent directors serve for a cumulative term of nine years (reckoned from 2012).	Compliant	Section 5.3 of the MCG: https://lrvc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
7	The company bars an independent director from serving in such capacity after the term limit of nine years.	Compliant	Section 5.3 par. 2 of MCG: https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
<u>ග</u>	In the instance that the company retains an independent director in the same capacity after nine years, the board provides meritorious justification and seeks shareholders' approval during the annual shareholders' meeting.	Compliant	Section 5.3 of MCG: https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
æ	Recommendation 5.4		
<del>-</del>	The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.	Compliant	The Company's Chairman is Mr. Eusebio H. Tanco, while the Company's President (Chief Executive Officer) is Mr. Eng Hun Chuah.
2	The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	Compliant	Section 2.3 of MCG, provides for the roles and responsibilities of the Chairman:

https://lnvc.com.ph/wpcontent/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf

Section 2.8 of MCG:
"The Board should be primarily responsible for approving the selection and assessing the performance of the Management led by the Chief Executive Officer (CEO)..."

Section 2.9 of MCG:
"The Board should establish an effective performance management framework that will ensure that the Management, including the Chief Executive Officer, and personnel's performance is at par with the standards set by the Board and Senior Management."

https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf.

Art. IV, Sec. 2 of the By-laws clearly define the responsibilities of the Chairman and Chief Executive Officer. Please refer to the attached Amended By-Laws of the Company.

Ė.	If the Chairman of the Board is not an independent director, the board designates a lead director among the independent directors.	Non- Compliant		The Chairman is not an independent director.  The Board has not designated a lead director among the independent
æ	Recommendation 5.6			directors.
-	Directors with material interest in a transaction affecting the corporation abstain from taking part in the deliberations on the transaction.	Compliant	The Company has a Material Related Party Transaction Policy, which expressly states that directors who have an interest in the RPT under review shall abstain from taking part in the discussion, approval, and management of such transaction or matter affecting the Company. Please refer to Item #8 of the Section on Review Process of the Material RPT of said Policy.	
			https://lrwc.com.ph/wp-content/uploads/2019/10/LRWCs-Related-Party-Transactions-Policy1.pdf	
Re	Recommendation 5.7			
	The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive present.	Compliant	Sec. 5.7 of the MCG states: "The non-executive directors (NEDs) should have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions,	
5	The meetings are chaired by the lead independent director.	Non- Compliant	without any executive directors present to ensure that proper checks and balances are in place within the corporation. The meetings should be	The Company does not have a Lead Director as defined in the preceding items.

		chaired by the lead independent director."	
		The Chairman of the Audit Committee is Mr. Lawrence Cobankiat, who is an independent director of the company. As Chairman of the Audit Committee, Mr. Lawrence Cobankiat holds meetings with the Head of Internal Audit without any executive present.	
Optional: Principle 5			
1. None of the directors is a former CEO of the company in the past 2 years.			
Principle 6: The best measure of the Board's effe appraise its performance as a body, and assess Recommendation 6.1	ectiveness is throug s whether it possess	Principle 6: The best measure of the Board's effectiveness is through an assessment process. The Board should regularly carry out evaluations to appraise its performance as a body, and assess whether it possesses the right mix of backgrounds and competencies.	luations to
1. Board conducts an annual self-assessment	Non-	The Board was not able to conduct this	conduct this
	Compliant	self-assessment, but intends to this in 2020.	s to this in 2020.
<ol> <li>Ihe Chairman conducts a self-assessment of his performance.</li> </ol>	Non- Compliant	The Chairman was not able to conduct this self-assessment, but intends to do this in 2020.	e to conduct ends to do this
3. The individual members conduct a self-assessment of their performance.	Non- Compliant	The individual members of the Board were not able to conduct this self-assessment,	the Board were lf-assessment,
4. Each committee conducts a self-assessment of its performance.	Non- Compliant	The Board Committees were not able to conduct this self-assessment, but intends to do this in 2020.	re not able to it, but intends
5. Every three years, the assessments are supported by an external facilitator.	Non- Compliant	No external facilitator has been engaged yet for this purpose, but the Company intends to do so in 2020	sen engaged Company
Recommendation 6.2			

	<ul> <li>Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.</li> </ul>	Compliant	Section 6.2 of MCG: https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf	
2	. The system allows for a feedback mechanism from the shareholders.	Compliant		
۾ ا	inciple 7: Members of the Board are duty-bou	und to apply hig	Principle 7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all stakeholders	
æ	Recommendation 7.1			
=	Board adopts a Code of Business Conduct and Ethics, which provide standards for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.	Compliant	Please refer to below link to the Company's Code of Business Conduct and Ethics:  https://lnvc.com.ph/wp-content/uploads/2015/09/LRWC-Proposed-Code-of-Business-Conductand-Ethics-ver-2018-08-31-1207hrs FINAL.pdf	
2	The Code is properly disseminated to the Board, senior management and employees.	Compliant	The Company's Code is posted in the Company's website.	
			https://lrwc.com.ph/wp- content/uploads/2015/09/LRWC- Proposed-Code-of-Business-Conduct- and-Ethics-ver-2018-08-31- 1207hrs FINAL.pdf	
က်	The Code is disclosed and made available to the public through the company website.	Compliant	Company's Code of Business Conduct and Ethics: https://lrwc.com.ph/wp- content/uploads/2015/09/LRWC- Proposed-Code-of-Business-Conduct-	

Supplement to Recommendation 7.1  I. Compony has clear and stingent policies company terminates anyone who and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes.  Recommendation 7.2  I. Board ensures the proper and efficient implementation and monitoring of compliant entration and monitoring of compliant entration and monitoring of compliant policies.  Board ensures the proper and efficient implementation of the Code of Business Conduct and Elimics.  Elimplementation and monitoring of the Code of Business Conduct and efficient implementation and monitoring of the Code of Business Conduct.  Elimplementation and monitoring of the Code of Business Conduct.  Elimplementation and monitoring of the Code of Business Conduct.  Elimplementation and monitoring of the Code of Business Conduct.  Employees' infractions for proper monitoring.  Please see below link: https://live.com.ph/kw.c.proper.ph/ploads/s.015/19/1RWC.  Proposed-Code-of-Business-Conduct.  Entities A lemployees and efficient monitoring of complementation and monitoring of com			and-Ethics-ver-2018-08-31- 1207hrs FINAL.pdf
Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes.  Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.  Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	Supplement to Recommendation 7.1		
Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.  Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	<ol> <li>Company has clear and stringent policies and procedures on curbing and penalizing company involvement in offering, paying and receiving bribes.</li> </ol>	Compliant	Company terminates anyone who commits infractions under Business Ethics and Conduct paragraph no. 4 "Soliciting or receiving money or anything of value from customers" (see Appendix p.il). Please refer to attached ABLE Employee Handbook.
Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.  Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	Recommendation 7.2		
Board ensures the proper and efficient implementation and monitoring of compliance with company internal policies.	<ol> <li>Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.</li> </ol>	Compliant	HR, through the Area Managers, ensures proper implementation of the Code of Business Conduct and Ethics. HR keeps records of
		Compliant	employees' infractions for proper monitoring.  Please see below link:  https://lrwc.com.ph/wp- content/uploads/2015/09/LRWC- Proposed-Code-of-Business-Conduct- and-Ethics-ver-2018-08-31- 1207hrs FINAL.pdf  All employees, regardless of rank, are required to comply with the Code of Business Conduct and Ethics.

		The Company has an Internal Audit Department and Legal Department who ensures compliance with internal policies.	
Principle 8: The company should establish corporate disclosure and regulatory expectations	<b>Dis</b> orate disclosure	closure and Transparency policies and procedures that are practical and in accordance with best practices	best practices
Recommendation 8.1			
1. Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.	Compliant	The Company complies with the SEC Disclosure Rules found in the Philippine Stock Exchange website: https://www.pse.com.ph/stockMarke t/listedCompaniesRules.html?tab=0  The disclosures of the Company are posted in the Company's website:	
		disclosures/other-disclosures/	
		As well as in the PSE EDGE Portal: <a href="https://edge.pse.com.ph/companyD">https://edge.pse.com.ph/companyD</a> isclosures/form.do?cmpy id=96	
Supplement to Recommendations 8.1	-		
1. Company distributes or makes available annual and quarterly consolidated reports, cash flow statements, and special audit revisions. Consolidated financial statements are published within ninety (90) days from the end of the fiscal year, while interim reports are published within forty-	Compliant	The Company's annual and quarterly reports, which includes its financial statements, are filed in accordance with the prescribed periods by the SEC and PSE.	
five (45) days from the end of the reporting period.		Please refer to below links to the Company's website:	

nttps://lrwc.com.ph/wp- content/uploads/2020/08/202 0.07.02-Report-LRWC-2019- AAFS-CONSOLIDATED.pdf	https://lrwc.com.ph/wp- content/uploads/2020/08/202 0.07.02-Report-LRWC-2019- AAFS-PARENT.pdf	https://lrwc.com.ph/wp- content/uploads/2019/11/201 9.11.19-Report-LRWC-17Q- 3RD-QTR-2019.pdf	https://lrwc.com.ph/wp- content/uploads/2019/08/201 9.08.20-Report-Report-LRWC- 17Q-2ND-QTR-2019-May-20- 2019.pdf	https://edge.pse.com.ph/openDiscViewer.do?edge_no=5d_19864e00ac41e30de8473ceb_bd6407	Please see below link to the Company's Annual Report, particularly Item 11 on Security Ownership of Certain Beneficial Owners and Management: https://edge.pse.com.ph/openDiscViewer.do?edge.no=5d19864e00ac41
					Compliant
					2. Company discloses in its annual report the principal risks associated with the identity of the company's controlling shareholders; the degree of ownership concentration; cross-holdings among company affiliates; and any imbalances between the controlling shareholders' voting power and overall equity position in the company.

1. Company has a policy requiring all compliant directors to disclose frequency and officers to disclose their dealings in the company any dealings in the company shares within three business days.  2. Company has a policy requiring all officers  4. Company has a policy requiring all officers  5. Company has a policy requiring all officers  6. Compliant to the company any dealings in the company any dealings in the company shares within three business days.  7. Company has a policy requiring all officers and date of transaction were all properly disclosed via PSE EDGE (PSE Disclosure Form 13-1 - Change in Shareholdings of Directors and Principal Officers) and SEC Form 17-C. Please refer to below links for examples.	https://edge.pse.com.ph/openDiscViewer.do?edge_no=3fae3a85303b98 e7efdfc15ec263a54d	https://edge.pse.com.ph/openDiscVi ewer.do?edge no=c581533fa5d8bf7 5efdfc15ec263a54d	See below link to the Company's RPT Policy:  https://lrwc.com.ph/wp-content/uploads/2019/10/LRWCs-Related-Party-Transactions-Policy1.pdf
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corporation's shares by directors, officers	Please refer to the link below:
(or persons performing similar functions) and controlling shareholders. This includes	1. SEC form 23B:
the disclosure of the company's purchase of its shares from the market (e.g. share buy-back program).	https://lrwc.com.ph/wp- content/uploads/2019/11/SEC-23B- EXIMIOUS-HOLDINGS-06NOV2019.pdf
	https://lrwc.com.ph/wp- content/uploads/2019/11/SEC-23B- EXIMIOUS-HOLDINGS-23OCT2019.pdf
	https://lrwc.com.ph/wp- content/uploads/2019/10/SEC- FROM-23B WILLY-OCIER- Amendment-of-AUGUST-28-2019.pdf
	2. List of Public Ownership
	https://lrwc.com.ph/wp- content/uploads/2019/10/2019.10.10- Report-Public-Ownership-Report-as- of-September-30-2019.pdf
	https://lrwc.com.ph/wp- content/uploads/2019/07/2019.07.17- Report-Public-Ownership-Report-as- of-June-30-2019.pdf
	https://lrwc.com.ph/wp- content/uploads/2019/04/2019.04.08- Report-Public-Ownership-Report-as- of-March-31-2019.pdf
	https://lrwc.com.ph/wp- content/uploads/2019/01/2019.01.08-

Report-Public-Ownership-Report-as- of-December-31-2018.pdf	3. Top 100 shareholders	https://lrwc.com.ph/wp- content/uploads/2019/10/LR- Common-List-of-Top-100- Stockholders-with-PCD-Beneficial- Owners-Participants-as-of- September-30-2019.pdf	https://lrwc.com.ph/wp- content/uploads/2019/10/LR- Warrants-List-of-Top-100-Stockholders- with-PCD-Beneficial-Owners- Partcipants-as-of-September-30- 2019.pdf	https://lrwc.com.ph/wp- content/uploads/2019/07/LR- Preferred-List-of-Top-100- Stockholders-with-PCD-Beneficial- Owners-Participants-as-of-June-30-	https://lrwc.com.ph/wp-content/uploads/2019/07/LR-Preferred-List-of-Top-100-Stockholders-with-PCD-Beneficial-Owners-Participants-as-of-June-30-2019.pdf	https://lrwc.com.ph/wp- content/uploads/2019/07/LR-

Stockholders-with-PCD-Beneficial- Owners-Participants-as-of-June-30- 2019.pdf	https://lrwc.com.ph/wp-content/uploads/2019/04/2019.04.08-Report-LR-Warrants-List-of-Top-100-Stockholders-with-PCD-Beneficial-Owners-Participants-as-of-March-31-2019.pdf	https://lrwc.com.ph/wp-content/uploads/2019/04/2019.04.08-Report-LR-Common-List-of-Top-100-Stockholders-with-PCD-Beneficial-Owners-Participants-as-of-March-31-2019.pdf	https://lrwc.com.ph/wp-content/uploads/2019/01/2019.01.08- Report-LR-Warranst-List-of-Top-100- Stockholders-with-PCD-Beneficial- Owners-Participants-as-of- December-31-2018.pdf	https://lrwc.com.ph/wp-content/uploads/2019/01/2019.01.08- Report-LR-Preferred-List-of-Top-100- Stockholders-with-PCD-Beneficial- Owners-Participants-as-of- December-31-2018.pdf	https://lrwc.com.ph/wp- content/uploads/2019/01/2019.01.08- Report-LR-Common-List-of-Top-100-
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		Stockholders-with-PCD-Beneficial- Owners-Participants-as-of- December-31-2018.pdf
Recommendation 8.3		
1. Board fully discloses all relevant and material information on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Please refer to below links:  Annual Report  https://edge.pse.com.ph/openDiscVi ewer.do?edge.no=5d19864e00ac41 e30de8473cebbd6407  Definitive Information Statement (Item 5, pages 7-12): https://linxc.com.ph/wp- content/uploads/2019/06/LRWC-20- IS-2019-Definitive-Information- Statement-June-21-2019.pdf  Company Website https://linxc.com.ph/board-of- directors/
2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Please refer to below links:  Company Website https://lnvc.com.ph/board-of- directors/board-officers/ Annual Report https://edge.pse.com.ph/openDiscVi ewer.do?edge no=5d19864e00ac41 e30de8473cebbd6407
SEC Form — I-ACGR * Updated 21Dec2017		

		Definitive Information Statement (Item 5, pages 7-12): https://lrwc.com.ph/wp-content/uploads/2019/06/LRWC-20-IS-2019-Definitive-Information-Statement-June-21-2019.pdf	
Recommendation 8,4			
1. Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of the same.	S Compliant		The Company does not provide policies and procedures for setting Board Remuneration. But Item 6: Compensation of Directors and Executive Officers, of its 20-IS provides the compensation paid to the CEO and top 4 Executive Officers as a group, and all other officers and directors, as a group. This complies with the current SEC requirement.  https://edge.pse.com.ph/openDiscViewer.do?edge_no=e8c08ee03ac86fe1efdfc15
2. Company provides a clear disclosure of its policies and procedure for setting executive remuneration, including the level and mix of the same.	Non- Compliant		The Company does not provide policies and procedures for setting Board Remuneration. But Item 6: Compensation of Directors and Executive Officers, of its 20-IS provides the compensation paid to the CEO and top 4 Executive Officers as a group, and all other officers and directors, as a group. This complies with the current SEC requirement.
SEC Form – I-ACGR * Updated 21Dec2017			ec263a54a

	annual report the aggregate compensation of is President and Chairman of the Board and the four highest key management personnel, as well as those of its other officers, key
Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions in their Manual on Corporate Governance.	Please refer to Section 8.5 of MCG:  https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf  Please refer to below link for the Material RPT Policy of the Company:
2. Company discloses material or significant RPTs reviewed and approved during the year.	nitps://liwc.com.pn/wp- content/uploads/2019/10/LRWCs- Related-Party-Transactions- Policy1.pdf Please refer to the following links/attached documents:  1. Form 17-A Annual Report https://edge.pse.com.ph/openDiscVi ewer.do?edge.no=5d19864e00ac41

Supplement to Recommendation 6.5  Supplement of inferests:  Supplement of inferests in transactions or any other company and sees on the inference of inferests in transactions or any other company and sees on the inference of inference or any other company of inference or any other company and sees on the original conflict of inference or any other company and sees on the original conflict of inference or any other company and sees on the original conflict of inference or any other company.  Section 8.3 of MCG:  The work of the company of t			
to disclose or any other			2, Audited Financial Statements: https://lrwc.com.ph/wp- content/uploads/2020/08/2020.07.02- Report-LRWC-2019-AAFS- CONSOLIDATED.pdf
to disclose or any other			https://lrwc.com.ph/wp- content/uploads/2020/08/2020.07.02- Report-LRWC-2019-AAFS-PARENT.pdf
or any other	Supplement to Recommendation 8.5		
	1. Company requires directors to disclose their interests in transactions or any other conflict of interests.	Compliant	Section 8.3 of MCG: "The Board should fully disclose all relevant and material information on individual board members and key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment."
			https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
Optional : Recommendation 8.5			Please see below link to the Company's RPT Policy: https://lrwc.com.ph/wp-content/uploads/2019/10/LRWCs-Related-Party-Transactions-Policy1.pdf
	Optional: Recommendation 8.5		

	company discloses that KP1s are conducted in such a way to ensure that they are fair and at arms' length.			
Reco	Recommendation 8.6			
- - - - - - -	Company makes a full, fair, accurate and timely disclosure to the public of every material fact or event that occur, particularly on the acquisition or disposal of significant assets, which could adversely affect the viability or the interest of its shareholders and other stakeholders.	Compliant	Please refer to below link to PSE EDGE on ALL of the Company's disclosures, including Material Transactions Disclosures:  https://edge.pse.com.ph/companyDisclosures/form.do?cmpy_id=96	
			There was no acquisition or disposal of significant assets made by the Company in 2019.	
2. g g g g	Board appoints an independent party to evaluate the fairness of the transaction price on the acquisition or disposal of assets.	Compliant	There was no acquisition or disposal of significant assets made by the Company in 2019.	
Supp	Supplement to Recommendation 8.6			
-	Company discloses the existence, justification and details on shareholder agreements, voting trust agreements, confidentiality agreements, and such other agreements that may impact on the control, ownership, and strategic direction of the company.	Compliant	The Company does not have any shareholder agreements, voting trust agreements, confidentiality agreements, and such other agreements that may significantly impact on the control, ownership and strategic direction of the company.	
Reco	Recommendation 8.7			
- 0 \( \tilde{Q} \( \tilde{Q} \)	Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	Compliant	Please refer to the below link to the company's website where the Manual on Corporate Governance is posted:	

content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf			Please refer to the below link to the  New Manual on Corporate  Governance:  https://livc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf							
 Compliant	Compliant		Compliant G N N N N N N N N N N N N N N N N N N							
2. Company's MCG is submitted to the SEC and PSE.	3. Company's MCG is posted on its company website.	Supplement to Recommendation 8.7	Company submits to the SEC and PSE an     updated MCG to disclose any changes in     its corporate governance practices.	Optional: Principle 8	Does the company's Annual Report disclose the following information:	a. Corporate Objectives	b. Financial performance indicators	c. Non-financial performance indicators	d. Dividend Policy	e. Biographical details (at least age, academic qualifications, date of first appointment, relevant experience, and other directorships in listed companies) of all directors

Principle 9: The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external auditor's independence and enhance audit quality.

recommendation 7.1		
1. Audit Committee has a robust process for	Compliant	Please see below pertinent portion of
approving and recommending the		the 2019 Information Statement:

h/wp- 1019/07/Minutes-of- olders-Meeting-	ee Charter also Julit Committee to ess of approving, proval, pointment, and simal auditor's sy the e see link below: $\frac{1}{N}$ see link below: $\frac{1}$	instance of by the Company or, but any such orted by the losure under Rule closure Rules and 7-C.	ertinent portion of 1 Statement:
https://lrwc.com.ph/wp- content/uploads/2019/07/Minutes-of- the-Annual-Stockholders-Meeting- July-26-2019.pdf	The Audit Committee Charter also espouses for the Audit Committee to have a robust process of approving, recommending approval, appointment, reappointment, and renewal of the external auditor's services as ratified by the shareholders. Please see link below; https://lrwc.com.ph/wp-content/uploads/2018/12/Audit-Committee.pdf	There has been no instance of change or removal by the Company of its external auditor, but any such instance will be reported by the Company as a disclosure under Rule 4.4 (z) of the PSE Disclosure Rules and through SEC Form 17-C.	Please see below pertinent portion of the 2019 Information Statement:
		Compliant	Compliant
		3. For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	1. Company has a policy of rotating the lead audit partner every five years.

		Nem 7, Independent Public Accountants
		PURIOR SEA AMANDA SE CO. SURVANE ARE RECOMPANY INSTITUTED ACROSCOPION AND ACROSCOPION ACRO
		On the amount incolorations meeting which on 20 kills 20 kill SON E.Co. was apposited as the custimate auditors.  As and the second control of the control of the Common and off the Common of the com
		Representatives of the subsequence accordingly on the subsequence accordingly and valued accordingly accordingly to make a subsequent of the properties of the subsequence and valued accordingly and valued accordingly to make a subsequent of the properties of the
		The Channas of the Anal Commission is the Council Thomps and the monotoning are the Releasings for Beneau, the Analysis of Colors C. Beneau and the Ignams in Years.
		Please see below pertinent portion of the 2019 Annual Report:
		Rem 8. Information on Independent Accountant and other Related Matters
		Esserial Audil Fees and Services
		The appropale foces billed and paid by registrant in tavor of its External Auditors for and Audit Related Fees is Seven Millian Pesos (P7,000,000) for the fiscal year 201. Seven Millian Three Hundred Eighty Five Thousand Pesos (P7,385,000) for the fiscal 2017. These fees comprise the audit and audit related services rendered in fan registrant and its subsideraries.
		Except for the fees indicated above, there were no tax fees or all other fees billed o to registrant's External Auditors for the last two (2) fiscal years.
		The audit plan, including the corresponding audit fees, of the external auditors has submitted to the Company's Audit Committee what submitted to the Company's Audit Committee was and approves the audit fees on the bass of reasonableness, scope of work, inflat increases and the prevailing market price for audit services in the audit fruitary. If the Committee finches the audit final and audit face, these are no forether, these are no forether recommended for final approval of the Bosard of Directors. As regards to services, the be conferred by the external auditor other than the audit of financial statements, the; of and beyonent for the same are subject to review, evaluation and approval by the I
		Changas in and Disagreements with Accountants on Accounting and Financial Disch
		KPMG R.G. Manabat & Co. served as the Company's external audtors for the 201  2016 Financial Statements. Their re-appointment was approved during the Companius stockholder's meeting held or 38 July 2017. Mr. Droko Marco M. Dioso partner-in-charge for the Corporation's audit for the 31 December 2017. Fin Statements. They ceased performance of service for the Company on 20 July 2018.
		On the annual stockholders' meeting held on 28 July 2018, SGV & Co., was appoint the external auditors, with Ns. Maria Plat B. Hernandez, as the partner-in-charge fi audit of the Company's financial statements as at and for the period ending 31 Dece 2018.
		There were no disagreements with independent accountants on accounting and fine disclosures.
Recommendation 9.2		
1. Audit Committee Charter includes the	Compliant	Please refer to below link to the
Audit Committee's responsibility on:		company's Audit Committee
i. assessing the integrity and		Charler: https://lpwc.com.pb/wp-
independence of external auditors;		content/uploads/2018/12/Audit-
		Committee.pdf

ii. exercising effective oversight to review and monitor the external auditor's independence and objectivity; and liii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.			
<ol> <li>Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's suitability and effectiveness on an annual basis.</li> </ol>	Compliant	Please refer to below link to the company's Audit Committee Charter:  https://lrwc.com.ph/wp-content/uploads/2018/12/Audit-Committee.pdf	
Supplement to Recommendations 9.2			
1. Audit Committee ensures that the external auditor is credible, competent and has the ability to understand complex related party transactions, its counterparties, and valuations of such transactions.	Compliant	Please refer to below link to the company's Audit Committee Charter:  https://lrwc.com.ph/wp-content/uploads/2018/12/Audit-Committee.pdf	
2. Audit Committee ensures that the external auditor has adequate quality control procedures.	Compliant	Please refer to below link to the company's Audit Committee Charter:  https://lrwc.com.ph/wp-content/uploads/2018/12/Audit-committee.pdf	
Porcommondation 0 2			

Compliant Currently, the Company's external auditor has no non-audit services performed for the Company.  Otherwise, the Company shall disclose the nature of non-audit services in the Annual Report.	Compliant Please refer to the following links:  https://lrwc.com.ph/wp- content/uploads/2019/10/LRWCs- Related-Party-Transactions- Policy1.pdf Audit Committee Charter: https://lrwc.com.ph/wp- content/uploads/2018/12/Audit- Committee.pdf	Compliant Currently, the Company's external auditor has no non-audit services performed for the Company.  Compliant The Company's current external auditor is SyCip Gorres Velayo & Co. (SGV). Ms. Maria Pilar B. Hernandez is the handling partner assigned to the Company.  SGV is accredited by the SEC under Group A category.
<ol> <li>Company discloses the nature of non- audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.</li> </ol>	2. Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on nonaudit services, which could be viewed as impairing the external auditor's objectivity.	Supplement to Recommendation 9.3  1. Fees paid for non-audit services do not outweigh the fees paid for audit services.  Additional Recommendation to Principle 9  1. Company's external auditor is duly accredited by the SEC under Group A category.

SEC Accreditation Number: 1558-AR- 1 (Group 1), February 26, 2019, valid until February 25, 2022. 6760 Ayala Avenue, 1226 Makati	Complant Company's external auditor, SGV & Co. was subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program last November 12-23, 2018. The names of the members of the engagement team were provided to the SEC during the SOAR inspection.
	2. Company's external auditor agreed to be subjected to the SEC Oversight Assurance Review (SOAR) Inspection Program conducted by the SEC's Office of the General Accountant (OGA).

Principle 10: The company should ensure that the material and reportable non-financial and sustainability issues are disclosed.

Please refer to below link of Company's website, for the company policies:  https://lrwc.com.ph/company-policies/	Please see below link to the Company's Sustainability Report: https://lrwc.com.ph/sustainability_ report-2/
Compliant	Compliant
1. Board has a clear and focused policy on the disclosure of non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.	2. Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues.

Principle 11: The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This channel is crucial for informed decision-making by investors, stakeholders and other interested users.

	The Company had a schedule of media and analysts briefings for 2019. Given the financial issues that the company faced in 2018/2019, the Board instructed Management to hold off on these events as they were negotiating with possible investors.			700		700		01
		Please refer to below link to the Company's website:	a. https://lrwc.com.ph/wp-	0.07.02-Report-LRWC-2019- AAFS-PARENT.pdf	https://lrwc.com.ph/wp-	0.07.02-Report-LRWC-2019-	http://law.com.oh.k.m	content/uploads/2019/11/201 9.11.19-Report-LRWC-17Q- 3RD-QTR-2019.pdf https://lrwc.com.ph/wp- content/uploads/2019/08/201 9.08.20-Report-Report-LRWC- 17Q-2ND-QTR-2019-May-20- 2019.pdf
	Non- Compliant	Compliant	Compliant	Compliant	Compliant	Compliant	Compliant	Compliant
Recommendation 11,1	Company has media and analysts'     briefings as channels of communication to     ensure the timely and accurate     dissemination of public, material and     relevant information to its shareholders     and other investors.	1. Company has a website disclosing up-to-date information on the following:	a. Financial statements/reports (latest quarterly)	b. Materials provided in briefings to analysts and media	c. Downloadable annual report	d. Notice of ASM and/or SSM	e. Minutes of ASM and/or SSM	f. Company's Articles of Incorporation and By-Laws

https://lrwc.com.ph/wp- content/uploads/2019/05/201 9.05.17-Report-LRWC-17Q-1ST- QTR-2019-May-15-2019.pdf	b. https://lrwc.com.ph/wp- content/uploads/2017/08/08.1 5.17-Report-Notice-of- Analysts-Investors-Briefing- August-15-2017.pdf The Company provided a media kit to media or analysts during the 2018 ASM. No other briefings were conducted for 2019 as per Management.	c. https://edge.pse.com.ph/ope nDiscViewer.do?edge no=5d 19864e00ac41e30de8473ceb bd6407	d. https://lrwc.com.ph/wp- content/uploads/2019/06/201 9.06.11-Circular-Notice-of- Annual-Meeting-June-13- 2019.pdf	e. https://lrwc.com.ph/wp- content/uploads/2019/07/Min utes-of-the-Annual- Stockholders-Meeting-July-26- 2019.pdf	f. Articles of Incorporation - https://liwc.com.ph/wp-

		content/uploads/2014/11/201 4.08.28-Report-Amended- Articles-of-Incorporation- LRWC-change-in-address- August-28-2014.pdf  By Laws
		content/uploads/2013/07/201 3.07.17-Circular-SEC-approval- of-increase-in-authorized- capital-stock-amendments-to- Articles-of-Incorporation-and- By-Laws-July-17-2013.pdf
1. Company complies with SEC-prescribed	Compliant	Plansa rafar to attached letter
		confirming Compliance has been issued by SEC to the company.
Internal Control System and Risk Principle 12: To ensure the integrity, transparency and proper governance in effective internal control system and enterprise risk management framework.	Internal Control Syncy and proper go re risk managemer	Internal Control System and Risk Management Framework Principle 12: To ensure the integrity, transparency and proper governance in the conduct of its affairs, the company should have a strong and effective internal control system and enterprise risk management framework.
Recommendation 12.1		
<ol> <li>Company has an adequate and effective internal control system in the conduct of its business.</li> </ol>	Compliant	Please refer to Section 12 of the MCG.  https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf
		The Company's internal audit function provides an independent

		assurance and consulting services. It reviews the effectiveness of the
		governance and control processes, helps to promote the right values and ethics as well as communicates risk and control information, among others.
		The Company's internal control system is reviewed periodically. Please see below link to the Audit Committee Charter: https://lrwc.com.ph/wp-content/uploads/2018/12/Audit-Committee.pdf
<ol> <li>Company has an adequate and effective enterprise risk management framework in the conduct of its business.</li> </ol>	Compliant	Please refer to below link for LRWC Enterprise Risk Management as posted in the company website:
		https://lrwc.com.ph/wp- content/uploads/2018/11/LRWC- Enterprise-Risk-Management.pdf
		Please also refer to Section 12.5 of the MCG: https://llwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf
		The Enterprise Risk Management framework is reviewed annually.
Supplement to Recommendations 12.1		
<ol> <li>Company has a formal comprehensive enterprise-wide compliance program</li> </ol>	Compliant	Please refer to the link below to the
SEC Form – I-ACGR * Updated 21Dec2017		

Internal Control System and Risk Management Framework: https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf				The Company has in-house internal audit officer and personnel.	THE RESERVE THE PROPERTY OF THE PARTY OF THE	The Company's internal audit function is supervised by:	Ms. Elaine P. Eustaquio, Internal Audit Head.	The main responsibilities of the Company's Chief Audit Executive (CAE) is contained in Section 12.3 of MCG. Please see link below:
				Compliant		Compliant		
covering compliance with laws and relevant regulations that is annually reviewed. The program includes appropriate training and awareness initiatives to facilitate understanding, acceptance and compliance with the said issuances.	Optional: Recommendation 12.1	1. Company has a governance process on IT issues including disruption, cyber security, and disaster recovery, to ensure that all key risks are identified, managed and reported to the board.	Recommendation 12.2	1. Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	Recommendation 12.3	1. Company has a qualified Chief Audit Executive (CAE) appointed by the Board.		

		https://lrwc.com.ph/wp- content/uploads/2018/D8/LRWC- New-Manual-on-Corporate- Governance.pdf
<ol> <li>CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a third party service provider.</li> </ol>	Compliant	Section 12.3 of MCG, see below link:  https://livvc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf  Currently, there is no outsourced internal audit activity.
3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	Not applicable	Not applicable. Currently, there is no outsourced internal audit activity.
Company has a separate risk management function to identify, assess and monitor key risk exposures.	Compliant	Please refer to Sections 12.4 to 12.5 of the MCG. https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf  The Board annually reviews the Company's risk management and functions as part of its annual review
Supplement to Recommendation 12.4		or findincial statements.
<ol> <li>Company seeks external technical support in risk management when such competence is not available internally.</li> </ol>	Compliant	Currently, the Company does not seek external technical support in risk management, but it undertakes to

		study the possibility of seeking one if the need arises.	
		sourced internally, hence, there is no need to seek for external technical support.	
Recommendation 12.5			
1. In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the Ultimate champion of Enterprise Risk Management (ERM).	Non- Compliant		The Company is still in the process of selecting the right person as its Chief Risk Officer (CRO).  Currently, the Company has no CRO. However, his/her responsibilities are mentioned in Section 12.5 of MCG.
<ol> <li>CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.</li> </ol>	Non- Compliant		The Company is still in the process of selecting the right person as its Chief Risk Officer (CRO).
Additional Recommendation to Principle 12			
<ol> <li>Company's Chief Executive Officer and Chief Audit Executive attest in writing, at least annually, that a sound internal audit, control and compliance system is in place and working effectively.</li> </ol>	Compliant	Please refer to attached Attestation by the President and Audit Officer	
	<b>Cultivating a Sy</b>	Cultivating a Synergic Relationship with Shareholders	
Principle 13: The company should treat all shareholders fairly and equitably, and also recognize, protect and facilitate the exercise of their rights.	olders fairly an	d equitably, and also recognize, protect	and facilitate the exercise of their rights.
<ol> <li>Board ensures that basic shareholder rights are disclosed in the Manual on Corporate Governance.</li> </ol>	Compliant	Please refer to below link to the Company's Manual on Corporate Governance where shareholders'	
		rights are disclosed (see Section 13):	

		https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
2. Board ensures that basic shareholder rights are disclosed on the company's website.	Compliant	Section 13 of the MCG, posted in the Company's Website, discusses Shareholder Rights. Please see link below:
		https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
Supplement to Recommendation 13.1		
1. Company's common share has one vote for one share	Compliant	Each share has one vote.
		Please refer to Item 4(a) of the Definitive Information Statement, through this link:
		https://edge.pse.com.ph/openDiscVi ewer.do?edge_no=e8c08ee03ac86f e1efdfc15ec263a54d
2. Board ensures that all shareholders of the same class are treated equally with respect to voting rights, subscription rights and transfer rights.	Compliant	Please refer to the link below for the Company's MCG regarding Respecting Rights of Stakeholders and effective redress for violation of Stakeholder's Right (Section 14):  https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf
SEC Form — I-ACGR * Updated 21Dec2017		

Please refer to the link below for the Company's MCG regarding Respecting Rights of Stakeholders and effective redress for violation of Stakeholder's Right (Section 14); https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-Content/uploads/2018/08/LRWC-Governance.pdf	Please refer to the link below for the Company's MCG regarding Respecting Rights of Stakeholders and effective redress for violation of Stakeholder's Right (Section 14): https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-Goorden/Corporate-Governance.pdf	Please refer to below link to the Company's Manual on Corporate Governance where shareholders' rights are disclosed (see Section 13): https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf	Please refer to below link to the Company's Manual on Corporate Governance where shareholders' rights are disclosed (see Section 13):
Compliant Comp Respendent Comp Respendent Comp Content Content	Compliant Comp Respendent Staker NITIPS:/ Conter	Compliant Please Comporting Comporting Cover in the Context of the Context of the Context of the Context of the Covern of the Co	Compigant Please Comport Comport Comport Cover rights a https://
3. Board has an effective, secure, and efficient voting system.	4. Board has an effective shareholder voting mechanisms such as supermajority or "majority of minority" requirements to protect minority shareholders against actions of controlling shareholders.	5. Board allows shareholders to call a special cand shareholders' meeting and submit a proposal for consideration or agenda item at the AGM or special meeting.	6. Board clearly articulates and enforces C policies with respect to treatment of minority shareholders.

	Gove	New-Manual-on-Corporate- Governance.pdf	
7. Company has a transparent and specific dividend policy.	Non- Compliant		While the Company has no separate Dividend Policy, the following pertinent portion of the 2019 Information Statement portion of the 2019 Information Statement provides for details regarding the declaration of Company's Cash Dividends and serves as its dividend policy.  (i) Divident  The Company about not lives any restrictors which that his ability to pay dividents on common equity or that are libed to the services and assertices and all the pages in the Band of Company deas not lives any restrictors which that his ability to pay dividents on any dividend carriery or in a set libed by to do a cough in cheese where the Company deas not divident a policy.  (ii) Dividents  (iii) Dividents  (iv) Dividents  (iv) Dividents for Dividents and dividents debugled to common equal-policy as an about of Company divident debugled to common submerdates are sequented to Policy and the page of the
			https://edge.pse.com.ph/openDiscViewer .do?edge_no=e8c08ee03ac86fe1efdfc15 ec263a54d (page 48)
			Cast Directoris  On 29 May 2011. In 8 BOD approved the doctoristion of cash dividend equanitative to PO MSS per althre payable to all preferred strochrodden of incode as of 16 June 2011. On 29 June 2017, the BOD approved the declaration of cash dividend equanitation (by 10 MSP and base declaration to PO 12 December 450/19 and base dividend as of 10 Straterings. 2017 and base dividend in PO 7000 per share payable to all common spicohoders of record as of 10 Straterings. 2017 and base dividend and proposed the declaration of cash broken dividend equalitation to PO MSP ber at three payable to a professer associateders of escord as of 26 December 2017.  In addition, the Board also approved the distribution of cash bons to all its directors in the amount of P1 000,000 beach.  On June 4, 2018, the BOD approved the distribution of cash bons to all its directors in the amount of P1 000,000 beach.
			https://edge.pse.com.ph/openDiscViewer.do?edge_no=e8c08ee03ac86fe1efdfc15_ec263a54d (page 26)
Optional: Recommendation 13.1			
<ol> <li>Company appoints an independent party to count and/or validate the votes at the Annual Shareholders' Meeting.</li> </ol>			
7 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5			

Recommendation 13.2		
<ol> <li>Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 28 days before the meeting.</li> </ol>	Compliant	The notice and agenda of the Annual Stockholders' Meeting were sent out 37 days before the meeting (issued on 19 June 2019; ASM 26 July 2019) https://lrwc.com.ph/wp-content/uploads/2019/06/LRWC-20-IS-2019-Definitive-Information-Statement-June-21-2019.pdf
Supplemental to Recommendation 13.2		
<ol> <li>Company's Notice of Annual Stockholders' Meeting contains the following information:</li> </ol>	Compliant	Please refer to below link to the company's notice of Annual Shareholders' Meeting:  https://edge.pse.com.ph/openDiscViewer.do?edge.no=104e754b9b4d89
a. The profiles of directors (i.e., age, academic qualifications, date of first appointment, experience, and directorships in other listed companies)	Compliant	Please refer to the link of the Company's Definitive Information Statement (pages 8-12): https://lrwc.com.ph/wp-content/uploads/2019/06/LRWC-20-IS-2019-Definitive-Information-Statement-June-21-2019.pdf
b. Auditors seeking appointment/re- appointment	Compliant	Please refer to the link of the Company's Definitive Information Statement (page 13): https://lrwc.com.ph/wp-content/uploads/2019/06/LRWC-20-IS-2019-Definitive-Information-Statement-June-21-2019.pdf

c. Proxy documents	Compliant	Information about proxy documents are in the Company's Definitive Information Statement (pages 3 and 19): https://lrwc.com.ph/wp-content/uploads/2019/06/LRWC-20-IS-2019-Definitive-Information-Statement-June-21-2019.pdf
		However, management does not ask for proxy.
Optional: Recommendation 13.2		
Company provides rationale for the agenda items for the annual stockholders meeting		
veconniendulon 13.3		
<ol> <li>Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.</li> </ol>	Compliant	The results of the votes taken during the most recent Annual Stockholders'  Meeting are publicly available the next working day through uploading the same in the company's website.
		Please refer to the latest minutes of the Company's ASM/SSM in the link below:  https://lrwc.com.ph/wp-content/uploads/2019/07/Minutes-of-the-Annual-Stockholders-Meeting-July-26-2019.pdf
		content/uploads/2019/01/Minutes-of-

			Special-Stockholders-Meeting- January-11-2019.pdf	
7	Minutes of the Annual and Special Shareholders' Meetings were available on the company website within five business days from the end of the meeting.	Compliant	Minutes of the Annual and Special Shareholders' Meetings were available on the Company's website within five business days from the end of the meeting.	
			Please refer to the links below to the Company's website:  https://lrwc.com.ph/wp- content/uploads/2019/07/Minutes-of- the-Annual-Stockholders-Meeting- July-26-2019.pdf	
			https://lrwc.com.ph/wp- content/uploads/2019/01/Minutes-of- Special-Stockholders-Meeting- January-11-2019.pdf	
5	Supplement to Recommendation 13.3			
	Board ensures the attendance of the external auditor and other relevant individuals to answer shareholders questions during the ASM and SSM.	Compliant	The external auditor was present in the 2019 ASM.	
õ	Recommendation 13.4			
	Board makes available, at the option of a shareholder, an alternative dispute mechanism to resolve intra-corporate	Compliant	Section 13.4 of MCG: "The Board should make available, at the option of a shareholder, an	
			alternative dispute mechanism to	

disputes in an amicable and effective manner. This amicable and effective manner. This should be included in the company's Manual on Corporate Governance.  It is important for the shareholders to be well-informed of the company's processes and procedures when seeking to redress the violation of their rights. Putting in place proper safeguards ensures suitable remedies for the infingement of shareholders' rights and processive.	Alternative Dispute Resolution (ADR) procedures."  Please refer to below link:	Content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf
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	Compliant	Disclose the contact details of the officer/office responsible for investor relations, such as:  1. Name of the person - Ms. Christine Gabrieles 2. Telephone number - (632) 8637.5291-93 3. Fax number - (632) 8635.0993 4. E-mail address - christine.gabrieles@lrwc.com.	
IRO is present at every shareholder's meeting.  Supplemental Recommendations to Principle 13.	Compliant	A representative from the IRO was present during all of LRWC's Annual Stockholders Meetings.	
1. Board avoids anti-takeover measures or similar devices that may entrench ineffective management or the existing controlling shareholder group	Compliant	The Company does not have any existing anti-takeover measures embedded in any of its charter documents and does not include such measures in any of the contracts with third parties. There is no anti-takeover measures or similar devices applicable to the Company.	
2. Company has at least thirty percent (30%) public float to increase liquidity in the market.	.) Compliant	As of 31 December 2019, the Company's public float is 32.04%.	
1. Company has policies and practices to encourage shareholders to engage with			

		Principle 14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders 'rights and/or interests are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights.		Compliant Please refer to the link of the Company's Definitive Information Statement (page 13):  https://lwc.com.ph/wp-content/uploads/2019/06/LRWC-20-IS-2019-Definitive-Information-Statement-June-21-2019.pdf		Compliant Section 13.1 of MCG, provides for the Shareholders' right related to the following, among others:  1. Pre-emptive rights; 2. Dividend policies; 3. Right to propose the holding of meetings and to include agenda items ahead of the scheduled Annual and Special Shareholders' Meeting;
		Duties Duties Dy law, by contract Stakeholders should P			A SOUTH SEE SHEET	
the company beyond the Annual Stockholders' Meeting	2. Company practices secure electronic voting in absentia at the Annual Shareholders' Meeting.	Principle 14: The rights of stakeholders established by law, by a stakeholders' rights and/or interests are at stake, stakeholders their rights	Recommendation 14.1	1. Board identifies the company's various stakeholders and promotes cooperation between them and the company in creating wealth, growth and sustainability.	Recommendation 14.2	1. Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.

Supplement to Recommendation 14.3		
1. Company establishes an alternative dispute resolution system so that conflicts and differences with key stakeholders is settled in a fair and expeditious manner.	Compliant	Section 13.4 of MCG: "The Board should make available, at the option of a shareholder, an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner. This should be included in the company's Manual on Corporate Governance.
		It is important for the shareholders to be well-informed of the company's processes and procedures when seeking to redress the violation of their rights. Putting in place proper safeguards ensures suitable remedies for the infringement of shareholders' rights and prevents excessive litigation. The company may also consider adopting in its Manual on Corporate Governance established Alternative Dispute Resolution (ADR) procedures."
		Please see below link: https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf
Additional Recommendations to Principle 14		
1. Company does not seek any exemption from the application of a law, rule or regulation especially when it refers to a corporate acversance issue. If an	Compliant	The Company has not requested any exemption from the application of a law, rule or regulation especially
SEC Form — I-ACGR * Updated 21Dec2017		

exemption was sought, the company discloses the reason for such action, as well as presents the specific steps being taken to finally comply with the applicable law, rule or regulation.		when it refers to a corporate governance issue.
2. Company respects intellectual property rights.	Compliant	The Company registers all of its trademarks with the Intellectual Property Office.
		In addition, the Company, or any of its subsidiaries, is not a defendant or respondent in any dispute involving intellectual property rights.
1. Company discloses its policies and practices that address customers' welfare		
<ol> <li>Company discloses its policies and practices that address supplier/contractor selection procedures</li> </ol>		
Principle 15: A mechanism for employee participat	oation should be	Principle 15: A mechanism for employee participation should be developed to create a symbiotic environment, realize the company's goals and participate in its corporate governance processes
Recommendation 15.1		一年 のから 一年 の は の の で の の で は の の の の の の の の の の の
1. Board establishes policies, programs and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.	Compliant	The Company continuously develops programs for the employees to actively participate in the realization of the Company's goals and in its governance.
		Please see Section 15 of the MCG on Encouraging Employees'

see below link; https://lrwc.com.ph/wp- content/uploads/2018/08/LRWC- New-Manual-on-Corporate- Governance.pdf	The Company does not have any ESOP or such other scheme, but the Management is open to having a similar rewards/compensation program in the future.	Please refer to attached Occupational Safety and Health Policies and Programs. In addition, all newly-hired employees undergo an orientation from the head office regarding basic rules and regulations of the Company.	New employees assigned in provincial branches undergo orientation in their respective branches conducted by the Operations Supervisor for Human Resource.  Training Programs, in-house or off-site, are conducted as the need arises based on the result of Training Needs
See below link: https://lrwc.com.ph/wp-content/uploads/2018/0/New-Manual-on-Corpord	Non- Compliant	Compliant Please refer to attached Occupational Safety and H Policies and Programs. In addition, all newly-hired employees undergo an orie from the head office regar	Compliant New employe provincial brai orientation in the branches con Operations Suy Resource.  Training Progregare conducted based on the resource.
	1. Company has a reward/compensation policy that accounts for the performance of the company beyond short-term financial measures.	2. Company has policies and practices on health, safety and welfare of its employees.	Company has policies and practices on training and development of its employees.

		The Company is embarking on several programs for the benefit of its employees, including but not limited to, Personality Enhancement Programs, Leadership, and Management Training Programs for its junior managers and officers.
Recommendation 15.2		
1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.	Compliant	Please see Section 15.2 of the MCG.  Please see link to the Company's Code of Business Conduct and Ethics:  https://livxc.com.ph/wp- content/uploads/2015/09/LRWC- Proposed-Code-of-Business-Conduct- and-Ethics-ver-2018-08-31- 1207hrs FINAL.pdf
2. Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	Compliant	The MCG is posted in the Company's website. https://lrwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf  In addition, newly-hired employees are given employment orientation regarding the basic rules and regulations of the Company as well as the general rules in the Bingo Parlors.
Supplement to Recommendation 15.2		

Please refer to the attached Employee Handbook.	In terms of procedure, the Internal Audit Team conducts surprise audit on branches with shortages and late deposits. Such audit report will be submitted to HR for issuance of Show Cause Memo. HR, Legal and Audit Teams shall then conduct an administrative hearing. If the subject employee is found guilty of malversation, HR will issue termination of services upon recommendation of the Personnel Committee.	The majority of the employees are employed under ABLE, which is why the employee handbook is under ABLE, which is a fully owned subsidiary of LRWC.		Please refer to below link to the Company's Whistle-blowing policy and procedure: https://lrwc.com.ph/wp-content/uploads/2018/09/LRWC-Whistle-BLOWING-POLICY-ver-FBR.pdf	The framework includes procedures to protect the employees from retaliation.
Compliant			Section Sec	Compliant	
1. Company has clear and stringent policies and procedures on curbing and penalizing employee involvement in offering, paying and receiving bribes.			Recommendation 15.3	Board establishes a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices, without fear of retaliation	

Below are the contact details to report any illegal or unethical behavior: Office of the Compliance Officer – Atty. Kristine Margaret Delos Reyes +632-86385559 loc 1160	Office of the Head of Investor Relations – Ms. Christine Gabrieles +632-89751749 ir@lrwc.com.ph	fork for Compliant Please see below link to the Whistleblowing Policy of the Whistleblowing Policy of the Company posted on its website:  https://lwc.com.ph/wp-content/uploads/2018/09/LRWC-whistle-BLOWING-POLICY-ver-FBR.pdf	Compliant  Under the Whistleblowing Company Policy: "The Company is committed to conduct its business in accordance with the highest ethical business standards. As the Company undertakes to maintain a culture of good corporate governance by observing integrity in all their transactions, it expects that its directors, officers and employees perform their respective duties and responsibilities in a manner anchored to the tenets of truth, honesty, fairness, accountability and ethical behavior."
		Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	Board supervises and ensures the enforcement of the whistleblowing framework.

		Please see link below:
		https://lrwc.com.ph/wp- content/uploads/2018/09/LRWC- Whistle-BLOWING-POLICY-ver-FBR.pdf
Principle 16: The company should be socially responsible in all interactions serve its environment and stakeholders in a positiv development.	sponsible in all it ders in a positive	Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balanced development.
1. Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.	Compliant	Section 16 of the MCG states:  "The company should recognize and place an importance on the interdependence between business and society, and promote a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates."  See below link:  https://lnwc.com.ph/wp-content/uploads/2018/08/LRWC-New-Manual-on-Corporate-Governance.pdf
Optional: Principle 16		
1. Company ensures that its value chain is environmentally friendly or is consistent		

2. Company exerts effort to interact positively with the communities in which it operates

with promoting sustainable development

day of Pursuant to the requirement of the Securities and Exchange Commission, this Integrated Annual Corporate Governance Report is signed on this on behalf of the registrant by the undersigned, thereunto duly authorized, in the City of

SIGNATURES

DEPOSE TANCO

ENG HUN CHUAH President

Chairman of the Board

LAWRENCET. COBANKIAT Independent Director KRISTINE MARGARET R. DELOS REYES Compliance Officer (

Independent Director ANTHONY L. ALMEDA

CAROL V. PADILLA

Corpolate Secretary

2020, affiants exhibiting to me competent evidence of day of SUBSCRIBED AND SWORN to before me this \_\_ their identities, as follows:

NAME

GOVERNMENTID

PLACE OF ISSUE

DATE OF ISSUE

**EUSEBIO H. TANCO** 

ENG HUN CHUAH

LAWRENCET, COBANKIAT

ANTHONY L. ALMEDA

KRISTINE MARGARET R. DELOS REYES

CAROL V. PADILLA

NOTARY PUBLIC

2006 CALLARENA Adm. Matter No. N.P-(01(2020-2021) Unité Documber 31, 2021 PTR No. 97 000 - 4. 002 000 00 IBP No. 093 30 0 - 400 000 00 Notary Public for Cheron City Roll no. 2 1157 - 115 1-3-00 MOLE VICTORS 1378

TIN No. 131-942-754

Doc. No. (7%) Page No. (Uc.) Book No. (27); Series of 2020.

Policy No. HR-01	Title of Manual	Policy Manual	Page No. 1 of 4	
Revision Date 10/17/2016	Policy Name	Retirement Policy	Revision No.	LRWC
Effectivity Date 1/01/2017			Version No.	

#### 1. Principle:

Arrangements for retirement are naturally a part of a regular employees' personal and professional planning. The policy provides information, resources and, in some cases, incentives to regular employees that should make financial and retirement planning easier. Regular personnel may opt to retire or is forced to retire due to physical incapacity or inability to work or as a result of legislation or regulation within the institution.

#### 2. Policy Statement:

This policy applies to all regular employees of LRWC and its subsidiaries. LRWC shall grant ample provisions for regular employees upon retirement from service that is consistent with Philippine Retirement Law (RA 7641) which provides cash benefits in addition to the vesting rights of the employee on the company's pension fund. Regular employees of LRWC depending on the nature of their job and working conditions can avail of retirement benefits under the following conditions

Eligibility Area	Retirement Type			
	Early Optional			Mandatory
Age	Discretionary	60	55	65
Minimum Years of Service (YOS)	5 years	10 years	20 years	10 years
Retirement benefit as monthly multiple	1	1.5	2	2

LRWC employee compulsorily retires upon reaching the mandatory age of retirement. He/she may avail of an optional or early retirement, subject to management approval, but should have met required years of service.

#### 3. Definition of Terms

- Retiree any regular employee who voluntarily terminates employment with the Company and 3.1 who meets the service requirements for retirement under the Mandatory, Optional or Early Retirement Program.
- 3.2 Mandatory Retirement - employees who hold certain jobs are required by industry custom or by law to leave their employment upon reaching a certain age regardless of willingness to do so. For LRWC & its subsidiaries, the mandatory retirement age is 65 year old.
- Optional Retirement employees who have served the company for a prescribed period and 3.3 have reach a prescribed age below the mandatory retirement age can elect to retire at the employees' option.
  - The employee must have served the company for ten (10) years and is at least 60 years of age, or

Two (2) softs of original copies received by:

Policy No. HR-01	Title of Manual	Policy Manual	Page No. 2 of 4	1 102 5-1 17.5
10/17/2016		Retirement Policy	Revision No.	LRWC
1/01/2017		Version No.	LEISUITE & RESONT'S WORLD CONFIDENTION	

- 3.3.2 The employee must have served the company for twenty (20) years and is at least 55 years of age
- 3.4 Early Retirement is offered by the Company when there is a major reorganization, reduction of workforce, redundancy of employees or a change of one's functions where the eligibility rules are set by the Company during the offering. Employees who do not meet the eligibility rules for early retirement will be redundated or retrenched which should follow applicable rules of the Labor Code of the Philippines.

#### 4. Guidelines:

- 4.1 The retirement cash benefits due to the retiree is based on company approved formula and within the bounds of RA 7641: Retirees shall be entitled to a retirement pay equivalent to monthly multiple of its latest monthly salary for every year of service, a fraction of at least six (6) months being considered as one whole year. The term one (1) month salary shall mean thirty (30) days plus one-twelfth (1/12) of the 13th month pay (equivalent to 2.5 days) and the cash equivalent of not more than five (5) days of service incentive leaves which is aggregated to 37.5 days per year of service. Two months is equivalent to 67.5 days per year of service
- 4.2 Mandatory and optional retirement takes effect at the end of the employee's birth month.

#### 4.3 Optional Retirement:

- 4.3.1 Regular employees may opt for an optional retirement provided that they have served the Company for the required years on a continuous years and full-time basis and have reached the optional retirement age.
- 4.3.2 Optional retirement application is subject to management discretion and must be recommended by the Department Head or Division Head and concurred in by the President.
- 4.3.3 Employees who wish to avail of the optional retirement package must file a letter of intent addressed to the President for approval at least three (3) months ahead of the intended retirement date.
- 4.4 Early Retirement. Early retirement is offered to targeted employees only who meet eligibility requirements. This program is offered for a limited period and coverage when business exigencies require such as major reorganization, downsizing and change in the functions and business requiring new set of skills and competencies. During this period, eligibility rules on age, length of service, and retirement benefits among others are recommended by HR and approved by the President. Those that are not eligible for early retirement are retrenched or redundated following the provisions of the Labor Code of the Philippines. Targetted employees under this program have no choice since the positions of the employees concerned are abolished or the employee's skills do not match the requirements of the organization.
- 4.5 Redundated or retrenched employees shall be paid a separation pay of one-half (½) month per year of service or approved program benefits whichever is greater. ∧





Policy No. HR-01	Title of Manual Policy Manual	Page No. 3 of 4	
Revision Date 10/17/2016	Policy Name  Retirement Policy	Revision No.	LRWC
Effectivity Date 1/01/2017		Version No.	LEISURE & MESONTS WORLD CORPORATION

4.6 Equivalent Daily Rate. In computing retirement benefits, the equivalent daily rate (EDR) is computed as follows:

EDR = (Basic Monthly Rate x 12)/365

- 4.7 Paid vacation leaves and sick leaves and officially approved sabbatical and study leaves do not constitute an interruption in the length of service.
- 4.8 The retirement benefits shall be paid after completing the clearance process on the last working day of the employee plus all accumulated unused vacation leaves and other cash convertible leaves less loan balances, advances and other liabilities of the retiring employee.
- 4.9 Human Resource Department verifies pertinent information, e.g. date of birth, date hired, number of uninterrupted years in service, to determine the eligibility of the employee for retirement.
- 4.10 To maintain a roster of highly qualified management team, retiring Executives with the rank of Assistant Vice President and above, may be asked by management to continue service after retirement date. This extension is purely on the discretion of LRWC Management with the consent of the executive.
- 4.11 At the beginning of each year, HR shall inform LRWC Management and the Divisions concerned of the impending mandatory retirement of employees including executives during the year. This will be the trigger to find or train replacement for any retiring executive. If LRWC Management decide to extend the services of an executive, the President shall seek consent from the executive concerned before the retirement day. The extension of service may be granted on a year-to-year basis at the discretion of the President.
- 4.12 A regular employee relinquishes tenure upon retirement. Should the retiree be reappointed after retirement, the appointment shall be a yearly term appointment as an "Advisor" or "Sr. Advisor" at the equivalent rank and pay held by the employee prior to retirement from the Company, although without tenure.
- 4.13 If the rehired retiree executive retains his/her present position with full authority as vested on the position, the appointment should be approved by the Board of Directors.
- 4.14 The reappointment of retired employee may be renewed at the end of the term appointment on the discretion of the President and based on the performance of the rehired retiree. The end date of rehired retiree reappointment is as specified in the appointment letter/contract, unless it is necessary to terminate a rehired retiree sooner because of reduced business, performance issues or for other operational reasons
- 4.15 Compensation of Rehired Retiree. Rehired retiree will be compensated on a salary schedule equivalent to the retiree's latest salary rate prior to retirement. He/she will not be entitled to merit adjustments during the term but will be entitled to any structural adjustments in salary commensurate to his/her rank and bonuses granted to all employees.

Policy No.	Title of Manual			
HR-01	1	Policy Manual	Page No.	1
Revision Date	Policy Name	. Chey mandai	4 of 4	T TATAL
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Effectivity Date	1	rediterit Folicy	1	LEISURE & RESORTS WORLD CORPORATION
1/01/2017			Version No.	The state of the s
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- 4.16 Benefits. The benefits programs of the Company are available to all rehired retiree who are reappointed for at least one year on a full time basis.
- 4.17 Transitory Provisions. Employees who have already reached the mandatory age of retirement upon effectivity of this policy shall apply for retirement immediately.

#### 5. Source of Policy:

5.1 **Human Resource Section** 

#### 6. Implications of the Policy:

A clear, uniform and fiscally responsible policy is to the overall advantage of both the employee and the LRWC. It helps employee and the Company plan for retirement in an orderly way. While retaining the presence and contributions of those who want to be actively engaged after their mandatory retirement, it also potentially opens positions for new hires or promotion of qualified employees.

### 7. Related Policies / Legislation:

- 7.1 Philippine Labor Code
- 7.2 SSS Law

APPROVED BY EXCOM

Mr. Eusebio H. Tanco

Chairman

Mr. Reynaldo P. Bantug

Member

Mr. Willy N. Ocier Member



#### Human Resource Department

19 January 2018

No:

0036-2018

TO:

ALL EMPLOYEES LRWC & Subsidiaries

Re:

2018 PERFORMANCE EVALUATION POLICY

As agreed last November 2017 during ManCom and in line with the initiative to effectively monitor employee's performance using measurable parameters, the new template for Performance Evaluation has already been introduced and distributed to BU's and SSU Departments. This template must be used beginning January 2018. Please find below the new guidelines and policies regarding our Performance Evaluation:

1. All regular employees will still undergo semi-annual Performance Evaluation using the new template with the following agreed percentages (template to be emailed separately):

	Shared Service Unit
(JG 5 & below – Office based)	(All Job Grades)
	-
20 % BU Objective	20 % BU Objective
60% Dept. Objective	60% Dept. Objective
10% Individual Objective	10% Individual Objective
10% Co. Policies	10% Co. Policies
	20 % BU Objective 60% Dept. Objective 10% Individual Objective

2. All probationary employees will be evaluated by using another Performance Evaluation with the following agreed percentages (template to be emailed separately):

Probationary	40 % Job Competency
	40% Personal Competency
	20% Co. Policies

- 3. Performance Evaluation Form will require a sign-off between the employee and his immediate Superior at the beginning of each year to set expectation on performance objectives and at the end of semi-annual evaluation to serve as an agreement on the final rating. This signed form must be emailed to HR.
- 4. During performance evaluation, employees will rate their own performance against a target but still subject to the approval of their immediate superior.
- 5. The new passing grade for performance evaluation is set at 2.0 = 70%
- 6. The average rating of an employee based on his semi-annual performance evaluation will be the basis for computation of performance bonus (if any). But for those who do not make the passing grade will not be entitled to the performance bonus (if in case the Management decides to provide a performance bonus)

We shall schedule training to SSU and BU on how to use the new performance evaluation template.

Thank you.

Serior HR Manager

Noted by:

CHOON/SIANG LEE Administration Head

# LEISURE & RESORTS WORLD CORPORATION AND SUBSIDIARIES FRAUD POLICY

#### BACKGROUND

The Corporate Fraud Policy is established to facilitate the development of controls which will aid in the detection, prevention and prosecution of fraud against LEISURE & RESORTS WORLD CORPORATION AND SUBSIDIARIES (hereinafter called the Company). It is the intent of the Company to promote consistent honest organizational behavior by providing guidelines and assigning responsibility for the development of internal controls and the conduct of investigations.

#### SCOPE OF POLICY

This policy applies to any fraud or suspected fraud involving employees of the Company as well as its shareholders, directors, officers, consultants, vendors, contractors and any outside agencies or other parties with a business relationship with the Company.

#### · ACTS CONSTITUTING FRAUD

Fraud is defined as the intentional, take representation or concealment of a material fact for the purpose of inducing another to act upon it to the injury of the Company, its shareholders, directors, officers, employees or any third person. Fraud can range from minor employee theft and unproductive behavior to misappropriation of assets and fraudulent financial reporting.

The terms detaleation, misappropriation, and other fiscal wrongdoings refer to, but are not limited to:

- Any dishonest or fraudulent act
- \*Manipulation, falsification or alteration of any records, document or account belonging to the Company
- Forgery or alteration of a check, bank draft, or any other financial document
- Misappropriation of funds, securities, supplies, or other assets
- Impropriety in the handling or reporting of money or financial transactions
- Fraudulent financial reporting -
- Recording of transaction: without substance
- Intentional misapplication of accounting policies irrespective of whether or not the wrongdoer derives material benefit from it,
- Suppression or omission of the effects of transactions from records or documents
- Intentional deviation from the Company's operational procedures resulting in losses, damage or injury to the Company irrespective of whether or not the

wrongdoer derives material benefit from it.

- Profiteering as a result of insider knowledge of company activities
- Disclosing confidential and proprietary information to outside parties
- Disclosing securities activities engaged in or contemplated by the company to any third party.
- Accepting or seeking anything of material value from contractors, vendors or persons providing services materials to the Company with the exception of gifts less than Php200 in value.
- Destruction, removal or inappropriate use of records, furniture, fixtures, and equipment; and/or
- Any similar or related inappropriate conduct

#### POLICY

The Company shall adopt and maintain a policy of "Zero Tolerance for Fraud and Unethical Behavior". Management is responsible for designing and implementing systems and procedures for the prevention and detection of fraud and for ensuring a culture and environment that promotes honesty and ethical behavior. Strong emphasis shall be placed on fraud prevention, which may reduce opportunities for fraud to take place, and fraud deterrence, which could persuade individuals that they should not commit fraud because of the likelihood of detection and punishment.

It is Management's responsibility to create a culture of honesty and high ethics and to clearly communicate acceptable behavior and expectations from each employee. Management shall adopt and enforce a code of conduct with a strong value system founded on the fundamental principle that all its business affairs shall be conducted legally, ethically and with strict observance of the highest integrity and propriety. Management must show employees through its words and actions that dishonest or unethical behavior will not be tolerated, even if it results in benefits to the Company. Management must also show that all employees will be treated equally, regardless of their position.

Management shall be proactive in reducing fraud opportunities by (1) identifying and measuring fraud risks, (2) taking steps to mitigate identified risks, and (3) implementing and monitoring appropriate preventive and detective internal controls and other deterrent measures.

In devising and adopting a system of internal controls and procedures, Management shall see to it that: (1) there is appropriate segregation of duties and authority to effectively promote a system of checks and balances; (2) there are written policies and procedures for each department covering critical business processes and transactions; (3) there are efficient information systems and procedures that will ensure timely and accurate information.

#### OVERSIGHT FUNCTION OF THE AUDIT COMMUTEE

The Audit Committee shall exercise overall oversight function with respect to the Company's financial reporting process and the system of internal control. The Audit Committee shall evaluate (1) management's identification of fraud risks, (2) the implementation of antifraud measures, and (3) the creation of positive workplace environment and the appropriate "tone at the top"—setting the proper example. In exercising this oversight responsibility, the Audit Committee shall consider the potential for management override of controls or other inappropriate influence over the financial reporting process.

As part of its oversight responsibilities, the Audit Committee shall encourage management to provide a mechanism for employees to report concerns about unethical behavior, actual or suspected fraud, or violations of the Company's code of conduct or ethics policy. The committee shall receive periodic reports describing the nature, status, and eventual disposition of any fraud or unethical conduct.

The Audit Committee shall ensure that:

- A thorough investigation of each incident is conducted.
- Appropriate and consistent actions are taken against violators.
- Relevant controls are assessed and improved.
- There is sufficient training about the Company's values and its code of conduct and that such training include "fraud awareness" – the duty to report or communicate actual or suspected acts of fraud.
- Continuous training occurs to reinforce the Company's values, code of conduct, and expectations.
- There are effective policies that minimize the chance of hiring or promoting individuals with low levels of honesty, especially for positions of trust.
- Each department has its own written operational procedures and these are properly disseminated to all the employees concerned.

The Audit Committee shall have the authority to order the investigation of any alleged or suspected wrongdoing brought to its attention or any matters within the scope of its responsibilities. Any fraud that is detected or suspected will be immediately referred to the Internal Auditor, who shall conduct all investigations in coordination with the Legal Department and Human Resources Department.

#### ROLE OF THE INTERNAL AUDITOR

The Internal Auditor shall assist the Audit Committee in the exercise of its oversight functions over the Company's financial reporting process and its system of internal control. The Internal Auditor shall assist in the deterrence of fraud by examining and evaluating the adequacy and the effectiveness of the system of internal control, commensurate with the extent of the potential exposure or risk in the various segments of the Company's operations. For this purpose, all-departments shall furnish the Internal Auditor with their respective operational procedures and shall immediately inform the Internal Auditor of any amendments or revisions thereto and/or any deviations from or non-implementation of any operational procedure. The Internal Auditor shall have an independent reporting line directly to the Audit Committee, to be able to express any concerns about management's system of internal controls or to report suspicions or allegations of fraud involving senior management.

The Internal Auditor has the *primary responsibility* for the investigation of all suspected fraudulent acts as defined in the policy. The Internal Auditor has the authority to retain legal, accounting, and other professional advisers as needed to provide advice and assist in its investigation. The Internal Auditor is also authorized to hire the services of Fraud Investigators to strengthen its fraud investigating capabilities. If the investigation substantiates that fraudulent activities have occurred, the Internal Auditor will issue the proper reports to the President and to the Audit Committee with the proper recommendations on the action to be taken on the matter.

Any investigative activity required will be conducted without regard to the suspected wrongdoer's length of service, position/title, or relationship to the Company.

Decisions to prosecute or refer the investigation results to the appropriate law enforcement and/or regulatory agencies for independent investigation/ prosecution will be made in conjunction with the Corporate Legal Counsel.

Suspected improprieties concerning an employee's moral, ethical, or behavioral conduct that does not constitute fraud should be referred to the Human Resource Department rather than the Internal Auditor. Any question as to whether an action constitutes fraud shall be resolved by the Audit Committee.

#### AUTHORIZATION FOR INVESTIGATING SUSPECTED FRAUD

The Internal Auditor shall, in the investigation of all suspected fraudulent acts as defined in the policy, have the following powers and authority:

- Free and unrestricted access to all Company records and premises, whether owned or rented;
- 2. The authority to examine, copy, and/or remove all or any portion of the contents of files, computers, desks, cabinets, and other storage facilities on the premises without prior knowledge or consent of any individual who may use or have custody of any such items or facilities when it is within the scope of their investigation;
- 3. The authority to summon any employee and require him/her to submit a written statement on the incident subject of the investigation; and
- The authority to place under preventive suspension any employee subject of the investigation.

#### REPORTING PROCEDURES

Great care must be taken in the investigation of suspected improprieties or wrongdoing so as to avoid mistaken accusations or alerting suspected individuals that an investigation is under way.

An employee who discovers or suspects fraudulent activity is duty bound to inform the Internal Auditor immediately. The Internal Auditor shall have a telephone hotline and an Email address where any employee may report any suspected fraudulent activity. The informant or other complainant may remain anonymous and Management shall take all steps necessary to protect the identity of the informant. Management shall also take all necessary steps to ensure the safety of the informant against possible reprisals from the suspected wrongdoer.

All inquiries concerning the activity under investigation from the suspected individual, his or her attorney or representative, or any other inquirer should be directed to the Internal Auditor or the Legal Department. No information concerning the status of an investigation will be given out until final disposition of the case.

The reporting individual should be advised of the following:

- Do not contact the suspected individual in an effort to determine facts or demand restitution.
- Do not discuss the ease, facts, suspicions, or allegations with anyone unless specifically asked to do so by the Legal Department or the Internal Auditor.

### CONFIDENTIALITY OF INFORMATION

The Internal Auditor shall treat all information received *confidentially*. Any employee who suspects dishonest or fraudulent activity will notify the Internal Auditor immediately, and should not attempt to personally conduct investigations or interviews/interrogations related to any suspected fraudulent act.

Investigation results will not be disclosed to or discussed with anyone other than those who have a legitimate need to know. This is important in order to avoid damaging the reputations of persons suspected but subsequently found innocent of wrongful conduct and to protect the Company from potential civil liability.

#### DISCIPINARY ACTIONS

If an investigation results in a recommendation to impose sanctions or disciplinary action upon the employee found guilty of committing a fraudulent act, the recommendation will be forwarded to the Legal Department, which shall make its comments on the recommendation citing the weight of the evidence against the guilty employee and the prospects of a successful prosecution of the said employee. The recommendation of the Internal Auditor, together with the comments of the Legal Department, shall be forwarded to the President for proper disposition.

The Internal Auditor does not have the authority to terminate an employee. The decision to terminate an employee shall be made by the President.

Disciplinary action may also be taken against the following:-

- Supervisor, managers and executives, who condone, permit or have knowledge of the fraudulent or unethical conduct by those reporting to them and do not take corrective action.;
- Employees who make false statements in connection with any investigation of any suspected fraudulent activity;
- 3. Employees who obstruct or impede the investigation of the suspected fraudulent activity; and
- 4. Employees who refuse to cooperate in the investigation of the case.

#### ADMINISTRATION

The Audit Committee is responsible for the administration, revision and

# L'EISURE & RESORTS WORLD CORPORATION AND SUBSIDIARIES FRAUD POLICY

Page 7 of 7

interpretation of this policy. The policy will be reviewed annually and revised as needed.

#### EFFECTIVE DATE

This Fraud Policy is approved for immediate adoption by Leisure & Resorts World Corporation and subsidiaries on this  $26^{th}$  day of April, 2005.

Pasig City, Philippines

Leisure & Resorts World Corporation

Roberto A. Atendido

Chairman, Board of Directors

Revoldo P Root

Reynaldo P. Bantug

Chairman, Audit Committee

AB Leisure Exponent, Inc.

By:

Altredo Abelardo B. Benitez

#### LEISURE & RESORTS WORLD CORPORATION

Minutes of the Regular Meeting of the Audit Committee Held on 16 August 2019 in Pasig City

#### PRESENT:

Mr. Lawrence T. Cobankiat Mr. Anthony L. Almeda Mr. Paolo Martin O. Bautista

#### ALSO PRESENT:

Mr. Oscar Kho

#### 1. CALL TO ORDER AND PROOF OF QUORUM

The Chairman, Mr. Lawrence T. Cobankiat, called the meeting to order and presided over the same. The Corporate Secretary, Atty. Carol V. Padilla recorded the minutes of the meeting.

#### 2. CERTIFICATION OF QUORUM AND WAIVER OF NOTICE

The Corporate Secretary certified that a quorum was present for the transaction of business by the Committee. The directors consented to waive their right to notice of the meeting.

#### 3. CORPORATION'S SECOND QUARTER FINANCIAL REPORT FOR 2019

Mr. Oscar Kho, Group Chief Financial Officer (CFO), presented to the chairman and members of the Audit Committee the Corporation's Second Quarter Financial Report (17Q) for 2019 to be submitted to Philippine Stock Exchange (PSE) and Securities and Exchange Commission (SEC).

Upon careful review and evaluation, the Audit Committee passed and approved the following resolutions:

"RESOLVED, that the Audit Committee hereby recommends to the Board of Directors to approve the issuance of the Financial Report (17Q) of the Corporation and its Subsidiaries as of and for the quarter ended June 30, 2019;

RESOLVED FURTHER, that the following officers be, as they are hereby fully authorized and empowered to sign, execute, endorse and deliver, for and in behalf of the Corporation, any and all documents necessary to effect the foregoing resolution:

President Eng Hun Chuah Group Chief Financial Officer Oscar C. Kho Jr."

M

#### 4. ADJOURNMENT

There being no other matters to discuss, the meeting was adjourned upon motion duly made and seconded.

CERTIFIED CORRECT:

TTY. CAROL V. PADILLA Corporate Secretary

ATTESTED

LAWRENCE T. COBANKIAT

Chairman

MINUTES READ AND APPROVED:

ANTHONY L. ALMEDA

PAOLO MARTIN O. BAUTISTA

#### LEISURE & RESORTS WORLD CORPORATION

Minutes of the Regular Meeting of the Audit Committee Held on 14 November 2019 in Pasig City

#### PRESENT:

Mr. Lawrence T. Cobankiat Mr. Anthony L. Almeda Mr. Paolo Martin O. Bautista

#### ALSO PRESENT:

Ms. Diana Jane B. Garbi

#### 1. CALL TO ORDER AND PROOF OF QUORUM

The Chairman, Mr. Lawrence T. Cobankiat, called the meeting to order and presided over the same. The Corporate Secretary, Atty. Carol V. Padilla recorded the minutes of the meeting.

#### 2. CERTIFICATION OF QUORUM AND WAIVER OF NOTICE

The Corporate Secretary certified that a quorum was present for the transaction of business by the Committee. The directors consented to waive their right to notice of the meeting.

#### 3. CORPORATION'S THIRD QUARTER FINANCIAL REPORT FOR 2019

Ms. Diana Garbi, Group Controller, presented to the chairman and members of the Audit Committee the Corporation's Third Quarter Financial Report (17Q) for 2019 to be submitted to Philippine Stock Exchange (PSE) and Securities and Exchange Commission (SEC).

Upon careful review and evaluation, the Audit Committee passed and approved the following resolutions:

"RESOLVED, that the Audit Committee hereby recommends to the Board of Directors to approve the issuance of the Financial Report (17Q) of the Corporation and its Subsidiaries as of and for the quarter ended September 30, 2019;

RESOLVED FURTHER, that the following officers be, as they are hereby fully authorized and empowered to sign, execute, endorse and deliver, for and in behalf of the Corporation, any and all documents necessary to effect the foregoing resolution:

President Group Controller Eng Hun Chuah Diana Jane B. Garbi"



#### 4. ADJOURNMENT

There being no other matters to discuss, the meeting was adjourned upon motion duly made and seconded.

CERTIFIED CORRECT:

ATTY. CAROL V. PADILLA

Corporate Secretary

ATTESTED

LAWRENCE T. COBANKIAT

Chairman

MINUTES READ AND APPROVED:

ANTHONY L. ALMEDA

**PAOLO MARTIN O. BAUTISTA** 



## REPUBLIC OF THE PHILIPPINES SECURITIES AND EXCHANGE COMMISSION

SEC Building, EDSA, Greenhills City Of Mandaluyong, Metro Manila

OMPANY REG. NO. 13174

CERTIFICATE OF FILING
OF
AMENDED BY-LAWS

KNOW ALL PERSONS BY THESE PRESENTS:

This is to certify that the Amended By-Laws of

### LEISURE & RESORTS WORLD CORPORATION

copy annexed, adopted on March 22, 2013 by a majority vote of the Board of Directors and by the vote of the stockholders owning or representing at least two-thirds of the outstanding capital stock, and certified under oath by the Corporate Secretary and majority of the said Board was approved by the Commission on this date pursuant to the provisions of Section 48 of the Corporation Code of the Philippines Batas Pambansa Blg. 68, approved on May 1, 1980, and copies thereof are filed with the Commission.

IN WITNESS WHEREOF, I have set my hand and caused the seal of this Commission to be affixed to this Certificate at Mandaluyong City, Metro Manila, Philippines, this \_\_\_\_\_\_ day of June, Twenty Thirteen.

Date: 26-4-2018 Timb 0:50:29 PM FERDINAND B. SALES Acting Director

Company Registration and Monitoring Department

www.sec.gov.ph

Page of page 2.

Verified by L. MOAY Data Issueds 244



06/14/2013

DATE

#### Republic of the Philippines DEPARTMENT OF FINANCE SECURITIES & EXCHANGE COMMISSION SEC Building, EDSA, Greenhills City of Mandaluyong, 1554



### PAYMENT ASSESSMENT FORM

No. 06142013-410652 RESPONSIBILITY CENTER

CRMD

LEISURE & RESORTS WORLD CORP PAYOR: **PASIG** 

NATURE OF COLLECTION ACCOUNT CODE **AMOUNT** LRF (A0823) 131 68,020.00 INCREASE/DECREASE CAPITAL STOCK 606 6,800,000.00 AMENDED ARTICLES 606 500,00 AMENDED BY LAWS 606 500.00

(DEPARTMENT)

TOTAL AMOUNT TO BE PAID

Php 6,869,020.00

Assessed by:

JENNY 1

OR# 8914065 Jun 14, 2013 011

Machine Validation:

105

20130614-

AA!

20130614-235

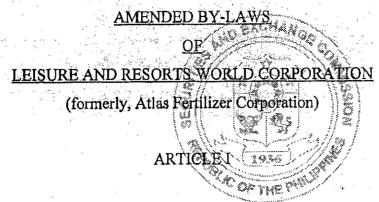
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- 1. <u>CERTIFICATE OF STOCK</u> shall be issued to each shareholder of fully paid stock in numerical order from the stock certificates book, and shall be signed by the President and by the Secretary and sealed by the Secretary with the corporate seal. A record of each certificate issued shall be kept on the stub thereof and upon the stock register of the company.
- 2. TRANSFER OF STOCK shall be made by the indorsement of the certificate and delivery thereof, but shall not be effective and binding so far as the company is concerned until duly registered upon the books of the company, and before a new certificate is issued, the old certificate must entered for cancellation and cancelled upon the face thereof. The stock books of the company shall be closed for transfer during the thirty (30) calendar days preceding general elections and during the thirty (30) calendar days next preceding the date upon which the dividends are declared payable and during each additional time as the Board of Directors may from time to time determine.
- 3. <u>THE UNISSUED STOCK</u> of the company shall be offered for sale and sold in such quantities and at such times as the Board of Directors of the company may from time to time determine, and shall be sold upon such terms as for such prices (not less than par) as may be fixed in the resolutions directing such sale.
- 4. TREASURY STOCK of the company shall consists of such issued and outstanding stock of the company as may be donated to the company of otherwise acquired by it, and shall be held subject to disposal by the Board of Directors or by the stockholders as

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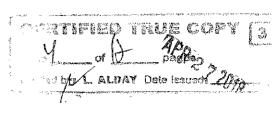
 the case may be. Such stock shall neither vote nor participate in the dividends while held by the company.

5. LOSS OR DESTRUCTION OF CERTIFICATES - The Board of Directors may direct a new certificate or certificates of stock to be issued in place of any certificate or certificated theretofore issued and alleged to have been lost or destroyed in the manner provided by law.

# ARTICLE II STOCKHOLDERS' MEETING

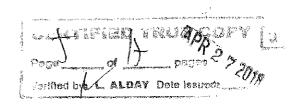
- 1. <u>ANNUAL MEETING</u> of the stockholders of this company shall be held in the principal office of the company <u>as stated in its Articles of Incorporation</u>, on last Friday of July of each year, unless a different date is fixed by the Board, at the hour of 2:00 P.M. (as amended on 22March 2013)<sup>1</sup>
- 2. <u>SPECIAL MEETING</u> of the stockholders may be called at the principal office of the company at any time by resolution of the Board of Directors of by order of the Chairman of the Board or of the President or upon the written request of stockholders registered as the owners of one-third of the total outstanding stock.
- meeting of the stockholders shall be prepared and mailed to the registered post office address of each stockholder not less than fifteen (15) calendar days prior to the date set for such meeting, and if for a special meeting, such notice shall state the object or objects of the same. No failure or irregularity of notice of any regular meeting shall invalidate such meeting or any proceeding thereat, and no failure or irregularity of notice of any special meeting at which all the stockholders are present and voting without protest, shall invalidate such

Www. Section 1 Article II was previously amended on 18 August 2006 ame: 1secempressd



meeting or any proceeding thereat. No publication of notice of meeting in the public newspaper shall be required.

- 4. A QUORUM AT ANY MEETING of the stockholders shall consist of a majority of the voting stock of the company represented in person or by proxy, and a majority of such quorum shall decide any question that may come before the meeting, save and except in those several matters which laws of the Philippines require the affirmative vote of a greater proportion.
- 5. <u>PROXIES</u> Stockholders may vote at all meetings the number of shares registered in their respective names, either in person or by proxy duly given in writing, and duly presented to the Secretary for inspection and record at least five (5) working days prior to the opening of the meeting, No proxy bearing a signature which is not legally acknowledged shall be recognized at any meeting unless such signature is known and recognized by the Secretary of the meeting.
- 6. <u>ELECTION OF DIRECTORS</u> shall be held at the annual meeting of shareholders and shall be conducted in the manner provided by the Corporation Law of the Philippines, including the nomination and election of independent directors to such number of board seats as set forth in and prescribed by the rules and regulations of the Securities and Exchange Commission or such other pertinent government agency or instrumentality and with such formalities and machinery as the officer presiding at the meeting shall then and there determine and provide. (as amended on 28 November 2003)
- 7. ORDER OF BUSINESS at the annual meeting and as far as possible at all other meetings of the stockholders shall be as follows:
  - 1. Call to order: 26-4-2018 Time: 0:50:34 PM
  - 2. Secretary's proof of due notice of the meeting
  - 3. Reading and disposal of unapproved minutes
- 4. Reports of officers, annual and otherwise
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- 5. Election of Directors
- 6. Unfinished business
- 7. New Business
- 8. adjournment



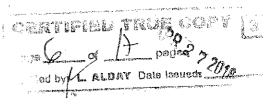
- 1. THE BUSINESS AND PROPERTY of the company shall be managed by the Board of Directors who shall be stockholders and who shall be elected annually by the stockholders for the term of one (1) year and shall serve until the election and acceptance of their duly qualified successors. Any vacancies may be filled by the remaining members of the Board by a majority vote and the Directors so chosen shall serve for the unexpired term.
- 2. THE REGULAR ANNUAL MEETING of the Board of Directors shall be held without notice at the principal office of the company or at such other place in the City of Manila as majority of the Directors may designate immediately after the annual meeting of the stockholders of the company.
- 3. <u>SPECIAL MEETING</u> of the Board of Directors shall be held in the principal office of the company or at such other place in Makati, Metro Manila as may be designated in the call and may be called by the Chairman of the Board at any time or by any three members of the Board, or such special meetings may be held at any time and place without notice by the unanimous consent of all members of the Board who are then present within the Philippines, or with the presence and participation of all members of the Board who are then present in the Philippines.

Date: 26-4-2018 Time: 0:50:35 PM

4. Notice - Written notice of the regular or special meeting of the Board, specifying the date, time and place of the meeting, shall be sent by the Secretary to each

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director by personal delivery (messenger), ordinary or express mail (courier), facsimile or e-mail.

The notice shall also include the following:

- a. Inquiry on whether the director will cattend physically or through video/teleconference;
- b. Contact number/s of the Corporate Secretary and his or her office staff whom the director may call to notify and state whether he shall be physically present or shall attend through video/teleconference; and
- c. Agenda of the meeting. (as amended on 22 March 2013)
- 5. QUORUM A quorum at any meeting of the Directors shall consist of majority of the entire membership of the Board. A majority of such quorum shall decide any question that may come before the meeting, save and except any such matters in which the laws of the Philippines may require the affirmative vote of a greater proportion of the members.
- 6. OFFICERS OF THE COMPANY, as provided by the By-Laws, shall be elected by the Board of Directors at their first meeting after election of Directors. If any office becomes vacant during the year, the Board of Directors shall fill the same for the unexpired term. The Board of Directors shall fix the compensation of the officers and agents of the company.
- 7. THE ORDER OF BUSINESS at any regular or special meeting of the Board of Directors shall be:
  - 1. Calling the Roll 26-4-2018 Time: 0:50:36 PM
  - 2. Secretary's proof of due notice of meeting
  - 3. Reading and disposal of unapproved minutes

www.sec.gov Reports of Officers

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- 5. Unfinished Business
- 6. New Business
- 7. Adjournment
- 8. <u>EACH MEMBER OF THE BOARD OF DIRECTORS</u> shall receive a per diem of <u>TEN THOUSAND PESOS (PhpP10,000.00)</u> for each meeting actually attended by him. (as amended on 28 November 2003)
- 9. EXECUTIVE COMMITTEE An Executive Committee is hereby created which may be organized from time to time upon determination of the Board of Directors. The Committee shall be composed of not less than three (3) directors but not more than five (5) members which shall include the President. The board shall have the power at any time to remove and replace the members of, and fill vacancies in, the Executive Committee.

The Executive Committee, when the Board is not in session, shall have and may exercise the powers of the Board in the management of the business and affairs of the Corporation, except with respect to: (1) approval of any action for which stockholders' approval is also required; (2) the filling of vacancies in the Board; (3) the amendment or repeal of these By-Laws or the adoption of new by-laws; (4) the amendment or repeal of any resolution of the Board by its express terms is not also amenable or repealable; (5) a distribution of cash dividends to stockholders; and (6) such other matters as may be specifically excluded or limited by the Board.

as may be required under and in accordance with the provisions on the Corporation's Manual of Corporate Governance and such other pertinent laws and regulations. The Board shall likewise provide for such remuneration of each committee member as they deem proper for meetings attended and work rendered in connection with the implementation of certain committee actions and resolutions. (as amended on 28 November 2003)

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# ARTICLE IV

- 1. THE OFFICERS OF THE COMPANY shall consist of a Chairman of the Board, who shall be the Chief Executive Officer, a President, who shall be the Chief Operating Officer, one or more Vice-Presidents one or more Assistant Vice President, a Treasurer and Assistant Treasurer, a Secretary and Assistant Secretary, and a General Manager, and these officers shall be elected to hold office until their successors are elected and qualified. Any person may hold both the offices of the Treasurer and Secretary.
- 2. THE CHAIRMAN of the Board and the Chief Executive Officer of the company shall have the following posers and duties:
  - a. To preside at the meetings of the Board of Directors and of the stockholders;
  - b. To carry out the resolutions of the Board of Directors;
  - c. To initiate and develop corporate objectives and policies and formulate long range projects, plans and programs for the approval of the Board of Directors;
  - d. To have the general supervision and administration of the affairs of the company;
  - e. To represent the Company at all functions and proceedings;
  - f. To execute on behalf of the Company all contracts, agreements and other instruments affecting the interests of the Company which require the approval of the Board of Directors, except as otherwise directed by the Board of Directors;
  - g. To make reports to the Directors and stockholders;
  - h. To sign certificate of stock;
  - i. To perform such other duties as are incident to his office or are entrusted to him by the Board of Directors.

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- 3. <u>THE PRESIDENT</u> and Chief Operating Officer shall exercise the following functions:
  - a. To ensure that the administrative and operational policies of the company are carried out under the direction and control of the Chairman of the Board and Chief Executive Officer;
  - b. To supervise and direct the day-to-day business affairs of the company;
  - c. To recommend the Chairman of the Board and Chief Executive Officer specific projects for the attainment of corporate objectives and policies;
  - d. Subject to the guidelines prescribed by law or by the Board of Directors, to appoint, remove, suspend or discipline employees of the company, prescribe their duties, determine their salaries;
  - e. To oversee the preparation of the budgets and the statements of accounts of the company;
  - f. To prepare such statements and reports of the company as may be required by law;
  - g. To exercise such powers and perform such duties as the Chairman of the Board and Chief Executive Officer may from time to time assign to him;
  - h. Unless otherwise directed by the Board of Directors or by the Chairman of the Board and Chief Executive Officer, to exercise the latter's function as specified in the next preceding section of this Article IV in the event of absence or temporary disability of the Chairman of the Board and Chief Executive Officer.
- 4. THE VICE PRESIDENTS In the absence and disability of both the Chairman of the board and president, the Vice-President in the order designated by the Board shall act in their place and perform their duties. Each Vice-President shall also have powers, and perform such duties as may from time to time assigned to him by the Board of Directors.
- 5. THE ASSISTANT VICE PRESIDENTS shall have such powers and perform such duties as may from time to time be assigned by the Board of Directors.

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- THE SECRETARY shall issue notices of all meetings; shall keep their minutes; shall have charge of the seal and the corporate books; shall sign with the President the certificates of stock and such other instruments as require such signature, and shall make reports and perform such other duties as are incident to his office or are properly required of him by the Board of Directors.
- ASSISTANT SECRETARY In the absence of the Secretary, the Assistant 7. Secretary shall act in his place and perform his duties. The Assistant Secretary shall also perform such other duties as may from time to time be assigned by the Board of Directors of the company.
- THE TREASURER shall have custody of all moneys, securities and values of 8. the company which come to his possession, and shall keep regular books of account. He shall deposit said moneys, securities and values of the company ins such banking institutions in the City of Manila, as may be designated from time to time by the Board of Directors, subject to withdrawal therefrom only upon checks or other written demands of the company which have been signed by such officer or officers, or person or persons as the Board of directors may from time to time direct, he shall also perform all other duties incident to his office and all that are properly required of him by the Board of Directors. He shall furnish bond conditioned upon the faithful performance of his duties. If and as required so to do by the Board of Directors, the amount of said bond to be determined and fixed by said board in such requirements.
- ASSISTANT TREASURER In the absence of the Treasurer, the Assistant 9. Treasurer shall act in his place and perform his duties. The Assistant Treasurer shall also perform such other duties as may from time to time be assigned by the board of Directors of Date: 26-4-2018 Time: 0:50:41 the company.
- THE GENERAL MANAGER shall have such authority and exercise such 10. powers as may from time to time conferred upon him by the Board of Directors. User Name: 1secaxpressd

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# ARTICLÉ V

# INDEMNIFICATION OF DIRECTORS AND OFFICIALS

Section 1. The Corporation shall indemnify every director or officer, his heirs, executors and administrators against all costs and expenses reasonably incurred by such person in connection with any civil, criminal, administrative of investigative action, suit or proceeding (other than an action by the Corporation) to which he may be, or is, made a party by reason of his being or having been, a director or officer of the Corporation, except in relation to matters as to which he shall be finally adjudged in such action, suit or proceeding to be liable for negligence or misconduct.

In the event of settlement or compromise, indemnification shall be provided only in connection with such matters covered by the settlement as to which the Corporation is advised by counsel that the person be indemnified did not commit a breach of duty as such director or officer.

The amount payable by way of indemnity shall be determined and paid only pursuant to a resolution adopted by a majority of the members of the Board of Directors.

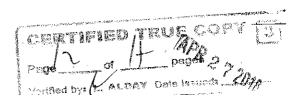
The costs and expenses incurred in defending the aforementioned action, suit or proceeding may be paid by the Corporation in advance of the final disposition of such action, suit or proceeding as authorized in the manner provided for in the preceding paragraph upon receipt of an undertaking by or on behalf of the director or officer to repay such amount, unless it shall ultimately be determined that he is entitled to be indemnified by the Corporation as authorized in this Article.

Date: 26-4-2018 Time: 0:50:43 PM

# **DIVIDENDS AND FINANCE**

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- 1. THE FISCAL YEAR of the Company shall commence with the opening of the business on the 1<sup>st</sup> day of January of each calendar year, and shall close on the 31<sup>st</sup> day of December of each year.
- 2. <u>DIVIDENDS</u> shall be declared only from the surplus profit and shall be payable at such times and in such amounts as the Board of Directors shall determine, and shall be payable in cash or in shares of the unissued stock of the Company, or both, as said Board of Directors and/or the stockholders shall determine. No dividends shall be declared that will impair the capital of the company.
- 3. <u>AUDITORS</u> shall be designated by the Board of Directors prior to the close of business in each fiscal year, who shall audit and examine the books of account of the company and shall certify to the Board of Directors and the shareholders the annual balances of said books which shall be prepared at the close of the said year under the direction of the Treasurer. No director, no officer of the company, and no firm or corporation of which such officer or director is a member, shall be eligible to discharge the duties of Auditor. The compensation of the Auditor shall be fixed by the Board of Directors.
- 4. <u>INSPECTION OF ACCOUNTS</u> by any member of the Board of Directors in person may be made at any and all reasonable times during business hours of the company, and such inspection may embrace all books, records and vouchers of the company.

The books, accounts and records of the company shall be open for inspection by the stockholders at reasonable times.

#### ARTICLE VII

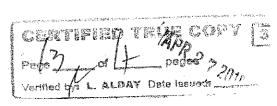
#### SEAL

Date: 26-4-2018 Time: 0:50:44 PM

The Corporate seal of the company shall consist of two (2) concentric rings, between which shall be inscribed the words "LEISURE AND RESORTS WORLD CORPORATION.

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MANILA, PHILIPPINES" and in the center the words "INCORPORATED" followed immediately below by the figure "1957". (as amended on 22 March 2013)

ARTICLÉ VIII CHANGES ÎN BY-LAWS

The owners of the majority of the subscribed capital stock and a majority of the members of the Board of Directors may, at a regular or special meeting duly called for the purpose, amend or repeal the by-laws or adopt new by-laws. The owners of two-thirds of the subscribed capital stock may delegate to the Board of Directors the power to amend or repeal any by-law or adopt new by-laws; provided, however, that any power delegated to the Board of Directors to amend or repeal any by-law or adopt new by-laws shall be considered as revoked whenever a majority of the stockholders of the corporation shall so vote at a regular or special meeting. (as amended on 22 March 2013).

-----000000-----

The foregoing by-laws were adopted by the unanimous consent of the owners of a majority of the outstanding stock of the corporation at the first meeting of the shareholders held in the City of Manila, Philippines on the 10<sup>th</sup> of October 1957.

IN WITNESS WHEREOF, We, the undersigned shareholders present at said meeting and voting thereat in favor of the adoption of said by-laws, have hereunto subscribed our names and the same do now constitute the By-Laws of said corporation.

A. SORIANO Y CIA

For: ANDRES SORIANO

By: (SGD.) ANDRES SORIANO, FR. 4-2018 Time: 0:50:45 PA

(SGD.) RAOUL E. KAHN

(SGD.) ANDRES SORIANO, JR.

(SGD.) B.L. ANDERSON www.sec.gov.ph (SGD.) SEBASTIAN UGARTE

User Name: lsecexpressd

Page Page 200 Pages 2000

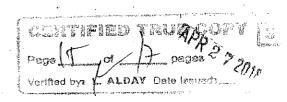
(SGD.) JUAN DE IBAZETA



Date: 26-4-2018 Time: 0:50:46 PM

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User Name: lsecexpressd



DIRECTORS' & SECRETARY'S CERTIFICATE Amendment of 7<sup>th</sup> Article of the Articles of Incorporation and 2<sup>nd</sup>, 3<sup>rd</sup>, 7<sup>th</sup> and 8<sup>th</sup> Articles of the By-Laws

We, comprising a majority of the members of the Board of Directors of LEISURE AND RESORTS WORLD CORPORATION (Corporation) and the Corporate Secretary thereof, hereby certify that the attached amended Articles of incorporation and By-Laws of the Corporation:

- Amending the Seventh Article of the Articles of Incorporation, Section 1 of the Second Article and Section 4 of the Third Article of the By-Laws have been adopted by the affirmative vote of at least a majority of the Board of Directors at the Special Meeting of the Board of Directors held on 22 January 2013 in Pasig City:
- Amending the Seventh Article and the Eighth Article of the By-Laws have (ii) been adopted by the affirmative vote of at least a majority of the Board of Directors of the Corporation at the Special Meeting of the Board of Directors held on 14 March 20/13 in Pasig City.
- Amending the Seventh Article of the Articles of Incorporation, Section 1 of the (iii) Second Article, Section 4 of the Third Article, the Seventh Article and the Eighth Article of the By-Laws have been adopted and ratified by the affirmative vote of stockholders representing at least two-thirds (2/3) of the Corporation's outstanding capital stock at the Special Meeting of the Stockholders held on 22 March 2013 in Pasig City.

IN WITNESS WHEREOF, we hereby set our hands this \_\_\_\_ Marc March 2013 in Pasig City.

NAME	SIGNATURE	T.I.N.	C.T.C. No. Date/Place issued
REYNALDO P. BANTUG Director/Chairman	Rayue P. Pag	117-374-659	
WILSON L. SY Date Director	: 26-4-2018	Time: !	0:50:47 PM
EUSEBIO H. TANCO Director www.sec.gov.ph	'Us	141-978-255 er Nam	e: lsecexp

ALDAY Date Issu

BIENVENIDO M. SANTIAGO Director CLARITA T. ZARRAGA Director **IGNATIUS F. YENKO** 123-295 Director 643 JOSE FRANCISCO B. BENITEZ 198-889-302 Director EDGARDO S. LOPEZ 103-562-287 Director JOSE CONRADO B. BENITEZ 157-940-877 Director ANTHONY L. ALMEDA 192-974-436 Director **WILLY N. OCIER** 101-934-954 Director 129-434-349 01729071; 1-15-2013; **RAUL G. GERODIAS** Pasig Corporate Secretary MAY 2 2 200

SUBSCRIBED AND SWUKE to belone mount and and assistants exhibiting to me their Competent Evidence of Identity as stated above. SUBSCRIBED AND SWORN to before me this

Doc. No. C Page No. 12 Book No. 11 Series of 2013.

www.sec.gov.ph

A C. RAYMUNDO

Notary Public for Pastg City
Commission until 31 December 2014
2404 December 2014

APPT No. 82 (2013-2014) / Roll No. 86080 PTR No. 8429032; 01/07/2013; Pasig City IEP No. 911175; 12/20/2012; Maked City

Republic of the Philippines

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Assistant Director

Electronic Records Management Division Information and Communications Technology Department

# ACKNOWLEDGEMENT OF EMPLOYEE HANDBOOK AB LEISURE EXPONENT, INC. (ABLEI)

I, the undersigned, acknowledge the receipt of the Employee Handbook for all the employees of AB Leisure Exponent, Inc. (ABLEI) and its subsidiaries.

I understand that I am required to read and become familiar with all the provisions of these policies.

I further understand that neither this handbook nor any provision of this handbook is or implies an employment contract or any other type of contract. I also understand that my employment is for an indefinite term and may be terminated at any time at the will of either the employee or ABLEI and its subsidiaries subject to the provisions of the Labor Code of the Philippines.

Printed Name
Signature

THIS HANDBOOK BELONGS TO:
NAME:
DEPARTMENT/BRANCH:
ORIENTATION DATE:

# FROM THE PRESIDENT'S TABLE

To our valued employees,

Congratulations to all of you for receiving today a copy of the Employee's Handbook. It should serve you well in matters that concern your employment with AB Leisure Exponent, Inc. and its subsidiaries.

This handbook was prepared to acquaint you with policies regarding your employment. It also aims to provide an understanding of what we expect from one another so that we may work together effectively.

Please read this handbook carefully and keep it for reference. It should come in handy at any time that you may need to know information about your employment.

We are committed to fostering a work environment that promotes efficiency, productivity, and growth. Hence, we institute measures to create such environment. Knowing what is expected of us is one of the many ways by which this can be achieved.

Let us use this handbook properly. Let it guide us as we do our work in the achievement of our personal as well as corporate goals.

Rayrela P. Prus

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### INTRODUCTION

We believe that a company's most important resource is its human resource. A major factor in a company's growth and stability is its ability to provide and nurture a work environment that is conducive to both personal and professional growth of its human resources.

This manual was developed to document all human resources policies of the company. It intends to provide all employees with the necessary information on conditions for employment, responsibilities of employees to the Company, responsibilities of the Company to employees, employee benefits and other programs of the Company aimed at fostering an environment of personal and professional growth for its employees.

Another purpose of this manual is to facilitate decision-making on recurrent situations and generally promote consistent and uniform treatment of such situations.

Due to the dynamic nature of the business, no manual can embody policies that are all-encompassing or anticipate every circumstance. The Company therefore, reserves the right to revise, supplement, or rescind any policy or portions thereof as the need arises, at its sole discretion, in accordance with existing laws. This manual will be updated to reflect such changes.

All other existing human resources policies that may not have been incorporated into this manual at the time of its publication, particularly those that are internal to a particular division, shall continue to be in force and in effect.

Managers and Officers are given comprehensive manuals and are expected to take time to read the manual, understand its provision and explain them to employees who may have questions regarding them. Further clarifications may be sought from the Human Resource Department.

### **COMPANY HISTORY**

A.B. Leisure Exponent, Inc. (ABLE), doing business as Bingo Bonanza Corporation (BBC), is the pioneer in professional bingo gaming in the Philippines. It is operating under a Grant of Authority from the Philippine Amusement Gaming Corporation, issued on September 8, 1995. As the first company to offer the bingo game to the public in the convenience of large and modern bingo halls, it has elevated the game into a professional, trustworthy and legitimate source of entertainment for communities.

BBC had its humble beginnings on May 16, 1993, when it offered weekend bingo sessions of ten games, utilizing a space along a corridor in SM Megamall in Mandaluyong City. In only five years, BBC turned its operations from weekly to daily gaming. Today, the company offers daily bingo sessions of seven games, attracting an average of 30,000 players a day who have the chance to win prizes.

In October 1999, ABLE became a wholly owned subsidiary of Leisure and Resorts World Corporation, a company listed with the Philippine Stock Exchange.

BBC has maintained its leadership in the bingo business in the Philippines through innovative and trailblazing strategies. BBC brought state-of-the-art bingo equipment and communication technology to its bingo halls across the country, allowing bingo enthusiasts to play electronically linked games. This enabled players in one parlor to enjoy bingo simultaneously and interactively with players in other bingo parlors, with bigger prizes at stake. BBC takes pride in this gaming product, as it is the first of its kind in Asia.

In 2002, the BBC successfully introduced Electronic Bingo, an electronic alternative to the more popular paper cards currently used in all bingo parlors nationwide. The Electronic Bingo terminal is the most advanced equipment of its kind in the market and is in use in the United States, Latin America and in other countries where the popularity of Bingo has reached newfound heights. This product line is presently making a very substantial contribution to the revenue streams of the Company.

Today, ABLE and its subsidiaries and affiliates operate a total of forty seven (47) bingo parlors and seventy (70) bingo boutiques nationwide. Most of the bingo parlors are located in major shopping malls in Metro Manila and key provincial cities.

# **COMPANY VISION AND MISSION**

#### **OUR VISION**

Bingo Bonanza Corporation will be the provider of a total bingo experience.

#### **OUR MISSION**

We are a leading bingo and entertainment company committed to provide our customers the best value in bingo products and services.

To fulfill this vision and mission, we fully commit to our stakeholders:

#### To our Customers:

- Provide wholesome and innovative bingo entertainment
- Provide the ultimate bingo experience

#### To our Employees:

- Recognize and reward them for exemplary contribution
- Provide programs that will enhance their quality of life

#### To our Shareholders:

Provide a fair share on return on investment

#### To the Community:

Be continuously involved in socio-civic projects

#### To the Government:

Operate within the government regulatory framework

#### **OUR VALUES**

We adhere to these values which we all, as one company, agree to the ties that bind us. These principles define us as individuals and as an organization.

LOYALTY -We believe that loyalty is borne and sealed through relationships based on mutual benefit. The company recognizes the worth and industry of each individual and strives to support employee's development to help them achieve their career goals. From this emanates our zeal to uphold its corporate objectives and advance its mission and vision.

EMPOWERMENT -We espouse the philosophy of enabling an individual to think, behave, take action and make decisions in an autonomous way consistent with the principles of participative management leadership.

INTEGRITY -We perform our duties in a manner anchored to the tenets of truth, honesty, fairness, accountability and ethical behavior.

SERVICE -We render quality and exemplary service focusing on customer satisfaction, conscious of the fact that it is reflective of the principles we uphold and that we are defined by our performance.

UNITY -We acknowledge that while we possess individual skills, our unique strengths are maximized when we work together guided by one vision and a common objective.

RESILIENCE -We are adaptable as we understand the dynamism of the gaming industry and view changes and innovation as avenues to greater opportunities. We have faith in the vision of our leaders and with their guidance we shall overcome all adversities and achieve our corporate goals.

EXCELLENCE -We have a responsibility to encourage and develop excellence in everyone for we consider excellence as a way of life. We strive for excellence in everything we do and we continuously cultivate our intellectual, physical, spiritual growth and develop our talents and abilities to their fullest extents.

## **ABOUT YOUR EMPLOYMENT...**

#### 1. EMPLOYEE RESPONSIBILITY IN GENERAL

AB Leisure Exponent, Inc. and its subsidiaries has the responsibility to ensure the safe and efficient operation of its business and to protect employees and customers. Accordingly, the company has established standards of conduct, rules and regulations. Thus, it is the employee's responsibility in general that the standards of conduct must be observed and followed. Employees violating such standards will be subject to corrective action up to and including termination, depending on the seriousness of the infraction.

It should be remembered that employment is at the mutual consent of the employee and the company. Accordingly, either the employee or the company can terminate the employment relationship, subject to existing labor laws.

Employees who engage in misconduct or whose performance is unsatisfactory may be subject to corrective action, up to and including immediate discharge.

#### 2. ATTENDANCE AND PUNCTUALITY

The Company expects all employees to be reliable and punctual in reporting to their respective workplaces. Absenteeism and tardiness place an undue burden on other employees and on the Company because of possible operational delays, disruption and reduction in overall productivity.

Official Leaves, work schedule changes, over time, under time, and official time record applications must be filed and approved by the employee's Department Head/Branch Head in compliance to its filing policies.

AWOL (Absence Without Official Leave) and Tardiness may lead to disciplinary action, up to and including termination of employment.

Attendance records are used in the regular performance evaluation rating of employees.

#### 3. BREAK TIME

Employees are granted one (1) hour break time during their work shift.

Branch employees (except Branch Head), and Warehouse employees (except Drivers) are required to log their break time in their time records. Failure to do so shall result to salary deduction equivalent to one day's work. Minimal break time period shall result to disciplinary action.

#### 4. CONFLICT OF INTEREST

All employees are prohibited from engaging in any activity, practice, conduct or any business which conflicts actually or potentially, with the interest of the Company, its subsidiaries or affiliates.

An actual or potential conflict of interest arises when an employee, by virtue of his position in the company, can make a decision or influence a decision by another employee that can result in personal gain for that employee or for a relative at the expense of Company interest.

#### 5. EMPLOYMENT CATEGORIES

An employee's employment category shall determine his/her benefits eligibility.

Five Employment Categories:

- 1. Regular
- 2. Probationary
- 3. Contractual
- 4. Consultants
- 5. Special Appointees

#### Regular

These employees (Officers/Senior Executives, Managers, Supervisors, Non-Supervisors) receive full coverage of Company's benefits package, subject to the terms, conditions and limitations of the benefit program for each classification under this category.

#### **Probationary**

Newly hired employees who are required to pass a probationary period.

Employees under this category are not covered by the benefits specified for regular employees.

They will enjoy benefits in accordance with the terms of their contract or whatever is provided for by law.

#### Contractual Employees

Persons who are hired to render services for an activity or a project with a specific scope of work, duration and remuneration.

They will enjoy benefits in accordance with the terms of their contract or whatever is provided for by law.

#### Consultants

Their remuneration package shall be in accordance with the terms and conditions that are agreed upon at the time their services are engaged.

#### Special Appointees

They are generally not covered by regulations on working hours and duration of their employment

The appointing authority determines their compensation package.

#### 6. EMPLOYMENT EXIT

Employees who end their service with the Company (resigned, terminated, expired contract) must surrender company property that may be issued to him, undergo exit interview and secure the proper clearance from the Company.

#### Employment Clearance

An employee clearance document must be completed within the employee's section and forwarded to Human Resources Department after all items have been cleared along with the employee's Company ID, Health Card, Mall/Building ID.

The Accounting Department shall compute his Final Settlement that includes his final salary and other benefits applicable.

#### Exit Interview

The employee is required to undergo exit interview at the Human Resource Department scheduled at the time of his resignation.

The exit interview will afford an opportunity for an employee to disclose issues, suggestions, complaints, and questions that could serve as valuable inputs for improvement of working conditions, policies and procedures.

#### 7. JOB RELOCATION REQUEST

The Company accommodates requests for branch transfer.

Employee must forward a formal request through a letter addressed to the Human Resource Department coursed through their Department Heads and Division Heads.

Requests may be granted upon approval of management only if the position is vacant in the work location where the requesting employee wishes to be transferred and if the employee will accede to the agreement regarding the applicable salary rate that will take effect (If any).

- Manila to Province request Provincial rate will apply
- Province to Manila request Manila rate will apply
- Province to another Province Regional rate will apply
- \* If the decision for a transfer is Management's decision, adjustments in salary rate will only be applicable if the employee will come from a provincial location to Manila. There will be no changes in the salary rate if the employee will come from Manila to a Provincial location.

#### 8. JOB TRANSFER

The Human Resource Department posts notices of regular, full time job openings at the head office and branches (through bulletin board, Bingo Bonanza official web page, memorandum).

The interested employee must submit an application form for an internal job opening to the Human Resource Department so that he may be considered for the position.

His current Department Head must approve his transfer in case his application for the open position is accepted.

Employees who are transferred within the company must pass a probationary period of a maximum of six (6) months.

The employee could be removed from the position at anytime during or immediately after the probationary period if his superiors find his performance unsatisfactory. He will then report back to his original assignment.

The Company reserves the right not to post a notice of a particular opening

and may fill up openings through other means of recruitment if doing so will be in the best interest of the Company.

#### 9. NEW EMPLOYEE ORIENTATION

All new employees assigned in Metro Manila and extended Metro Manila will undergo an orientation from the head office regarding basic rules and regulations of the Company and/or general rules in the Bingo Parlors.

New employees assigned in provincial branches will undergo orientation in their respective branches conducted by the Operations Supervisor for Human Resource.

#### 10. NEW JOB ASSIGNMENT/JOB ROTATION

Rotation is when an employee is assigned to work in different jobs, one after the other to help maintain stability in the operation when some employees may be absent, or suddenly leave the service.

Training program is carried out prior to implementation of the rotation and careful supervision by his head is needed to ensure that the rotation will not cause disruption in the operations.

#### 11. OUTSIDE EMPLOYMENT

Employees are cautioned to carefully consider the demands that additional work will impose on them before seeking or accepting outside employment or "sidelines".

A second job will not be considered an excuse for poor job performance, absenteeism, tardiness, or under time.

The company entails disclosure of a second job through a written notice addressed to the Human Resource Manager. Failure to do so shall be penalized.

Outside employment that constitutes a conflict of interest is prohibited, especially for direct competitors of the company.

#### 12. PROBATIONARY PERIOD

The probationary period for newly hired employees shall be for a maximum of six (6) months from the date of hiring.

The employment status of the newly hired employee may be converted from probationary to regular after a maximun service of six (6) months if his superiors judge him to have shown exemplary performance and if there is an urgent need to fill up a vacant position.

The company or the new employee may end the employment relationship at will at any time during the probationary period with proper notification, specifying the reasons for doing so.

#### 13. PROMOTION

Promotion is defined as a movement from one position to a higher position or from a lower to a higher rank, in accordance with duly approved official positions and rank.

The corresponding salary adjustment will be based on the company Compensation Administration Program.

Employees interested in promotional opportunities outside their present department should request an interview with the Human Resource Department to present their interests and related qualifications.

#### 14. REGULARIZATION

An employee's satisfactory performance (based on his performance evaluation result) and completion of the probationary period will result to an official appointment of his employment to regular status.

The Regularization Notice (Personnel Action Notice) shall be released by the Human Resource Department to the concerned employee. The notice also indicates his corresponding salary.

If his performance during the probationary period does not meet the company standards, his services shall be terminated from the Company before his probationary period expires.

#### 15. RESIGNATION

Employees are requested to notify the Human Resource Department as soon as possible of any intention to terminate their employment through writing, at least one month prior.

#### 16. RETURN OF COMPANY PROPERTY

Employees are responsible and accountable for items issued to them by the Company.

These items must be returned upon the Company's request or upon termination of employment.

The Company may withhold from the employees' paycheck or final settlement check the cost of any items that are not returned when required. Moreover, the Company may take all legal action deemed appropriate to recover its property.

#### 17. SATURDAY WORK AT HEAD OFFICE

Every employee (except New Rapid Bingo Data Center Personnel) is on an on-call basis by his or her immediate superior/Department Head.

Saturday is a paid working day whether or not an employee reports for work. Thus, there will be no additional remuneration for work rendered on Saturdays unless it falls on a holiday.

#### **18. TERMINATION OF EMPLOYEE**

Dismissal of an employee shall be carried out with due process and be in accordance with the Labor Code and its implementing rules and regulations.

Employee will be given the opportunity to be heard and to defend himself before the Personnel or Fraud Committee.

Personnel or Fraud Committee members shall thoroughly review the circumstances and decision shall be final.

Only the President can overturn the decision of the Committee.

The following are the list of grounds for termination:

- Serious misconduct
- Willful disobedience of the lawful orders of the Company
- Gross and habitual neglect of duties
- Fraud or willful breach of the trust reposed by the Company
- Commission of a crime or offense against an employee of the Company/ any immediate member of his family/duly authorized representative

- Redundancy
- Installation of labor-saving devices
- Retrenchment to prevent losses
- Prejudicial ailment
- Employee has reached retirement age

An employee hired for a fixed term in accordance with a contract will generally be issued a termination notice by the Human Resource Department at the end of the contract.

#### 19. TRAINING

In order to foster growth among our employees and promote a competitive working environment, the training section shall provide opportunities to enhance the skills of its employees through various training programs.

Initially, newly hired employees undergo new employee's orientation conducted by Training Section of the Human Resource Department (or Operations Supervisor in Provincial branches) before he starts reporting for his job. He will be informed on the Company's general rules and regulations applicable to his job assignment. His Supervisor will be responsible in explaining his specific duties and responsibilities.

Training Programs, in-house or off-site, are conducted as the need arises based on the result of Training Needs Analysis.

An employee who is sent outside to attend training programs is required to:

- Submit certificate of participation
- Submit copies of training manuals and materials
- Stay with the Company for at least one (1) year, for every training program attended worth Php10,000 – Php50,000.

If the employee resigns within the period stated in this policy, he will pay for the total training expenses including other charges that may be applicable.

It will be the management's discretion how long an employee will be required to stay if the training cost an employee attended is worth more than Php50,000.

Attendance in conventions is not covered by this policy.

The employee will continue to enjoy all benefits in full while undergoing training.

#### **20. WORKING HOURS**

The Company implements for its employees traditional fixed work schedules (8 hours per day), with one (1) rest day every week.

Employees are required to adhere to their work schedules by reporting to work at the specified starting time, departing at the specified ending time, and taking break periods as authorized (see Break Time p.5).

A flexible work schedule may be granted only to employees with a job grade above 8.

#### Branch

Branch Heads and/or Supervisors assign the official work schedule of their subordinates and are posted in their bulletin board. Schedules are changed semi-monthly.

#### Warehouse, Head Office

Department Heads of Head Office and Warehouse assign the official work schedules of their subordinates upon their employment.

Requests for a change in work schedule and/or rest day are allowed, either temporarily or permanently (see request for change in working hours/rest day p.29).

### ABOUT YOUR BENEFITS...

#### 1. AUTHORIZED ABSENCE WITHOUT PAY

The Company may grant prolonged leave of absence without pay on a case-to-case basis for a period not exceeding one month.

Application for leave of absence without pay exceeding one month will require the approval of the President.

#### 2. BONUSES

#### 2.1 13<sup>th</sup> Month Pay

The Company shall grant 13<sup>th</sup> Month Pay to employees who have been with the Company for at least a month in accordance with the provisions of Presidential Decree No. 851.

The 13<sup>th</sup> Month Pay shall be given annually not later than December 24 in accordance with law. This bonus is given on a pro-rata basis. To facilitate processing and payment, basic salary from January 1 to December 31 of the current year shall be used as basis for computing the amount of 13<sup>th</sup> Month Pay. Any computed 13<sup>th</sup> month pay adjustment after the calendar year will be reflected on the first payroll of the succeeding year.

The 13<sup>th</sup> Month Pay shall be computed as:

Total Basic Pay + Employee Support Allowance earned from January 1<sup>st</sup> to December 31<sup>st</sup> of the current year divided by 12 months.

Employees who were separated from the Company at any time during the calendar year will receive the pro-rated equivalent of their 13<sup>th</sup> Month Pay upon clearing himself/herself of all liabilities and property accountability and will be reflected in his/her Final Settlement of receivables from the Company.

## 2.2 14<sup>th</sup> Month Pay

The 14<sup>th</sup> Month Pay is a guaranteed Company bonus given to regular and active employees at the time of granting.

The payment of this benefit is scheduled on or before May 16 in order to assist employees in their children's school opening needs.

In the same manner as  $13^{\text{th}}$  month pay, this bonus is given on a pro-rata basis. Payment is one twelfth (1/12) of the total basic Pay + Employee Support Allowance earned covering May 1 of previous year to April 30 of the current year.

#### 2.3 Christmas Bonus

This is not a regular benefit and is granted only at the discretion of Top Management. Employment must be at least one (1) year on or before 1st of December starting on the employee's probationary period.

#### 3. COMPANY FINANCIAL ASSISTANCE

#### 3.1 Bereavement Assistance

This is granted to employees who suffered loss of an immediate family member/s (parents, brothers and sisters - up to four (4) claims, legal spouse and legitimate children).

In case there are two or more brothers and sisters employed in the Company, they shall be entitled collectively to a single financial assistance in the event of death of their parents and their other legitimate siblings – up to four (4) claims.

The employee should notify the Human Resource Department of the death of the members of his family (see bereavement leave p.24).

The employee should submit copy of the registered death certificate in processing the Company bereavement assistance.

The Company shall contribute the amount of Three Thousand Pesos (P3,000.00) to the employee.

#### 3.2 Maternity Assistance

A maternity assistance of Six Thousand pesos (P6,000) is granted for those who gave birth, had a miscarriage or unwanted abortion.

This financial assistance is a Company benefit aside from the Maternity Benefit provided by the Social Security System (SSS).

The maternity assistance is granted only up to the 4<sup>th</sup> child (including miscarriage and unwanted abortion). The fifth delivery or miscarriage or unwanted abortion shall no longer be paid, even if no benefits were made on the previous deliveries or miscarriages.

The employee shall notify her employer of her pregnancy and comply with the SSS requirements of marriage notification in accordance with the rules and regulations it may provide.

Any employee who wants to avail of the Company maternity assistance benefit shall, within a reasonable period of time, submit a copy of the following requirements:

- Registered Marriage Contract (If employee is married)
- SSS E-4 (for married employee only)
- SSS Maternity Notification
- Any applicable:
  - Registered Birth Certificate (for normal & caesarian)
  - Dilatation & Curettage Report (for miscarriage-incomplete abortion)
  - Hystopath Report (for miscarriage-complete abortion)
  - Death/Fetal Death Certificate (for infant or fetal death)
  - Discharge summary (caesarian birth)

The check for maternity assistance must be claimed by the employee personally at the Compensation and Benefits section of the Human Resource Department. For provincial branches, the check and voucher will be sent to the branch and employee must send back the voucher signed.

#### 3.3 Hospitalization Assistance

Amount of Subsidy P800.00/night of confinement - for job Grades 2-5 only

The benefit will apply only to regular employees specified above whose illness requires hospitalization as advised by the attending physician.

The number of days upon which the total amount of assistance will be determined from the actual date of admission and will end on the actual day of discharge based on official hospital records.

To enable the employee to avail of the benefit, the following documents must be submitted to the Compensation and Benefits Section of the Human Resource Department by the spouse, immediate family member or duly authorized representative of the employee.

Certification from the attending physician on the need for

hospitalization or a copy of the admission form from the hospital, specifying the nature of illness.

 Initial Sick Leave form (see sick leave p.22) indicating the estimated number of days with a copy of the doctor's advise for confinement.

The Human Resource department will process the payment of an initial amount equivalent to two (2) days of hospitalization. If the certification from the attending physician includes an estimated number of days of confinement, the Human Resource department will process an amount equivalent to 70% of the estimated number of days of confinement.

The balance of the assistance will be released after the discharge and upon submission of copies of hospital records from which the number of days of confinement can be determined.

The employee may opt to seek release of the total amount of assistance after confinement.

If the initial amount released is more than the amount due to the number of days of actual confinement, the employee has to repay the Company the excess amount through salary deduction in accordance with the following schedule:

The assistance will be granted only up to a maximum of thirty (30) days of confinement per year for a particular kind of illness.

#### 3.4 Emergency Loan

The Company can grant an interest-free emergency loan equivalent to one (1) month basic salary or maximum of P15,000 for those whose monthly basic pay exceeds P15,000. The loan will be payable in six (6) months, without interest.

Acceptable reasons are death or hospitalization of parent or sibling

(for single employees); death or hospitalization of parent, spouse (if married) and child, housing repairs due to damages caused by natural calamities, and other similar emergencies.

#### 3. 5 Transportation Subsidy

Transportation subsidy is given on the succeeding payroll after regularization.

The amount of subsidy shall be P25.00 per day, or P650 monthly, net of taxes, based on an average of 26 days per month. The amount due to employees shall be based on the existing payroll cutoff periods and shall be given on a semi-monthly basis, generally every 5<sup>th</sup> and 20<sup>th</sup> day of the month, or as deemed appropriate by the Finance Division.

The employee shall be entitled to the subsidy on the basis of the days worked per payroll period. The employee will not be entitled to the subsidy for days covered by suspensions and unauthorized absences or authorized absences in excess of the leave credits.

#### 3.6 Company Facilitated Bank Loan (salary loan)

The company ties up with banks to offer salary loans to regular employees with a lower interest rate offered only for corporate accounts.

To qualify for a loan application, the employee must have no existing company loans. Employees with existing company loans have to fully pay the loan before they can avail of this bank loan. Furthermore, the company requires that employee-borrower must have a minimum tenure in the company before he/she can be qualified to avail this bank loan. The tenure requirement and any other requirements that the company will implement may change from time to time based on the agreed Memorandum of Agreement (MOA) between the bank and the company.

The bank likewise has the authority to establish the requirements needed from the employee-borrower and decide the amount of loan to be granted to the employee-borrower based on their policies.

Loans are requested by filling out the prescribed loan application form, which should be submitted to the Compensation and Benefits section of the Human Resource Department. The list of requirements to be submitted is indicated in the loan application form. Loan applications are endorsed to the bank for review and approval.

The bank sends the check of approved loans to Compensation and Benefits section and employee-borrower shall be notified to claim their check.

Payment of loan is through salary deduction. If the employee separates from the company before full payment of the loan, the Final Settlement of the employee will be alloted for the payment of the loan balance. If amount of final settlement is insufficient, the bank shall do the necessary procedures to coordinate with the employee-borrower on their loan balance based on their internal procedures and legal process.

An employee with an existing Regular Salary and Emergency Loan with our tie-up banks can no longer avail the company emergency loan except in cases of extreme necessity as determined by the Company Emergency Loan Administrator and if the total monthly deductions for these loans will not exceed thirty three per cent (33%) of his average take home pay.

#### 3.7. Food Subsidy

This is given as support to employees for their food expenses during off-base official assignments, department/inter-department meetings, and special project activities. Such must be approved by the Department/Division Head in compliance with the subsidy options.

Reimbursement is contingent upon a properly completed and approved Expense Report with complete receipts. This benefit is not applicable to couriers/messengers due to the basic nature of their job.

Category	Subsidy
Off base assignment, including overnight work - minimum 5hrs (not applicable to messengers)	Php70/pax/day
Department meeting - minimum 3hrs	Php120/pax
Special Project Assignment	variable amount
Branch Events *monthly specials *branch meetings *branch anniversary *other special occasions	Php50/pax or maximum of Php2,000 whichever is lower

#### 4. GROUP INSURANCE

#### 4.1 Life Insurance

Employees are provided with group life insurance upon their regularization at the company. An employee chooses his/her

beneficiary/ies and may change it anytime in accordance with the requirements of the insurance provider.

<u>Job Grade</u>	<u>Coverage</u>
1 - 4	P 200,000.00
5 - 7	P 300,000.00
8 - 9	P 500,000.00
10 - 12	P 700,000.00
VPs & Pres.	P 1M

#### 4.2 Medical Insurance

This is a comprehensive Health Plan, which covers in-patient and outpatient services as well as dental benefits from accredited hospitals, clinics and doctors.

A pregnant employee who uses her medical insurance due to an illness that is in connection with her pregnancy shall not be covered by the insurance provider.

Employees' dependents can avail of this medical insurance upon request. The premium payments for which shall be chargeable to the account of the employee through salary deduction.

In the event that an employee would want to terminate the medical insurance coverage of his/her dependents, a notification letter must be submitted to the Human Resource Department.

Job Grade	Coverage	Room
2-5	Php80,000/illness/year	Ward
6-7	Php90,000/illness/year	Semi-Private Open
8-9	Php100,000/illness/year	Small Private Open
10-11	Php120,000/illness/year	Regular Private Open
12-14	Php130,000/illness/year	Large Private Open
President	Php150,000/illness/year	Suite

Employees must undergo Annual Physical Exam (A.P.E.) for continuous insurance coverage. If an employee fails to comply with the scheduled A.P.E. within the set deadline, the insurance coverage of the employee (including his/her dependents) will be terminated by the company. To resume insurance coverage, the employee must undergo A.P.E. which they will personally pay for including re-enrollment charges. Moreover, the insurance coverage of his dependents will resume only upon request.

#### 5. LOYALTY AWARD

This policy provides a benefit program to recognize and show appreciation to employees who have rendered continuous service for at least five years.

Regular employees are eligible to receive the appropriate service awards after completing five (5), ten (10) and fifteen (15) years of cumulative employment service.

For the purpose of this benefit, employment with the Company will not be cumulative. If an employee leaves the Company and is later re-employed, the length of previous periods of employment will not be added together in order to determine eligibility; only the re-employment period will be counted.

At the anniversary date of the Company, May 16 of each year in which an employee reaches one of the service milestones set forth above, the employee will be awarded the appropriate service plaque of appreciation and a cash gift.

After 5 years of service:

Plaque of appreciation plus P5,000 cash gift

After 10 years of service:

Plaque of appreciation plus P10,000 cash gift

After 15 years of service:

Plaque of appreciation plus P20,000 cash gift

#### 6. PAID LEAVES

#### 6.1 Vacation Leave (VL) & Emergency Leave (EL)

This benefit shall apply to all regular employees who have continuously rendered one year of service or a fraction thereof during the previous calendar year, and have therefore earned the corresponding vacation leave credits during that year.

They will be entitled to enjoy the earned vacation leave credits in the succeeding year, starting the month of January. The maximum annual entitlements are as follows:

Branch/Warehouse employee = 17 days

Central office (on-call on Saturdays)

1-5yrs tenure = 15 days

Central office with 6-day work week = 17days Central office with over 5 years tenure - 17 days Regular employees shall be entitled to this benefit in the current year, after earning the vacation leave credits in the previous calendar year.

Newly regularized employees will still be entitled to vacation leaves on the calendar year following their year of hiring in accordance with the credits they earn. The vacation leave credits for newly hired employees are computed proportionately to the number of months of service in the year they are hired.

Vacation leave credits are non-cumulative. Unused leaves at the end of the year shall be forfeited and shall not be convertible to cash.

Approved vacation leaves canceled by the superior due to operational requirements and thus remain unused at the end of the year may be deferred up to February of the succeeding year. They shall be scheduled separately from the regular vacation leave entitlement. Deferred vacation leaves remaining after February will be forfeited.

An emergency leave (EL) of up to three (3) days for employees classified under Job Grade 8 and below and up to five (5) days for employees belonging to Job Grade 9 and above out of the total annual vacation leave credits is allowed for use to attend to sudden illness of any immediate family member, personal emergencies, fire affecting an employee's home or within the immediate vicinity of the employees residence and any major natural or man-made calamity preventing an employee from reporting for work. The respective three (3) days and five (5) days emergency leave are exempted from the required number of days of filing prior to availment of leave. The immediate superior can file the leave in behalf of the employee immediately after being notified, so that the leaves can be officially recorded and that the salary of affected employee can be released in full on the scheduled payday.

Additionally, victims of calamities such as fire, floods, earthquakes, terrorist threats and civil disturbances are exempted from the pre-filing schedule requirement of Vacation Leave. The affected employee, however, is required to notify his immediate superior by any suitable means of communication as soon as possible, so that the leave can be filed in his behalf upon his request. For employees who are victims of such major calamities, the balance of vacation leave credits are convertible to emergency leave, subject to the approval of the department head, and confirmation/verification of the Human Resource Department.

Legal or Special holidays and rest days falling within the vacation leave period will not be considered part of the leave and therefore will not be subtracted from the leave credits.

Vice-Presidents are exempted from regulations and requirements on the vacation leaves.

Employees must submit their approved vacation leave applications to Human Resource on the required filing schedule:

1 - 2 days VL - two (2) days ahead
3 - 5 days VL - five (5) days ahead
6 - 10 days VL - ten (10) days ahead
11 - 17 days VL - fifteen (15) days ahead

Those performing complementary functions within the branch are not allowed to go on leave at the same time; e.g. only one (1) Operations Supervisor, or one (1) cashier/card staff, etc at any given time. A specific person should be assigned to take over the functions of those who are going on leave.

No more than two (2) personnel per branch are allowed to take their vacations at the same time.

The vacation leaves falling before or after major holidays of the year are distributed equitably among branch employees to ensure that no employee is at a disadvantage.

#### 6.2 Sick Leave (SL)

Any regular employee who is unable to report to work due to injury or illness is granted paid leaves of absence up to a maximum of fifteen (15) days per year.

The benefit applies for cases requiring treatment or recuperation either at home or in a hospital.

All regular employees at all job grades and levels of employment shall earn the sick leave credits by rendering continuous service for one year or a fraction thereof during the previous calendar year. They shall then enjoy whatever leave credits they have earned in the previous year in the succeeding calendar year. The leave credits shall be computed in proportion to the number of months served.

Sick Leave can be paid only if it is filed together with a reasonable proof of sickness, preferably but not necessarily a doctor's certificate. A letter certifying such sickness from a responsible member of the employee's household is acceptable considering that not all sickness will require consultations with a doctor.

Consideration shall be given to employees who are to submit the requirement until the 18<sup>th</sup> of the month for 1-15 cut-off and the 3<sup>rd</sup> for the 16-28/29/30/31 cut-off.

Unused sick leave is convertible to cash and shall be paid on or before February 15 of the following year.

For employees who resign within a calendar year, the cash equivalent of the sick leave credits earned within the current year shall be included in his final settlement.

If an employee's sick leave is due to a serious illness, he has to submit clearance from his physician.

Employees who are on sick leave and have consumed all his sick leave credits may be allowed to apply his vacation leave balance for sick leave purposes. Such leave can be filed without the advance notice requirement but will require a medical certificate from the attending physician declaring that the person is still unfit to work and that a specified number of days is required for recuperation, either at home or in a hospital or similar treatment facility. This is applicable only to employees who had confinement in hospitals or treatment by a physician for a major illness requiring prolonged recuperation and convalescence.

Employees belonging to the category of Department Head and above are not required to present proof of illness in filing sick leave. However, the approval of the immediate superior on the leave form is required for the sick leave to be considered valid.

#### 6.3 Bereavement Leave (BL)

All regular employees, regardless of length of service shall be entitled to a bereavement leave of four (4) working days with full pay in case of death of an immediate family member (spouse, child/ren, parents, parents-in-law, brother/s, sister/s, legally adopted child/ren).

He shall be required to present a death certificate as proof such death as a requirement for payment of the leave incurred.

The employee can also avail of vacation leave without the pre-filing requirement for a maximum of seven days.

The employee shall file such leave within three days of occurrence of death, personally, through an immediate family member or a representative with a written request duly signed by the employee. In exceptional cases, the immediate superior may file such leave in behalf of the employee upon the employee's request.

#### 6.4 Paternity Leave (PL)

This benefit is granted in pursuant to Republic Act No. 8187 dated June 11, 1996.

Every married male employee in the private sector shall be entitled to paternity leave benefits of seven (7) working days with full pay for the first four (4) deliveries by his lawful spouse with whom he is cohabiting.

Employee must notify the Human Resource Department of the pregnancy of his wife and her expected date of delivery subject to the provisions of notification.

Paternity leave is also applicable if the employee's wife suffers a miscarriage or an unwanted abortion.

Employee shall accomplish a Paternity Notification Form to be provided for by the Human Resource Department and submit the same to the latter, together with a copy of his marriage contract (if not yet submitted to Human Resource Department).

Any employee who has availed of the paternity leave benefits shall, within a reasonable period of time, submit a copy of the birth certificate of the newly-born child, death or medical certificate in case of miscarriage or unwanted abortion, duly signed by the attending physician or midwife showing the actual date of childbirth, miscarriage or unwanted abortion, as the case may be.

The paternity leave benefit may be enjoyed before, during or after the delivery by his wife; provided, that the total number of days shall not exceed seven (7) working days for each delivery. Provided further, that this benefit shall be availed of not later than sixty (60) days after the date of said delivery.

#### 6.5 Authorized Absence Without Pay (Mandatory)

#### Maternity Leave (ML)

Maternity Leave is a Social Security System (SSS) benefit.

SSS maternity benefit is granted to a female employee member who is unable to work due to childbirth or miscarriage or unwanted abortion.

The maternity benefit is a daily cash allowance equivalent to 100 per cent of the member's average daily salary credit (based on SSS table) multiplied by 60 days for normal delivery or miscarriage, and 78 days for caesarean cases.

#### Government requires that:

- The employee has paid at least three monthly contributions within the 12-month period immediately preceding the semester of her childbirth or miscarriage.
- The employee shall have notified her employer of her pregnancy and the probable date of her childbirth. Notice shall be transmitted to the SSS by accomplishing SSS Form B-300A (Maternity Notification Form) in accordance with the rules and regulations it may provide.
- The maternity benefit provided shall be paid only for the first four (4) deliveries or miscarriages or unwanted abortion. The fifth delivery or miscarriage shall no longer be paid, even if employee has not availed this benefit on her previous deliveries or miscarriages or unwanted abortion.

#### 7. PARKING (Head Office)

Parking slots are limited to employees with job grades above 8.

Parking Stickers application and renewal are coursed through the Human Resource Department.

Employee must furnish the Human Resource Department the vehicle's official receipt and certificate registration for processing of his parking sticker as required by the Building Administration.

For individual parking slot, the Company shall only pay for the employee's first (2) two vehicles. For group parking slot, the company will only pay for the first car applied. Excess costs shall be charged to the employee.

#### 8. PERFORMANCE EVALUATION

The Company implements Performance Management System to enable each department within the Company to focus on work activities and goals, identify and correct existing problems, and to encourage better performance.

All employees after regularization undergo performance evaluation semiannually. Only those who earn a rating equivalent to or above satisfactory level are given merit increase following the pay structure designed by the Corporate Performance Evaluation Committee.

#### 9. TRAVEL ALLOWANCE

### 9.1 Travel from Manila up to extended Metro Manila, Province up to within same region

Applicable to employees required by their superiors to render official business at any ABLE and its Affiliate Bingo sites and other business establishments or government entities.

Mode of transportation covered by the transportation allowance are:

- Buses, Jeepney, Pedicabs and other forms other than taxi
- Public Trains

The cost of taxi transportation will be reimbursable only where heavy supplies and/or equipments, packages, and other items are being carried between branches, offices or to other business concerns and in extreme cases when no other public transport is available and it is important to save official time. Travel by taxi shall be kept to a minimum and shall definitely not be used for long journeys.

Employee's use of his personal/company provided vehicle shall be allowed provided that reimbursements for gasoline expense will only be based on public transportation cost (rank and file), and taxi fare for allowed officers.

The allowable transportation expense shall cover the lowest fare (from employee's house to assigned work destination vs. from employee's work base to assigned work destination)

Claims for transportation expense may be reimbursed from the Petty Cash Fund of the department/branch where employee is officially

assigned. Transportation expense may also be given through advances from the Petty Cash Fund subject to the approval of the Department Head/Branch Head but the same must be appropriately liquidated within five (5) days.

Claims should be detailed on the Petty Cash Voucher and/or accomplished transportation expense report duly supported by original receipts and documentations. After which, this voucher must be submitted to the Department/Branch Head for approval and for endorsement to the petty cash custodian..

#### 9.2 Allowance Per Diem

Travel by air shall generally be preferred but shall in no case be the exclusive mode of travel. The approved airlines are:

Job Grade 1-9 - Lowest fare from any airline Job Grade 10-12 & VP - PAL

The Department Head shall submit a travel request letter to the Human Resource Department and likewise furnish a copy for Purchasing Department for plane ticket purchase. The reason, duration and schedule of the travel must be indicated in the request letter.

The Human Resource Department shall prepare the employee's request for Travel Form and compute the applicable allowances, and secure approval of the computation from the Head of the Administration Division, and forward the form to Accounting Department for processing.

The Human Resource and Purchasing Department shall monitor the duration of the official travel and shall compute any excess allowance for travels whose duration are actually shorter than the schedule indicated in the official request. The employee will then be required to reimburse any excess amount either in cash or through immediate salary deduction.

The employee is required to inform his superior of his address while on assignment regardless of whether he is staying in a hotel or elsewhere to facilitate communication with him.

Allowances for laundry (for assignments of long duration) are built-in, in the schedule of allowances.

Employees traveling with consultants are normally not allowed to spend for representation for these consultants unless prior written authorization is given by the Vice-President concerned or the President. In such cases all anticipated expenses, must be cleared with the officers concerned. The required cash advance should then be approved by them and secured by the employee, and should be liquidated in accordance with existing company policy.

Per diem shall be granted on straight daily basis or fraction of a day, depending on the travel schedules presented. Supporting receipts need not be presented for expenses within the scope and limits set forth in the policy.

Employees who go on official travel shall surrender to the Purchasing Department all used airline ticket, coupons and passenger copy of the boarding passes within three working days of arrival from official travel. The full amount of airfare will be charged to the account of employees who fail to comply with this policy.

#### 10. RETIREMENT and SEPARATION BENEFIT

The basic retirement benefits required by Republic Act 7641, "The Mandatory Benefit Law", requires private sector employers to provide basic retirement benefits to employees who have reached the age of sixty (60) and who have completed a minimum of five (5) years of service.

#### RULES AND REGULATIONS - GENERAL

#### 1. DRESS and APPEARANCE

Dress, grooming, and personal cleanliness standards contribute to the morale of all employees and affect the business image that the Company presents to its customers and the general public.

During business hours, all employees should dress and groom themselves according to the requirements of their position and accepted social standards. This is particularly required if the nature of the job requires dealing with customers or visitors directly.

If the manager or supervisor feels that an employee's appearance is inappropriate, the employee may be asked to change into more acceptable attire. If this requires leaving the workplace for a change of clothes, the employee will not be compensated for the time spent away from work.

#### 2. OVER TIME WORK

Time monitored employees can be required and authorized by their superiors to work overtime as needed.

It is the responsibility of an employee to file (using application for leaves/ work schedule changes form) for his over time so that it will be credited to his salary.

#### 3. PETTY CASH ADVANCES & LIQUIDATION

The purpose of Petty Cash Fund is to allow for the reimbursement of minor or emergency business expenses in an efficient and cost effective manner. Use of such must be limited to reimbursement to employees for small expenses, not exceeding one thousand pesos (Php1,000.00).

Employees who receive money from Petty Cash Fund shall submit to the petty cash custodian a completed petty cash voucher form for liquidation, accompanied by original receipts within five (5) working days from the date of petty cash withdrawal, unless the period for liquidation is extended in writing by the Division Head.

The petty cash custodian reports to the Comptrollership Department the employees who have not liquidated their petty cash advances beyond the allowable period of liquidation. The full amount shall automatically be deducted from the employee's upcoming salary. A penalty shall also be

applied to employees who fail to liquidate petty cash advance within the allowable period. (see Appendix IX).

#### 4. PLAYING OF COMPANY BINGO PRODUCTS

To avoid questions about the integrity of the conduct of our operations, all employees are prohibited from playing any of our games/products in any of our existing branches.

Furthermore, employees are also not allowed to play at all direct competitors offering the same line of products in our branches.

Anyone who violates this policy will be subject to disciplinary action up to and including termination of employment.

#### 5. REQUEST FOR CHANGE IN WORK SCHEDULE/REST DAY

Employees who wish to request for a change in working hours or rest day must accomplish the "applications for leaves/work schedule changes" form.

Such requests must be filed, approved by the Branch/Department Head, and forwarded or sent via fax to Human Resource Department at least a day before the effective date of the request.

If advised by an employee's superior to file such request on the same day, it will be considered but it must be filed and sent to Human Resource Department on the same day.

#### 6. REQUEST FOR LEAVE OF ABSENCE (without pay)

Employees who wish to request for a leave of absence without pay must accomplish the "applications for leaves/work schedule changes" form at least 2 (two) days prior its effective date.

Such request must be filed, approved by the Branch/Department Head.

For emergency absence/s, employee must initially seek verbal approval of his Branch/Department Head before his official working hour. The application for leave must be filed and approved upon his resumption for work.

An employee may ask a representative to file his emergency leave of absence if his absences will be prolonged.

#### 7. REQUEST FOR UNDER TIME

Under time is permissible if the employee has already rendered the first four (4) hours of work of his shift schedule.

An employee who has an emergency reason or is not feeling well will be excused from the first rule mentioned.

An employee must accomplish the "applications for leaves/work schedule changes" form and seek approval from his Department/Branch Head and forward or sent via fax to Human Resource Department on the same day before the employee leaves the company premises.

#### 8. SEXUAL AND OTHER FORMS OF HARASSMENT

The Company is committed to providing a work environment that is free from discrimination and harassment. It recognizes that the tension and conflicts in the workplace due to such acts significantly reduces productivity and employee morale. Actions, words, jokes or comments based on an individual's sex, race, ethnicity, religion, age, or any other personal characteristic is prohibited.

Sexual harassment, both overt and subtle, is a form of employee misconduct that is demeaning to another person, causes considerable mental and emotional anguish and undermines the integrity of the employment relationship, especially if done by a superior to a subordinate. This is therefore strictly prohibited as mandated by R.A. 7877, also known as the Anti-Sexual Harassment Act of 1995, which took effect on March 5, 1995.

The purpose of this policy is to prevent sexual and other forms of harassment and to provide an employee, who believes he/she is being subjected to harassment, a prompt and secure means of ending it.

The Company realizes that sexual harassment cases are usually very difficult to resolve because of the complex and vague nature of the circumstances and situations surrounding such cases. It will usually redound to one person's word against another, unless accusations are supported by evidence or testimonies of disinterested third parties. The Company therefore encourages all managers and supervisors to take measures to prevent, discourage and take prompt action to end such acts before they become full-blown problems. They should also see to it that the subject of such harassment is protected against any retaliatory moves by the employees concerned.

The Company regards all acts of harassment as a violation of the standards of conduct of employees. Accordingly, all employees committing such acts will be subject to termination of employment. Managers and supervisors who take advantage of their position and authority to sexually harass employees under them will be dealt with more severely.

#### **Definition of Sexual Harassment**

Sexual harassment includes not only any unwelcome or offensive sexual advances or request for sexual favors but also other physical or verbal conduct with sexual connotations such as uninvited touching or physical contact and sexually suggestive comments. Sexual harassment further occurs:

- 1. Where submission to or rejection of such conduct is made either explicitly or implicitly a term or condition for employment.
- 2. When submission to or rejection of such conduct is used as a basis for employment decisions such as promotions, transfers, performance reviews, etc.
- 3. When such behavior has the purpose or effect of unreasonably interfering with an individual's performance or creating hostility or tension in the workplace.

#### **Reporting Harassment**

Any employee who wants to report an incident of sexual or any form of harassment should submit a written complaint to his supervisor or department head. If the employee believes it would be inappropriate for him to course the complaint to his supervisor or manager, the employee should submit the complaint to the manager of the Human Resource Department, or to any member of the Personnel Committee. The Company should ensure that no act of reprisal is taken against any complainant.

#### Responsibilities of Management

Any supervisor or manager who becomes aware of a possible incident or of sexual or other forms of harassment within their organizational unit must immediately take steps to curb such acts and prevent escalation. He should inform the Human Resource Manager or any member of the Personnel Committee in case he feels that the problem can no longer be resolved internally. The Personnel Committee shall then immediately, thoroughly, and impartially investigate the case, taking care as much as possible to maintain

confidentiality of the case. It shall then impose appropriate disciplinary action up to and including termination of employment if the results of the investigation confirm the accusations of harassment against an employee.

#### **Retaliation and False Accusations**

The company does not allow any employee to take retaliatory action against a person who, in good faith, files a complaint of sexual or other forms of harassment. Acts of reprisal in any form may lead to disciplinary action, up to and including termination of employment. However, when results of investigation show that a complaint of harassment was fraudulent, frivolous or was intentionally done in bad faith to besmirch the reputation of other employees, the complainant may be subject to disciplinary action, up to and including termination of employment.

#### Informal Process of Investigation and Resolution

Individuals who are subjected to sexual and other forms of harassment may seek redress through informal means. Cases may be investigated internally and informally within a section, department or division if the complainant believes the complaint can be resolved fairly and satisfactorily in this manner. The supervisor, department manager, or division vice president should act as the arbiter and should see to it that an impartial and confidential investigation is done within the organization, and an amicable settlement is reached. The complainant reserves the right to request a formal investigation if the case is not resolved amicably.

#### Formal Process of Investigation and Resolution

An employee may file a formal complaint of sexual and other forms of harassment by submitting a written complaint and request for a formal investigation through the Employee Relations Section of the Human Resource Department. The complaint should specifically state the nature of harassment, the places, dates and approximate time where such acts occurred, and the person who committed such act/s. The Human Resource Manager shall then meet with the complainant to verify the complaint, seek clarifications if needed, and try to determine if there is enough basis for the complaint. The Human Resource Manager shall then request the alleged harasser to explain in writing his response to the allegations against him, and conduct a discreet investigation. The complaint should be treated with utmost confidentiality. The Human Resource Manager shall then request the Personnel Committee to deliberate on the accusation and on the results

of the investigation and to render a decision.

Both parties may elevate the case to the Office of the President if they are dissatisfied with decision of the Personnel Committee. The President may assign a representative to review the decision and decide on the case with finality.

#### 9. TIMEKEEPING

The law requires that the Company must keep an accurate record of time worked of its employees in order to calculate his pay and benefits. The Company will retain these records, along with other documents that are used as supporting document for an employee's time record, for a minimum period of five (5) years.

Upon employment, an employee will be informed whether he will be required to log in and out using time capturing device or if he will be exempted.

It is the employee's responsibility to ensure that his time records are complete and accurate.

An employee's time record will be based on his official schedule, actual log records, approved applications of:

- Schedule/rest day changes
- Over time
- Under time
- Leaves with/without pay
- Log in/out

Time record violations that an employee commits, will lead to salary deductions. These are:

- Incomplete or multiple log in/out
- Same log in and out for break time (if required to log)
- Minimal break time period
- Sick leave without prescribed attachment
- Unapproved / disapproved attachment
- Vacation leave (late filing / submission)

For timekeeping offenses that are reconsidered, salary adjustments will be made accordingly on the employee's next salary.

#### 10. USE OF COMPUTERS, E-MAIL, INTERNET

Employees must immediately report to his supervisor any damages to his workstation.

Propriety software or codes developed by the Company is subject to copyright laws

Only authorized employees are allowed to use chat programs. This is for use only to communicate with fellow employees and clients for official Company business.

The following items specified below are not allowed:

- Switching of computer parts unless authorized by the computer administrator, your supervisor or a manager.
- Changing the setup of the workstation including the electrical plugs and network cables.
- Swapping of Company owned items with personal owned is considered theft and grounds for immediate termination.
- Installing or uninstalling software programs, if necessary seek first approval of Administrator or Managers
- Adding, Modifying User Account Settings.
- Unauthorized formatting or deleting of files.
- Intentional installation or usage of malicious or destructive programs (hacking tools).
- Surfing of "unauthorized" websites. Definition of "unauthorized" website is any website that has nothing to do with official company business
- Passing along chain letters or hoax emails. Sending "Spam," defined as unsolicited "junk" e-mail sent to large numbers of people. Official email should not be used for gossiping, backbiting, or other negative activities.
- Downloading of any files unless you have a written permission from the Information Technology and Management Services Department

- Adding of network sources is strictly prohibited. If necessary, please inform the Network Administrator first with approval by the immediate supervisor.
- Using of network resources, such as printing, for personal use must first be approved by a supervisor or manager.

Employees who misuse Company computing and network resources or who fail to comply with the Company's written usage policies, regulations and guidelines are subject to disciplinary action.

#### 11. USE OF COMPANY EQUIPMENT AND VEHICLES

Employees are entrusted with the use of the Company equipment and vehicles. Reasonable efforts must be made to ensure the security of the equipment and/or vehicles at all times.

Company equipment and/or vehicles are for official use only and may not be loaned or borrowed.

Under no circumstances should the Company property be utilized for the personal use of any employee without the permission of the Department Head.

The abuse, misuse or misappropriation of Company equipment and vehicles can lead to appropriate disciplinary actions.

It is the responsibility of the employee in charge of its use to:

- Make arrangements for insurance or other requirements, i.e. make and registration of vehicle.
- Provide restitution for any Company equipment and/or vehicles that are lost, stolen, or damaged due to negligence on the part of the employee.
- Comply with procedural requirements and documentations in requisitioning any Company equipment and/or vehicles for work related use.

The custodians of equipment should see to it that procedural requirement is followed and all requisitions are signed by the designated approving authorities.

#### 12. USE OF PHONE

The telephone facility of the Company is strictly for business purposes only. Employees should practice courtesy and decorum in answering all telephone calls. Appropriate telephone greeting should be used at all times.

An employee's conduct in telephone usage will reflect the image of the Company to outside entities.

#### 13. VISITORS IN THE WORKPLACE

Only persons with legitimate business purposes and those with proper authorization are allowed to visit the work area of the branches, head office and other Company facilities.

The employee's visitors are required to wear the identification cards issued by the security officer while inside the premises.

Employees are prohibited from bringing their children to the workplace unless they are participating in a supervised activity. The Company cannot assume responsibility for any untoward incident or any injury sustained by employee's children while inside Company premises.

Employees should immediately report the presence of unauthorized individuals inside the workplaces to the immediate superior and to the security officer on duty.

#### 14. WORKPLACE VIOLENCE

Employees are expected to observe proper decorum and treat all fellow employees and customers with respect at all times.

Employees must refrain from engaging in fight, "horseplay" or other conduct that may be dangerous to others.

Firearms and other weapons, explosives, dangerous devices or substances are strictly prohibited from Company premises without proper authorization.

Threatening, coercing, intimidating another employee, customer or a member of the general public at any time, including off-duty periods is not allowed. This prohibition includes all acts and forms of harassment.

Employees should immediately report all violence or threats thereof, both directly or indirectly to his immediate superior or any member of management or to the security officer on duty.

#### RULES AND REGULATIONS – BRANCH OPERATIONS

#### 1. STANDARD GREETING

The goal of the Company is to commit itself to quality customer service by ensuring that all our clients, whether external or internal are greeted with a warm, personalized service.

It is the policy of the Company that a standard greeting phraseology be used according to Company standards at all times whether they are in operations or are in administrative work areas.

#### Standard Practice

Upon entering the Company, all customers are warmly greeted with a smile and eye contact.

Staff is attentive with upright posture

Customer receives warm verbal greeting by name, if known; by "sir" or "ma'am" if name is not known.

Customers are acknowledged as soon as there is eye contact and greeting is made from a distance of one meter.

Standard phraseology for greeting are as follows:

- 1. Good morning/ afternoon/ evening Sir/Ma'am
- 2. Welcome to \_\_\_\_\_\_
- 3. Good Luck Sir/Ma'am
- 4. Thank you for playing Bingo with us.
- 5. Please come again.
- 6. Thank you.

#### In Tagalog:

- 1. Magandang araw/ tanghali/ hapon/ gabi po, Sir/Ma'am
- 2. Manalo po sana kayo
- 3. Maraming salamat po. Balik po kayo.

#### 2. CUSTOMER RELATIONS

Our corporate image is, to a very large extent, affected by the manner in which employees interact with customers. Therefore, maintaining good customer relations and customer satisfaction should be foremost in the minds of all employees.

All customers must be treated with utmost respect and courtesy. All employees must be friendly, helpful and prompt in giving attention to customers.

Customer complaints and concerns should be attended to immediately at the branch level by the Branch Manager and brought to the attention of the Operations & Marketing Division.

#### 3. CELLULAR PHONE BAN

Use of Cellular/Mobile Phone inside the playing area is prohibited whether an employee is on duty or on break period. The use of cellular phones will only be allowed inside the office area.

#### 4. PERSONAL ERRANDS FROM SECURITY/JANITORIAL PERSONNEL

Employees are prohibited from asking personal errands to Security Guards and Janitorial Personnel.

Our Company will be held liable by agencies for any untoward incident that may happen to their personnel outside the place of assignment during their working hours.

#### 5. SHORTAGES

The policy covers any employee and officer of the Company.

Employees who incur shortage in sales or Company funds shall pay for the whole amount and may be given disciplinary action whether it was a willful act of misappropriation or act of negligence.

Shortages shall be deducted from the upcoming salary of the employee.

Shortages incurred prior the payroll cut-off will be deducted immediately.

Shortages incurred after the payroll cut-off will be deducted on the succeeding cut-off period.

Employees who incur shortage of more than Php3,000.00 but not more than the equivalent of the employee's monthly salary within a period of two (2) years shall be sanctioned up to and including dismissal.

Employees will only be exempted from disciplinary action if a) the shortage is directly attributable to machine or computer error/defect, b) the shortage

is due to excusable neglect but not more than Php3,000.00 within the two-year period.

Branch Cashiers are required to submit a weekly shortages report every Tuesday to Human Resource Department and every cut-off to the Accounting Department. Failure to do so shall be given appropriate sanction up to and including dismissal.

Employees who commit the following shall be terminated from work.

- Commits act/s resulting to a shortage or incurs a shortage amounting to more than his monthly salary.
- Willful misappropriation of Company funds/money.
- Fraud
- If an employee has incurred or committed an act that resulted to another shortage after being given a one (1) week suspension for the same offense.
- Branch Cashiers who commit a fifth violation on failure to submit weekly shortages report.

#### ABOUT YOUR TRAINING AND DEVELOPMENT...

#### 1. REGULAR EMPLOYEE ORIENTATION

All regular employees undergo orientation on all Company Rules and Regulations, their benefits, and all standard procedures that the Company implements.

Employees are given employee handbook for their guideline and for future reference.

#### 2. ON THE JOB TRAINING

AB Leisure Exponent, Inc. acknowledges its crucial role in supporting educational programs of government and private schools by institutionalizing On- the- Job- Training program as a means of enriching the student's knowledge and skills through actual practice and experience in their specialized fields.

The Human Resource Department will only entertain requests from the school duly signed by the director/dean/any school official.

Human Resource Department, in coordination with departments concerned, handles the screening, scheduling, monitoring, evaluation and other such matters pertaining to request by school for practicum or off-campus training of their students in all areas of operations of ABLE.

Student trainee must comply with Company rules and regulations and his job assignment duties.

#### 3. SERVICE CONTRACT AFTER OFF-SITE TRAINING

Employees who attend training programs or special studies that the company will require shall have a service contract with the Company.

Employees who have undergone training costing between Php10,000.00 and Php50,000.00 shall stay with the Company for at least one (1) year and shall execute a contract to that effect.

All trainings attended amounting between Php10,000.00 and Php50,000.00 shall require one (1) year of service for each training program attended.

If the employee resigns within the service contract, he will reimburse the Company the total training expenses.

The Management shall have its discretion on the number of years the employee needs to serve the Company if the training cost is over Php50,000.00.

For other training programs attended by an employee whose amount is below Php10,000.00, he will only be required to submit his Certificate of Completion of the training program.

The employee will continue to enjoy all benefits in full while undergoing training.

#### ABOUT YOUR PAY...

#### 1. PAYDAY

All regular, contractual and project employees are paid semi-monthly on the 5<sup>th</sup> and 20<sup>th</sup> of the month.

An employee's salary is deposited by the Company to his payroll account that he will be required to accomplish before his date of employment.

The 5<sup>th</sup> of the month payroll includes basic earnings for all work performed within the 16<sup>th</sup> day to end of the month payroll period of the previous month and adjustments/deductions for 1-15<sup>th</sup> payroll period of the previous month.

The 20<sup>th</sup> of the month payroll includes basic earnings for all work performed within the first day to the 15<sup>th</sup> day of the present month payroll period and adjustments/deductions for 16<sup>th</sup> to month end payroll period of the previous month.

In the event that a regularly scheduled payday falls on a weekend or a Company recognized holiday, it will be released day/s in advance.

#### 2. PAY CORRECTIONS

The Company takes reasonable steps to ensure that employees receive the correct amount of pay in each payroll period and that employees are paid on the scheduled payday.

Employee Relations Section audit Time Records of employees before final endorsement is made to the Payroll section. If discrepancies are seen, these are corrected immediately.

If an employee still notices discrepancies in his salary, he is advised to promptly report it to the Payroll and/or Employee Relations Section so that corrections can be made as quickly as possible through a standard procedure.

If underpayment/overpayment are identified, the employee's next regular payroll will be adjusted accordingly.

#### 3. PAY DEDUCTIONS

The law requires that employers make certain deductions from every employee's compensation. Among these are:

- Income tax
- Social Security System
- Human Development Mutual Fund (Pag-Ibig)
- PhilHealth

The above-mentioned deductions are computed based on guidelines set forth by the government agencies.

Other deductions that an employee may be subject to if applicable are:

- Tardiness
- Under time
- Leaves without pay
- Work Suspensions
- Loan payments (company loan, government agency loan, company facilitated bank loan)
- Company Uniform
- Employee's Health Card Dependents Fee/Medical Collectibles
- Shortages, Pay outs (for branch employees)
- Emergency loans
- Other official charges (post paid line subscriptions, personal long distance calls)

Clarifications regarding salary deductions should be directed to the Employee Relations or Payroll Section.

The table below illustrates the basis of computation of an employee's salary that we presently implement.

Attendance on:	Basic pay received on:	+/- Adjustment reflected on:
1*- 15th of month	20 <sup>th</sup> of month	5 <sup>th</sup> of following month
16 <sup>th</sup> 31 <sup>th</sup> of month	5 <sup>th</sup> of following month	20 <sup>th</sup> of following month

The table below illustrates the schedule of deduction for work suspension/s.

Suspension schedule:	+/- Adjusment reflected on:
1"- 15 <sup>th</sup> of month	20 <sup>th</sup> of present month
16 <sup>th</sup> 31 <sup>th</sup> of month	5 <sup>th</sup> of following month

#### OTHER THINGS YOU SHOULD KNOW...

#### 1. ACCESS TO PERSONNEL FILES

The Company recognizes the right of each employee to examine and obtain a copy of documents contained in the employee's personnel file within a reasonable time, except for information and materials therein that are classified as "confidential."

Employees are allowed to review the contents of their personnel file by accomplishing the "Access to Personnel Files" Form from the Human Resource Department. Only the Human Resource staff may remove documents from personnel records or withhold records.

Superiors are allowed to review the contents of a personnel file for an employee who currently works in the superior's section, department or division on a need-to-know basis.

Personnel files should be returned within 2 days from the date borrowed.

Personnel files of any current or former employee are not available for review by any private or public agencies without appropriate legal authorization.

#### 2. CERTIFICATE OF EMPLOYMENT

Certificate of employment is issued to employee upon submission of a written request. It must include pertinent information such as his complete name, present job title, department/branch, detailed purpose of his request, company requiring the certificate.

Release of certificate is scheduled once a week, Friday, or the soonest time possible if necessary due to a valid urgent need of the employee.

#### 3. DRUG TESTING ON EMPLOYEES

In accordance to Department Order 53-03 of the Department of Labor and Employment – Drug-Free Work Policy, our company implements random drug testing among officers and employees alike.

Results of the test are disclosed to employee alone. If it turns positive, the company's assessment team shall evaluate the results and determine the level of care and administrative interventions that can be extended to the concerned employee.

However, the company has the authority to impose a sanction of termination to an employee in accordance with the provisions of Article 282 of Book VI of the Labor Code under RA 9165 – Comprehensive Dangerous Drug Act.

#### 4. EMERGENCY CLOSING

In the event of adverse weather conditions, civil disturbances (riots, commotions and the like) that are widespread and extremely severe, the Management can announce that employees may not report for work while pay for employees will be continued.

A memorandum will be released by the Human Resource Department specifying instructions for all employees affected by the closing of operations.

If there is an unplanned disruption of power or water, an emergency closing is not automatic. The Managers shall acquire a prognosis of the extent and length of the disruption from the utility companies. Employees should, insofar as possible, continue to carry out assignments.

For an extended power or water outage, employees may be given assignments to perform at another work location.

For branches, the Branch Heads, or Operations Supervisors in the absence of the former, are required to comply with procedural requirements and documentations that have been formulated for emergencies such as power outage, calamities and bad weather. This covers stoppage and resumption of games, verification of venue status from mall administration, advise to players, refund and computation for the cost of unused cards, treatment of payout and pari-mutuel games as well as mall regulations to avoid penalties.

The Vice President for Operations and Marketing or any delegated Officer in Charge in his absence has the final say on temporary branch closings due to emergencies.

#### 4. EMPLOYMENT REFERENCE CHECKS

#### **Company Pre-employment Reference Checks**

The Company checks the employment references of all new hires, including previous employers. Reference checks may require credit history and criminal background review if necessary.

All inquiries will be made professionally and prudently.

#### **External Reference Checks**

The Human Resource Department responds to all legitimate reference checks involving its present and past employees in an accurate and responsible manner.

Unauthorized employees are prohibited from responding to requests for information regarding another employee, and should refer all inquiries to the Human Resource Department for appropriate responses.

#### 5. EMPLOYEE RELATIONS

If employees have concerns about work conditions, they are strongly encouraged to voice these concerns openly and directly to their supervisor.

If situations or conditions prevent an employee from discussing his concerns openly with his immediate supervisor, the employee is advised to discuss his concerns with the next level of management.

If the concerns are still unsatisfactorily resolved at this level, the employee is encouraged to discuss his concerns with the Employee Relations Supervisor or the Human Resource Manager. These concerns shall be treated with confidentiality.

The Human Resource Department shall make all the necessary action to resolve issues and concerns brought up by its employees.

#### 6. FINANCIAL APPROVAL AUTHORITY

Corporate funds must be strictly used for legitimate purposes only as authorized by the Management.

Approval authority is delegated within the Company based on management level and area of responsibility.

The commitment or expenditure of corporate funds for any other purpose or by an unauthorized individual is strictly prohibited and could result in disciplinary action up to and including termination.

Approval authority does not include taking action of committing the Company or affiliated organization by signing a contract, oral or written action that could be interpreted by an outside party as a commitment.

#### 7. PERSONNEL DATA CHANGES

Employee must notify the Human Resource Department of any changes in personal data.

Personal mailing address, telephone numbers, number and names of dependents, individuals to contact in the event of an emergency, beneficiaries, educational accomplishments, and other such status reports should be kept accurate and current at all times.

At the beginning of each year, the Recruitment section shall distribute a "Personnel Record Update" form to be filled out by employees.

#### 8. REHIRING OF EMPLOYEES

The Company does not rehire employees who resigned, were terminated, or whose contracts were expired.

The President's approval will be needed in cases where a Department/ Division Head considers a former employee for reemployment.

A rehired employee will start again as a contractual/probationary employee and Company provided benefits would only be reinstated upon his regularization.

#### POLICY AND PROCEDURE CHANGES

While efforts have been made to make this manual as comprehensive as possible, it cannot address every issue that may arise. Changes may be required due to shifts in corporate strategies and directions as the Company adapts to the dynamics of the business environment. Existing policies may be modified or repealed and new policies may be added to maintain the long-term viability of the Company and defend its interests and those of its stakeholders.

Policy changes may be proposed in writing by any organizational unit in the Company. Any employee who wishes to propose any policy change should first discuss the matter with his Department Head. The employee may also submit the proposal to the Employee Relations Section of the Human Resource Department if he believes that his proposal is of utmost importance and that he is not getting the appropriate attention from his Department Head.

The proposal should clearly state the subject, the objective, implementing guidelines and an analysis of the costs and benefits either qualitatively or quantitatively. The Human Resource Department shall accept all proposals for policy changes and submit them to the Management Committee for deliberation and decision. All policies and policy changes shall be approved by the Management Committee and signed by the President or his authorized representative before they can be officially incorporated in this manual and implemented.

All policy changes, including their dates of implementation, shall be properly indicated in the corresponding pages of the manual. The superceded versions shall be removed, marked and archived.

# APPENDIX TABLE OF INFRACTIONS AND PENALTIES

## LEGEND

V W - Verbal Warning

W W - Written Warning

1 DS -One (1) day suspension

3 DS - three (3) days suspension

1 WS – one (1) week suspension 2 WS – two (2) weeks suspension

1 MS – one (1) month suspension

D - Dismissal

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VIOLATION			FREQU	FREQUENCY OF OFFENSE	OFFENS	ш	
WORK SCHEDULE	1 <sup>st</sup>	2 <sup>nd</sup>	3rd	4 <sup>th</sup>	2 <sub>th</sub>	еф	, Jth
Tardiness of more than four times beyond the	M M	1 DS	3 DS	1 WS	2 WS	٥	
allowed ten (10) minutes within a period of one (1)							
month					Ü		
Absence without official leave (AWOL)	<b>% %</b>	1 DS	3 DS	1 WS	D		
Abandonment of post	MM	1 DS	3 DS	2 WS	1 MS	O	2
Unauthorized under time	W W	1 DS	3 DS	1 WS	٥		
Unauthorized change in working hours/rest day	M M	1 DS	3 DS	1 WS	2 WS	1 MS	۵

VIOLATION			FREQU	FREQUENCY OF OFFENSE	OFFENSI	ш	
TIMEKEEPING	$1^{st}$	2 <sup>nd</sup>	3,4	4 <sup>th</sup>	2 <sub>th</sub>	<del>ф</del> 9	7 <sup>th</sup>
Possessing unjustifiably a time record with incomplete or multiple log in/out with varying time on a particular day/s	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Non-observance of the prescribed guidelines in the filing and securing of approval for leave, including non-cancellation of unused filed leaves, and non-observance of the prescribed guidelines for changing of work schedule	M M	1 DS	3 DS	1 WS	2 WS	1 MS	Q
GOOD HOUSEKEEPING AND GROOMING					s 95		
Non-wearing of company uniform	MM	1 DS	SO E	1 WS	Q		
Failure to wear Company ID	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Failure to observe proper dress code and grooming	MM	1 DS	SO E	1 WS	a		
BUSINESS ETHICS AND CONDUCT							
Passing, selling, initiating, using or under the influence of prohibited drugs or intoxicating beverages, wine or liquor while in the company	Q						
premises							

Commission of immoral act and indecent/unruly	1 WS	D					
conduct, insulting behavior, using of intemperate and profane language, and disrespect to custo- mers/co- workers		Y					
Inappropriate treatment of customers/clients of the company resulting to embarrassment to the company, damaging the good name of the corporation	105	3 DS	1 WS	1 MS	Q		
Soliciting or receiving money, or anything of value from customers	Q						
Playing bingo in company's bingo venue, and those of its affiliates/subsidiaries and all direct compeptitors	1 WS	Q					
Breach of Confidentiality Agreement or improper use of or disclosing confidential information	Q						
Indolence during working hours	w w	3 DS	1 WS	D			
Playing of games during office hours	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D

(cincatoola non bacainostacla)							
(electronic and non-electronic)	300000000		0.000		2		TVC
Sleeping while on duty	WW	3 DS	1 WS	٥	- 0		
Failure to observe proper telephone courtesy	٧W	M W	1 DS	3 DS	1 WS	2 WS	q
Making unreasonably long personal phone calls in the gaming venue during the conduct of bingo games and using mobile phone in the playing area.	w w	3 DS	1 WS	2 WS	a		
Making unauthorized personal long distance calls using company phone	ww	1 DS	3 DS	1 WS	٥		
Unauthorized and malicious posting on Bulletin Boards being maintained by the company	M M	1 DS	3 DS	1 WS	2 WS	1 MS	Q
Loitering in company premises during rest day and work suspension	M M	3 DS	1 WS	Q	<b>9</b> )		
Insubordination	1 WS	۵					
Gross or habitual negligence in the performance of assigned duties	1 WS	О					
Losing funds or property entrusted to the employee by the company due to the	D			-	#C		
employee's gross negrigence							

Gambling of any form inside the company	M M	3 DS	1 WS	D	N.		
premises							
Playing on behalf of customers	M M	3 DS	1 WS	Q			
Policy on shortages incurred by accountable	w w	1 DS	3 DS	1 WS	٥		
employees and officers .				ř	9		
Sabotage	D				- 1		
ACTS OTHER THAN CONSTITUTING FRAUD							
(see fraud policy).							
Misrepresentation by the employee of	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
information contained in his personal record			8		Y E		T.
within a reasonable period of time and failure to							
timely submit supporting document/s required							
by the Human Resource Department					ii)		
Giving false statements in any company	٥						
investigation						30	3.0
Falsification of personal and company records	D						
CONFLICT OF INTEREST							
Unauthorized rendering of service/s for another	٥						
employer or maintaining a business without the							
consent of the company							
Selling of complimentary or competitor's	٥						
tickets/game cards				8	0		
Selling of bonus tickets and cards	2 WS	D		8	5.7		

CONDUCT IN THE WORKPLACE					1	
Threatening, intimidating, coercing, provoking or	1 WS	a				
instigating fights, engaging in physical fight						
towards customers / co-workers within the						
company premises				13		
Committing acts causing scandal or disturbances	2 WS	1 MS	q			
prejudicial to peace and order in company						
premises						
SAFETY RULES					-	
Bringing of firearms, weapons, explosives,	Q					
dangerous devices or substances within the						
company premises without proper authorization						
COMPANY PROPERTY						
Unintentional damage of company property, or	1 WS	2 WS	Q	fo.		
causing company supplies to be wasted due to						
carelessness or negligence						
Theft or removal of any property of the company	0		3	S	i e	
or fellow employee from the company premises	)				77	

OTHER MATTERS							
Unjustified failure to submit plane ticket, boarding pass (official air travel) or Bus tickets (official land travel)	M W	1 DS	3 DS	1 WS	2 WS	1 MS	Q
Smoking within the office premises not officially designated as a smoking area	w w	1 DS	3 DS	1 WS	2 WS	1 MS	Q
Utilizing head office (Philippine Stock Exchange Center) parking slots that are not assigned for the specific use of the employee	M M	1 DS	3 DS	1 WS	2 WS	1 MS	Q
SYSTEMS, PROCEDURES, OBLIGATIONS PER DEPARTMENT  Materials Control							
Cards	w w	3 DS	1 WS	Q			
Properties and Supplies	M M	1 DS	3 DS	2 WS	1 MS	D	
Receiving policy	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D
As Card Custodian	M M	1 DS	1 WS	1 MS	D		
Stockroom accountability	M M	1 DS	SO E	2 WS	1 MS	D	

Physical inventory count	M W	1 DS	3 DS	1 WS	2 WS	1 MS	D
Stockroom inventory	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Traditional Bingo Operations							
Card allocation	M M	1 DS	1 WS	1 MS	Q		
Card verification	M M	SQ E	1 WS	Q			
Hosting	M M	SQ E	1 WS	Q			
Machine operation	M M	3 DS	1 WS	D			
As technician	M M	1 DS	3 DS	2 WS	1 MS	a	
Selling (tickets/cards)	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Supervision	M M	1 DS	3 DS	2 WS	1 MS	a	
Treasury					1		
Cashiering	M M	1 DS	1 WS	1 MS	Q	88	
Handling of bingo product /ticket/card in bingo halls	M M	1 DS	sa e	2 WS	1 MS	Q	
Accounting for special event tickets and	M M	1 DS	3 DS	1 WS	2 WS	1 MS	٥
charity bingo cards							
Inter-branch transactions	M M	1 DS	3 DS	2 WS	1 MS	D	
Handling of security vault, funds and collection	MM	SQ E	1 WS	O			

Bingo product winning cards/tickets from distributor	w w	1 DS	3 DS	1 WS	2 WS	1 MS	٥
Submission of reports	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D
Reporting of shortages for final settlement	w w	1 DS	3 DS	2 WS	1 MS	D	
computation							
Revised procedures on final settlement	w w	1 DS	3 DS	2 WS	1 MS	Q	
Unclaimed prize	w w	1 DS	3 DS	2 WS	1 MS	D	
Disbursement from branch sales	w w	1 DS	3 DS	2 WS	1 MS	Q	
Petty cash fund	w w	1 DS	3 DS	1 WS	Q		
Reportorial and procedural requirements on	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D
collection and deposit	***		95		0		
Prize disbursement	w w	1 DS	3 DS	2 WS	1 MS	D	
Shortages	w w	1 DS	3 DS	1 WS	D		
Certification	w w	1 DS	3 DS	1 WS	2 WS	1 MS	
Others	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D
Accounting							
Late submission of reports	w w	1 DS	3 DS	2 WS	1 MS	D	

Payroll distribution	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D
Cash advances and reimbursement of business	M M	1 DS	3 DS	1 WS	2 WS	1 MS	O
expenditures							
Request for payment	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Fixed asset management	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Purchasing and General Services		, ,					
Purchasing	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Vendor accreditation	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Database management	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D
Petty cash purchases	M M	1 DS	3 DS	1 WS	2 WS	1 MS	D
Operations Supervisor for Human Resource				200			
Attendance	M W	1 DS	3 DS	1 WS	2 WS	1 MS	D
Reports	w w	1 DS	3 DS	1 WS	2 WS	1 MS	D
Information Technology Management and				S			
Services							
Computer hardware and workstation	w w	1 DS	3 DS	1 WS	2 WS	D	
Data or system security	w w	1 DS	3 DS	1 WS	2 WS	D	
Software	w w	1 DS	3 DS	1 WS	2 WS	D	
Chat programs	w w	1 DS	3 DS	1 WS	2 WS	D	

Web surfing	<b>≫</b>	1 DS	3 DS	1 WS	2 WS	٥	
Emails	MM	1 DS	3 DS	1 WS	2 WS	Q	
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## CORPORATE GOVERNANCE AND FINANCE DEPARTMENT

31 January 2019

Mr. Eng Hun Chuah
President
LEISURE & RESORTS WORLD CORPORATION
26/F West Tower, PSE Centre
Exchange Road, Ortigas Center
1605 Pasig City, Philippines

Re:

NON-COMPLIANCE WITH THE SEC PRESCRIBED WEBSITE TEMPLATE FOR PUBLICLY-LISTED COMPANIES

## Dear Mr. Chuah:

This refers to your letter dated 23 January 2019 informing the Department that the company is now in full compliance with the SEC prescribed website template and requesting reconsideration of the imposable penalty.

A verification of the company's website on 31 January 2019 showed that it has **fully complied** with the SEC prescribed template. Please note however, that the company's compliance was done beyond the reglementary period.

With the aforementioned violation, the company was assessed a penalty of **One Hundred Four Thousand Pesos (PhP104,000.00)**<sup>1</sup> covering the period January 1, 2015 to December 15, 2018, pursuant to SEC Memorandum Circular No. 18, Series of 2014, which it paid on 25 January 2019 as shown by Official Receipt No. 1747753.

For the monthly accrued penalty covering December 16, 2018 to January 25, 2019, the Department hereby waives the said penalty considering the following circumstances: (1) the penalty is imposed for the its first offense of the cited violation; (2) the risk of loss as a result of such violation does not adversely affect third parties; and (3) it is compliant with other reportorial and compliance requirements of the Department.

The company is further reminded that the required information in the SEC-prescribed website template must be updated and retained in the company's website for a period of five (5) years.

Very truly yours,

RACHEL ESTHER, GUMTANG-REMALANTE

Officer-in-Charge

//ssp

REPUBLIC OF THE PHILIPPINES )
CITY ON DALLYONG CITY ) S.S.

## **ATTESTATION**

We, ENG HUN CHUAH and ELAINE P. EUSTAQUIO, both of legal age, and with office address at 26/F West Tower, Philippine Stock Exchange Centre, Ortigas Center, Pasig City, under oath, hereby depose and say:

- We are presently the President and Internal Audit Head, respectively, of LEISURE & RESORTS WORLD CORPORATION (the "Company");
- The Company has an independent audit mechanism to monitor the adequacy and
  effectiveness of its governance, operations, and information systems, including the
  reliability and integrity of financial and operational information, the effectiveness and
  efficacy of operations, the safeguarding of assets, and compliance with laws, rules,
  regulations, and contracts;
- The Company's external auditor, SGV & Co., is responsible for assessing and expressing an opinion regarding the conformity of the audited financial statements of the Company with Philippine Financial Reporting Standards and the overall quality of the financial reporting process;
- The Company's Internal Audit Head spearheads the performance of the internal audit
  activities and reports periodically to the Audit Committee;
- Based on the results of the activities and reviews undertaken by internal and external auditors of the Company for the year 2019, we attest that a sound internal audit, controls, risk management, compliance and governance systems and processes are in place and working adequately and effectively in the Company;
- 6. We are executing this document to attest to the truth of the foregoing.

of the die shoulding this document to attest to the tit	AUG 2 7 2070	
MAN IN WITHESS WHEREOF, we have hereunto set of City, Philippines.	ur hands this day of	_ in
(10)		

ENG HUN CHUAH
President

Internal Audit Head

# AUG 2 7 2020

SUBSCRIBED AND SWORN to before me this \_\_\_\_ day of \_\_\_\_\_ in the City of MANDALUYONG CITY\_\_\_ affiants exhibiting to me the following competent evidence of their identities:

NAME
ENG HUN CHUAH
ELAINE P. EUSTAQUIO NO 1 - 0% - 01446.

**GOVERNMENT ISSUED ID** 

ATTY. JAMES A. ABUGAN NOTARY UBLIC NOTARY PUBLIC 0442-19

Until Dec 31, 2020

IBP No. 101013 01/61/2020 Rizal Chapter

Roll Plo. 26896 Lifetime MCLE No. VI-0612873 Data 4/14/2022

TIN No. 116-239-956 PTR No. 43330065/01-03-2020 Tel. No. 631-40-90

Mandaluyong City

Doc. No. 446; Page No. 91; Book No. 102; Series of 2020

# Occupational Safety and Health (OSH) Program of Leisure and Resorts World Corporation

# I. Complete Company Profile/ Project details

<ul> <li>Company Name: <u>Leisure and Resorts World Corporation</u></li> <li>Date Established: <u>October 15, 1957</u></li> </ul>
<ul> <li>Complete Address: <u>26<sup>th</sup> Floor West Wing Philippine Stock Exchange, Pearl</u></li> <li><u>Drive, Ortigas, Pasig City</u></li> </ul>
• Phone and fax numbers <u>637-5657</u>
<ul> <li>Website URL/Email address <a href="https://lrwc.com.ph">https://lrwc.com.ph</a></li> </ul>
<ul> <li>Name of Company Owner/Manager/President</li> <li>Jacqueline Chan</li> <li>HR Management Head</li> </ul>
• Total Number of Employees; <u>289</u> Male <u>159</u> Female <u>130</u>
<ul> <li>Description of the business</li> <li>Pls specify</li> </ul>
Kindly check:
o Manufacturing:
o Service:
o Agri/fishing: o Wholesale/retail
o Otilities o Banks and financial institution
o Security Agency
o Maintenance
o Construction
o Others (Please specify) Leisure and Entertainment
· Product descriptions: (ex. Garments, shoes, electronics )_Electronic Bingo
· Description of services: Leisure and Entertainment

## **Basic Components of Company OSH Program and Policy**

(DO 198-18, Chapter IV, Section 12)

- 1.0 Company Commitment to Comply with OSH Requirements
- 2.0 General Safety and Health Programs
  - -Safety and health Hazard Identification, Risk Assessment and Control (HIRAC)
  - -Medical Surveillance for early detection and management of occupational and work related diseases
  - -First-aid and emergency medical services
- 3.0 Promotion of Drug Free workplace, Mental health Services in the Workplace, Healthy lifestyle
- 4.0 Prevention and Control of HIV-AIDS, Tuberculosis, Hepatitis B
- 5.0 Composition and Duties of health and safety Committee
- 6.0 OSH Personnel and Facilities
- 7.0 Safety and Health Promotion, Training and Education
  - -Orientation of all workers on OSH
  - -Conduct of Risk Assessment, evaluation and Control
  - -\*Continuing training on OSH for OSH Personnel
  - -\*Work permit System
- 8.0 Toolbox/Safety Meetings, job safety analysis
- 9.0 Accident/Incident/illness Investigation, Recording and Reporting
- 10.0 Personal Protective Equipment (PPE)
- 11.0 Safety signages
- 12.0 \*Dust control and management and regulation on activities such as building of temporary structures and lifting and operation of electrical, mechanical, communications system and other requirements
- 13.0 Welfare Facilities
- 14.0 Emergency and disaster preparedness and response plan to include the organization and creation of disaster control groups, business continuity plan, and updating the hazard, risk and vulnerability assessment (as required)
- 15.0 Solid waste management system
- 16.0 Compliance with Reportorial Government Requirement (refer to Item 9.0)
- 17.0 Control and Management of Hazards (refer to Item 2-HIRAC)
- 18.0 \*Prohibited Acts and Penalties for Violations
- 19.0 \*Cost of Implementing Company OSH program

<sup>\*(</sup>Applicable for medium to high risk establishments with 10 to 50 workers and low to high risk establishments with 51 workers and above)

1.0 Company Commitment to Comply with OSH Policy

**Leisure and Resorts World Corporation** do hereby commit

to comply with the requirements of RA 11058 and DOLE Department Order 198-18 (its

Implementing Rules and Regulations) and the applicable provisions of the Occupational Safety

and Health Standards (OSHS).

We acknowledge the company's obligation and responsibilities to provide appropriate funds for

implementing this OSH program including orientation and training of its employees on OSH,

provision and dissemination of IEC materials on safety and health, provision of Personal

Protective Equipment (PPE) when necessary and other OSH related requirements and

activities, to ensure the protection for our workers and employees against injuries, illnesses and

death through safe and healthy working conditions and environment.

We commit to conduct risk assessment as required to prevent workplace accidents as well as

comply with other provisions of this OSH program. That we are also fully aware of the

penalties and sanctions for OSH violations as provided for in RA 11058 and its Implementing

Rules and Regulations.

[Signature]

[Name] \_\_\_\_\_\_ Jacqueline Chan\_

HR Management Head

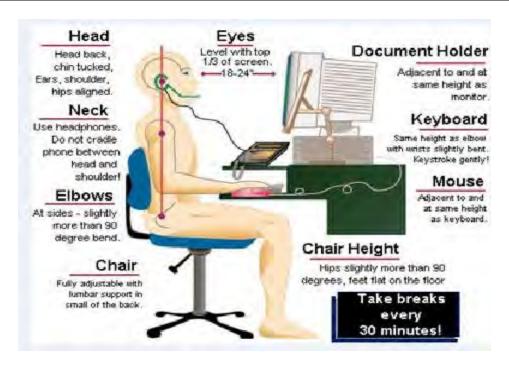
[Date] ;\_\_\_\_\_

## 2.0 General Safety and Health Programs

## 21. Conduct of Risk Assessment

Kindly accomplish. Pls use additional pages if needed. You may also wish to attach your Company's Risk Assessment Matrix as substitute

Risk Assessme Task	ent Matrix Hazard Identified	Risk Description	Priority: likelihood of injury and illness to occur (low, medium, high)	Control Measures
Office staff	Prolonged exposure to computers	Employees may experience headache or back ache due to prolonged works using computers	Low	Posted ergonomics exercise as needed
	Prolonged seating position and low physical activity but with high psychological related work	Stress and mental fatigue	Low	Policy on work break
Warehousemen	May sometime lift items for delivery to staff	Lifting of boxes	low	Ensure proper lifting position



## 2.2 Medical Surveillance

The company will require all employees to undergo a baseline or initial medical health examination prior to assigning to a potentially hazardous activity. The examination will include but not limited to the following:

a.	Routine: (× ) CBC ( × ) Chest X-ray ( × ) Urinalysis ( × ) stool
	exam
b.	Special: ( ) Blood Chemistry ( ) ECG ( ) others, please specify
	Schedule of Annual medical examination: (x)Q1 ()Q2 ()Q3 (
	)Q4
d.	Is random drug testing conducted? Yes x when Q1 of the year
	No

## 2.3 First-Aid, Health Care Medicines and Equipment Facilities

- How many treatment rooms/first aid rooms are existing in your company?
   none
- How many Clinics in the workplace? none
- What hospital (s) are you affiliated with? Medical City

## 3.0 And 4.0 - Health Programs for the promotion, prevention and control

#### ALCOHOL-FREE WORKPLACE POLICY AND PROGRAM

The **LEISURE AND RESORTS WORLD CORPORATION** adopts this alcohol-free workplace policy and program to ensure a safe and healthful workplace. In this regard, all employees shall abide by the terms and conditions of this policy.

#### I. ALCOHOL PROHIBITED

The **Leisure and Resorts World Corporation**, LRWC for brevity, explicitly prohibits the following:

- 1. Use, possession, solicitation or sale of alcohol in the workplace; or
- 2. Impairment or under the influence of alcohol which may cause/causing adverse effect on employee's work performance, safety of co-employees or Company's reputation.

## **II. DEFINITION OF TERMS**

- 1. Assessment Team- A group of persons composed of occupational safety and health personnel, human resource manager, employer's representative and employees' representative who are trained to address all aspects of prevention.
- 2. Cause Testing- A form of alcohol-test assessment conducted by the Company when an employee is suspected to be under the influence of alcohol. The Company request its suspected employee to submit himself to alcohol test.
- 3. "Involved in an on-the-job accident or injury"- An accident of any person within the workplace immediately or proximately caused by the employee under the influence of alcohol.
- 4. Near Miss- An incident which could have led to any injury or fatality of employees and/or considerable damage to the employer had it not been curtailed.
- 5. Post-Accident Testing- A form of alcohol-test assessment conducted by the Company to those employees involved in an on the job accident or injury.
- 6. Random Testing- A form of alcohol test assessment conducted by the Company Employees may be selected at random for alcohol testing at any interval determined by the company.
- 7. Workplace Any office or property owned, leased or operated by the Company or at any other place where an employee performs work for the Company.

#### **III. PREVENTIVE MEASURES**

LRWC shall post in conspicuous place and notify in writing all its employees of this policy and shall establish an alcohol-free workplace policy awareness program. The contents of such awareness program are as follows:

- 1. Dangers involved in the use, possession, solicitation or sale of alcohol in the workplace:
- 2. Policy of maintaining an alcohol-free workplace;
- 3. Available employee assistance program; and
- 4. Imposable penalties for employees found guilty for violation of alcohol-free workplace policy.

#### IV. TESTING PROCEDURE

#### A. Cause-Test

- 1. If an employee's demeanour caused the Company to suspect that he is using, possessing, soliciting or selling alcohol in the workplace, the latter will request the former to submit himself to a cause-test. If the employee objects to subject himself to cause-test, he must state his objection and the reason thereof in writing. The Company shall immediately decide whether the ground for objection is valid or not. Should the Company found that the objection is not valid and the employee still refused to submit himself to the cause-test, the refusal will be considered as a ground for disciplinary action; and
- 2. If the cause-test showed a positive result, the employee will be referred to the assessment team for further examination. However, if the employee still disagrees with the result of the assessment team, he will be subjected to another alcohol testing at the nearest medical facility.

## **B. Post Accident-Test**

- 1. If an accident or a near miss has been immediately or proximately caused by employees engaged in using possessing, soliciting or selling alcohol in the workplace, all employees involved in the on the job accident shall be subjected to a post accident-test. If the employee objects to subject himself to cause-test, he must state his objection and the reason thereof in writing. The Company shall immediately decide whether the ground for objection is valid or not. Should the Company found that the objection is not valid and the employee still refused to submit himself to the cause-test, the refusal will be considered as a ground for disciplinary action; and
- If the cause-test showed a positive result, the employee will be referred to the assessment team for further examination. The findings of the assessment team shall be considered final.

#### C. Random Test

- 1. At any time during the working hours, the Company may conduct a random alcohol test with its employees. If the employee objects to subject himself to cause-test, he must state his objection and the reason thereof in writing. The Company shall immediately decide whether the ground for objection is valid or not. Should the Company found that the objection is not valid and the employee still refused to submit himself to the cause-test, the refusal will be considered as a ground for disciplinary action; and
- If the cause-test showed a positive result, the employee will be referred to the assessment team for further examination. However, if the employee still disagrees with the result of the assessment team, he will be subjected to another alcohol testing at the nearest medical facility.

#### V. CONFIDENTIALITY

LRWC shall observe at all times confidentiality of the results relative to alcohol tests done to employees.

## VI. TREATMENT, REHABILITATION AND REFERREAL

The Assessment Team shall determine whether or not an employee found addicted to alcohol would need referral for treatment and/or rehabilitation in a Department of Health-Accredited Center. This benefit is only given to employees who seek help from the assessment team.

#### VII. MONITORING AND EVALUATION

The implementation of the alcohol-free workplace policy and program shall be monitored and evaluated periodically by the Assessment Team to ensure that the goal of an alcohol-free workplace is met.

## VIII. DISCIPLINARY ACTION

- Failure to submit to cause-test, post accident-test, random-test, or alcohol test by a nearest medical facility shall be a ground for a disciplinary action with a penalty of one (1) month suspension without pay;
- 2. If an employee found guilty for violation of any of the acts prohibited under paragraph I of this policy shall be subjected to a disciplinary action with a penalty of one (1) month suspension without pay; or
- 3. If an employee found to have been guilty for violation of this policy, repeatedly violated the provisions thereof shall be subjected to a disciplinary action with a penalty of three (3) months suspension or dismissal from service.

## IX. EFFECTIVITY

This company policy is effective immediately to all employees.

Jacqueline Chan HR Management Head

DATE: October 28, 2019

#### "DRUG-FREE WORKPLACE POLICY AND PROGRAM"

In compliance with Article V of Republic Act No. 9165, otherwise known as the Comprehensive Dangerous Drugs Act of 2002, and its Implementing Rules and Regulations and DOLE Department Order No. 53-03, series of 2003 (Guidelines for the Implementation of a Drug-Free Workplace Policies and Programs for the Private Sector), **Leisure and Resorts World Corporation**, **LRWC for brevity**, hereby adopts the following policies and programs to achieve a drug-free workplace:

#### I. COMPANY POLICY ON DRUG-FREE WORKPLACE

## **LRWC** explicitly prohibits:

- The use, possession, solicitation for, or sale of dangerous drugs on company premises or while performing an assignment.
- Being impaired or under the influence of dangerous drugs away from the company, if such impairment or influence adversely affects the employee's work performance, the safety of the employee or of others, or puts at risk the company's reputation.
- Possession, use, solicitation for, or sale of dangerous drugs away from the company premises, if such activity or involvement adversely affects the employee's work performance, the safety of the employee or of others, or puts at risk the company's reputation.
- The presence of any detectable amount of dangerous drugs in the employee's system while at work, while on the premises of the company, or while on company business. "Dangerous Drugs" include those listed in the Schedules annexed to the 1961 Single Convention on Narcotic Drugs, as amended by the 1972 Protocol, and in the Schedules annexed to the 1971 Single Convention on Psychotropic Substances as enumerated in the attached annex of R.A. 9165.

#### I. COMPANY PROGRAM ON DRUG-FREE WORKPLACE

## A. MANDATORY DRUG TEST

- 1. To ensure that only those qualified shall be screened and recruited to prevent the detrimental effects (e.g. lower productivity; poor decision making; increased accidents; more compensation claims; and reduced team effort) which drug use and abuse may cause in the workplace, the conduct of mandatory drug test shall be required for pre-employment.
- 2. *LRWC* designates The Medical City, a duly accredited drug testing center by the Department of Health (DOH), as its authorized drug testing laboratory.
- 3. **LRWC** may also conduct drug testing under any of the following circumstances:
  - i. **RANDOM TESTING**: Officer/employees may be selected at random for drug testing at any interval determined by the Company.
  - ii. **FOR-CAUSE TESTING**: The company may ask an officer/employee to submit to a drug test at any time it feels that the employee may be under the influence of drugs, including, but not limited to, the following circumstances: evidence of drugs on or about the employee's person or in the employee's vicinity, unusual conduct on the employee's part that suggests impairment or influence of drugs, negative performance patterns, or excessive and unexplained absenteeism or tardiness.
  - iii. **POST-ACCIDENT TESTING**: Any officer/employee involved in a "Near-Miss" incident or "Work Accident" under circumstances that suggest possible use or influence of drugs may be asked to submit to a drug test. As defined herein, "Near-Miss" means an incident arising from or in the course of work which could have led to injuries or fatalities of the workers and/or considerable damage to the employer had it not been curtailed. "Work Accident" refers to unplanned or unexpected occurrence that may or may not result in personal

injury, property damage, work stoppage or interference or any combination thereof of which arises out of and in the course of employment.

- 4. All drug tests shall employ, among others, two (2) testing methods, the screening test which will determine the positive result as well as the type of the drug used and the confirmatory test which will confirm a positive screening test. Where the confirmatory test turns positive, the company's Assessment Team shall evaluate the results and determine the level of care and administrative interventions that can be extended to the concerned employee.
- 5. **LRWC** shall inform the officer/employee who was subjected to a drug test of the test-results whether positive or negative.
- All costs of drug testing shall be borne by Leisure and Resorts World Corporation.

## B. TREATMENT, REHABILITATION, AND REFERRAL

- An officer/employee who, for the first time, is found positive of drug use, shall be referred for treatment and/or rehabilitation in a DOH accredited center. For this purpose, LRWC shall provide a list of at least three (3) accredited facilities which an employee who was tested positive for drugs may choose from.
- 2. Following rehabilitation, the company's Assessment Team, in consultation with the head of the rehabilitation center, shall evaluate the status of the drug dependent employee and recommend to the employer the resumption of the employee's job if he/she poses no serious danger to his/her co-employees and/or the workplace.
- All costs for the treatment and rehabilitation of the drug dependent employee shall be charged to his account. The period during which the employee is under treatment or rehabilitation shall be considered as authorized leaves.

4. Repeated drug use even after ample opportunity for treatment and rehabilitation shall be dealt with the corresponding penalties under R.A. 9165 and is a ground for dismissal.

## C. ADVOCACY, EDUCATION AND TRAINING

- Leisure and Resorts World Corporation undertakes to increase the awareness
  and education of its officers and employees on the adverse effects of dangerous
  drugs through continuous advocacy, education and training programs/activities to
  all its officers and employees.
- 2. All officers and employees are required to undergo an orientation/education program before assumption of their respective duties. The program shall include the following topics:
  - i. Salient features of R.A. 9165;
  - ii. Adverse effects of abuse and/or misuse of dangerous drugs on the person, workplace, family and the community;
  - iii. Preventive measures against drug abuse; and
  - iv. Steps to take when intervention is needed, as well as available services for treatment and rehabilitation.
- 3. To encourage all officers and employees to lead a healthy lifestyle while at work and at home, LRWC undertakes to conduct the following activities as often as possible:
  - i. Lifestyle assessment programs on health nutrition, weight management, stress management, alcohol abuse, smoking cessation, and other indicators of risk diseases;
  - ii. Health wellness screenings (e.g. blood pressure and heart rate, cholesterol test, blood glucose, etc.);

- iii. Sports, recreational and fun-game activities; and
- iv. Other activities promoting health and wellness.

## D. ROLES, RIGHTS AND RESPONSIBILITIES OF EMPLOYER AND EMPLOYEES

- Leisure and Resorts World Corporation shall ensure that the workplace policies and programs on the prevention and control of dangerous drugs, including drug testing, shall be disseminated to all officers and employees. The employer shall obtain a written acknowledgement from the employees that the policy has been read and understood by them.
- 2. Leisure and Resorts World Corporation shall maintain the confidentiality of all information relating to drug tests or to the identification of drug users in the workplace; exceptions may be made only where required by law, in case of overriding public health and safety concerns; or where such exceptions have been authorized in writing by the person concerned.
- 3. All officers and employees shall enjoy the right to due process, absence of which will render the referral procedure ineffective.

#### E. CONSEQUENCES OF POLICY VIOLATIONS

- Any officer or employee who uses, possesses, distributes, sells or attempts to sell, tolerates, or transfers dangerous drugs or otherwise commits other unlawful acts as defined under Article II of RA 9165 and its Implementing Rules and Regulations shall be subject to the pertinent provisions of the said Act.
- Any officer or employee found positive for use of dangerous drugs shall be dealt
  with administratively in accordance with the provisions of Article 282 of Book VI
  of the Labor Code and under RA 9165.

F. MONITORING AND EVALUATION

1. The implementation of these policies and programs shall be monitored and

evaluated periodically by management to ensure a drug-free workplace. For this

purpose, an Assessment Team shall be constituted in accordance with D.O. 53-

03.

G. EFFECTIVITY.

1. The provisions of these policies and programs shall be immediately effective

after its ratification by the management and the employee's representatives and

its posting in the company's bulletin board.

Jacqueline Chan\_

**HR Management Head** 

DATE: October 28, 2019

#### **WORKPLACE POLICY AND PROGRAM ON HEPATITIS B**

Leisure and Resorts World Corporation is committed to conform to the established standards assurance of customer satisfaction, protection of our environment and health and safety in the workplaces.

The company promotes and ensures a healthy environment through its various health programs to safeguard its employees. And as part of the company's compliance to DOLE Department Advisory No. 05, Series of 2010 (Guidelines for the Implementation of a Workplace Policy and Program on Hepatitis B), this Program has been developed. This program is aimed to address the stigma attached to hepatitis B and to ensure that the employees' right against discrimination and confidentiality is maintained.

This guideline is formulated for everybody's information and reference for the diagnosis, treatment, and prevention of Hepatitis B. This will inform the employees of their role as well as the company in dealing with Hepatitis B. A healthy environment encompasses a good working relationship and great output for continuous business growth.

## I. Implementing Structure

The Leisure and Resorts World Corporation (LRWC for brevity) Hepatitis B workplace policy and program shall be managed by its health and safety committee. Each division or department of the Company shall be duly represented.

#### II. Guidelines

#### A. Education

- 1. Coverage. All employees regardless of employment status may avail of hepatitis B education services for free;
- 2. Hepatitis B shall be conducted through distribution and posting of IEC materials and counselling and/ or lectures; and
- 3. Hepatitis B education shall be spearheaded by the LRWC Medical Clinic in close coordination with the health and safety committee.

## **B. Preventive Strategies**

- 1. All employees are encouraged to be immunized against Hepatitis B after securing clearance from their physician.
- 2. Workplace sanitation and proper waste management and disposal shall be monitored by the health and safety committee on a regular basis.
- Personal protective equipment shall be made available at all times for all employees;
- 4. Employees will be given training and information on adherence to standards or universal precautions in the workplace.

## **III. Social Policy**

## A. Non discriminatory Policy and Practices

- There shall be no discrimination of any form against employees on the basis of their Hepatitis B status consistent with the international agreements on non discrimination ratified by the Philippines (ILO C111). Employees shall not be discriminated against, from pre to post employment, including hiring, promotion, or assignment because of their hepatitis B status.
- 2. Workplace management of sick employees shall not differ from that of any other illness. Persons with Hepatitis B related illnesses may work for as long as they are medically fit to work.

## B. Confidentiality

Job applicants and employees shall not be compelled to disclose their Hepatitis B status and other related medical information. Co-employees shall not be obliged to reveal any personal information about their fellow employees. Access to personal data relating to employee's Hepatitis B status shall be bound by the rules on confidentiality and shall be strictly limited to medical personnel or if legally required.

## C. Work-Accommodation and Arrangement

- 1. The company shall take measures to reasonably accommodate employees who are Hepatitis B positive or with Hepatitis B related illnesses.
- Through agreements made between management and employees' representative, measures to support employees with Hepatitis B are encouraged to work through flexible leave arrangements, rescheduling of working time and arrangement for return to work.

## D. Screening, Diagnosis, Treatment and Referral to Health Care Services

- 1. The company shall establish a referral system and provide access to diagnostic and treatment services for its employees for appropriate medical evaluation/ monitoring and management.
- 2. Adherence to the guidelines for healthcare providers on the evaluation of Hepatitis B positive employees is highly encouraged.
- 3. Screening for Hepatitis B as a prerequisite to employment shall not be mandatory.

## E. Compensation

The Leisure and Resorts World Corporation shall provide access to Social Security System and Employees Compensation benefits under PD 626 to an employee contracted with Hepatitis B infection in the performance of his duty.

## IV. Roles and Responsibilities of Employers and Employees

## A. Employer's Responsibilities

- 1. Management, together with employees' organizations, company focal personnel for human resources, and safety and health personnel shall develop, implement, monitor and evaluate the workplace policy and program on Hepatitis B.
- 2. The Health and Safety Committee shall ensure that their company policy and program is adequately funded and made known to all employees.
- 3. The Human Resources Department shall ensure that their policy and program adheres to existing legislations and guidelines, including provisions on leaves, benefits and insurance.
- 4. Management shall provide information, education and training on Hepatitis B for its workforce consistent with the standardized basic information package developed by the Hepatitis B TWG; if not available within the establishment, then provide access to information.
  - 5. The company shall ensure non-discriminatory practices in the workplace.
- 6. The management together with the company focal personnel for human resources and safety and health shall provide appropriate personal protective equipment to prevent Hepatitis B exposure, especially for employees exposed to potentially contaminated blood or body fluid.
- 7. The Health and Safety Committee, together with the employees' organizations shall jointly review the policy and program for effectiveness and continue to improve these by networking with government and organizations promoting Hepatitis B prevention.
- 8. The company shall ensure confidentiality of the health status of its employees, including those with Hepatitis B.
- 9. The human resources shall ensure that access to medical records is limited to authorized personnel.

#### B. Employees Responsibilities

1. The employees' organization is required to undertake an active role in educating and training their members on Hepatitis B prevention and control. The IEC program must also aim at promoting and practicing a healthy lifestyle with emphasis on avoiding high risk behavior and other risk factors that expose employees to increased risk of Hepatitis B infection, consistent with the standardized basic information package developed by the Hepatitis B TWG.

2. Employees shall practice non-discriminatory acts against co-employees on the

ground of Hepatitis B status.

3. Employees and their organizations shall not have access to personnel data relating to an employee's Hepatitis B status. The rules of confidentiality shall apply in carrying

out union and organization functions.

4. Employees shall comply with the universal precaution and the preventive

measures.

5. Employees with Hepatitis B may inform the health care provider or the company physician on their Hepatitis B status, that is, if their work activities may increase the risk of Hepatitis B infection and transmission or put the Hepatitis B positive at risk for

aggravation.

V. IMPLEMENTATION AND MONITORING

Within the establishment, the implementation of the policy and program shall be monitored and evaluated periodically. The safety and health committee or its counterpart shall

be tasked for this purpose.

VI. EFFECTIVITY

This Policy shall take effect immediately and shall be made known to all employees.

Jacqueline Chan

**HR Management Head** 

DATE: October 28, 2019

## **WORKPLACE POLICY AND PROGRAM ON HEPATITIS B**

**Leisure and Resorts World Corporation** is committed to conform to the established standards assurance of customer satisfaction, protection of our environment and health and safety in the workplaces.

The company promotes and ensures a healthy environment through its various health programs to safeguard its employees. And as part of the company's compliance to DOLE Department Advisory No. 05, Series of 2010 (Guidelines for the Implementation of a Workplace Policy and Program on Hepatitis B), this Program has been developed. This program is aimed to address the stigma attached to hepatitis B and to ensure that the employees' right against discrimination and confidentiality is maintained.

This guideline is formulated for everybody's information and reference for the diagnosis, treatment, and prevention of Hepatitis B. This will inform the employees of their role as well as the company in dealing with Hepatitis B. A healthy environment encompasses a good working relationship and great output for continuous business growth.

## I. Implementing Structure

The Leisure and Resorts World Corporation (LRWC for brevity) Hepatitis B workplace policy and program shall be managed by its health and safety committee. Each division or department of the Company shall be duly represented.

#### II. Guidelines

#### A. Education

- 1. Coverage. All employees regardless of employment status may avail of hepatitis B education services for free;
- 2. Hepatitis B shall be conducted through distribution and posting of IEC materials and counselling and/ or lectures; and
- 3. Hepatitis B education shall be spearheaded by the LRWC Medical Clinic in close coordination with the health and safety committee.

## **B. Preventive Strategies**

- 1. All employees are encouraged to be immunized against Hepatitis B after securing clearance from their physician.
- 2. Workplace sanitation and proper waste management and disposal shall be monitored by the health and safety committee on a regular basis.
- Personal protective equipment shall be made available at all times for all employees;
- 4. Employees will be given training and information on adherence to standards or universal precautions in the workplace.

## **III. Social Policy**

## A. Non discriminatory Policy and Practices

- There shall be no discrimination of any form against employees on the basis of their Hepatitis B status consistent with the international agreements on non discrimination ratified by the Philippines (ILO C111). Employees shall not be discriminated against, from pre to post employment, including hiring, promotion, or assignment because of their hepatitis B status.
- 2. Workplace management of sick employees shall not differ from that of any other illness. Persons with Hepatitis B related illnesses may work for as long as they are medically fit to work.

## B. Confidentiality

Job applicants and employees shall not be compelled to disclose their Hepatitis B status and other related medical information. Co-employees shall not be obliged to reveal any personal information about their fellow employees. Access to personal data relating to employee's Hepatitis B status shall be bound by the rules on confidentiality and shall be strictly limited to medical personnel or if legally required.

## C. Work-Accommodation and Arrangement

- 1. The company shall take measures to reasonably accommodate employees who are Hepatitis B positive or with Hepatitis B related illnesses.
- Through agreements made between management and employees' representative, measures to support employees with Hepatitis B are encouraged to work through flexible leave arrangements, rescheduling of working time and arrangement for return to work.

## D. Screening, Diagnosis, Treatment and Referral to Health Care Services

- 1. The company shall establish a referral system and provide access to diagnostic and treatment services for its employees for appropriate medical evaluation/ monitoring and management.
- 2. Adherence to the guidelines for healthcare providers on the evaluation of Hepatitis B positive employees is highly encouraged.
- 3. Screening for Hepatitis B as a prerequisite to employment shall not be mandatory.

#### E. Compensation

The Leisure and Resorts World Corporation shall provide access to Social Security System and Employees Compensation benefits under PD 626 to an employee contracted with Hepatitis B infection in the performance of his duty.

## IV. Roles and Responsibilities of Employers and Employees

## A. Employer's Responsibilities

- 1. Management, together with employees' organizations, company focal personnel for human resources, and safety and health personnel shall develop, implement, monitor and evaluate the workplace policy and program on Hepatitis B.
- 2. The Health and Safety Committee shall ensure that their company policy and program is adequately funded and made known to all employees.
- 3. The Human Resources Department shall ensure that their policy and program adheres to existing legislations and guidelines, including provisions on leaves, benefits and insurance.
- 4. Management shall provide information, education and training on Hepatitis B for its workforce consistent with the standardized basic information package developed by the Hepatitis B TWG; if not available within the establishment, then provide access to information.
  - 5. The company shall ensure non-discriminatory practices in the workplace.
- 6. The management together with the company focal personnel for human resources and safety and health shall provide appropriate personal protective equipment to prevent Hepatitis B exposure, especially for employees exposed to potentially contaminated blood or body fluid.
- 7. The Health and Safety Committee, together with the employees' organizations shall jointly review the policy and program for effectiveness and continue to improve these by networking with government and organizations promoting Hepatitis B prevention.
- 8. The company shall ensure confidentiality of the health status of its employees, including those with Hepatitis B.
- 9. The human resources shall ensure that access to medical records is limited to authorized personnel.

## B. Employees Responsibilities

1. The employees' organization is required to undertake an active role in educating and training their members on Hepatitis B prevention and control. The IEC program must also aim at promoting and practicing a healthy lifestyle with emphasis on avoiding high risk behavior and other risk factors that expose employees to increased risk of Hepatitis B infection, consistent with the standardized basic information package developed by the Hepatitis B TWG.

2. Employees shall practice non-discriminatory acts against co-employees on the

ground of Hepatitis B status.

3. Employees and their organizations shall not have access to personnel data relating to an employee's Hepatitis B status. The rules of confidentiality shall apply in carrying

out union and organization functions.

4. Employees shall comply with the universal precaution and the preventive

measures.

5. Employees with Hepatitis B may inform the health care provider or the company physician on their Hepatitis B status, that is, if their work activities may increase the risk of Hepatitis B infection and transmission or put the Hepatitis B positive at risk for

aggravation.

V. IMPLEMENTATION AND MONITORING

Within the establishment, the implementation of the policy and program shall be monitored and evaluated periodically. The safety and health committee or its counterpart shall

be tasked for this purpose.

VI. EFFECTIVITY

This Policy shall take effect immediately and shall be made known to all employees.

Jacqueline Chan **HR Management Head** 

DATE: October 28, 2019

# BWC GUIDELINES NO. 2, SERIES OF 2012 "SEXUAL HARRASMENT POLICIES AND PROCEDURES"

Pursuant to the provisions of Section 4, Republic Act No. 7877, An Act Declaring Sexual Harassment Unlawful in the Employment, Education or Training Environment, and For Other Purposes, the following policies and procedure are hereby issued by Leisure and Resorts World Corporation to prevent sexual harassment in its workplace and to provide the procedure for the resolution, settlement and/or disposition of sexual harassment cases.

#### I. COMPANY POLICY AGAINST SEXUAL HARASSMENT

Leisure and Resorts World Corporation believes that employees should be afforded the opportunity to work in an environment free of sexual harassment. Sexual harassment is a form of misconduct that undermines the employment relationship. No employee, either male or female, should be subjected verbally or physically to unsolicited and unwelcome sexual overtures or conduct.

Sexual harassment refers to behavior that is not welcome, that is personally offensive, debilitates morale and, therefore, interferes with work effectiveness. Such behavior may be in the form of unwanted physical, verbal or visual sexual advances, requests for sexual favors, and other sexually oriented conduct which is offensive or objectionable to the recipient, including, but not limited to: epithets, derogatory or suggestive comments, slurs or gestures and offensive posters, cartoons, pictures, or drawings.

Leisure and Resorts World Corporation will not tolerate any behavior that amounts to sexual harassment and any officer or employee found to have committed sexual harassment shall be subjected to disciplinary action, up to and including dismissal.

#### A. DEFINITION OF SEXUAL HARASSMENT

Leisure and Resorts World Corporation has adopted, and its policy is based on, the definition of sexual harassment set forth in Section 3 of R.A. 7877. It provides that sexual harassment in workplace is committed by an employer, employee, manager, supervisor, agent of the employer, or any other person who, having authority, influence or moral ascendancy over another in a work environment, demands, requires or otherwise requires any sexual favor from the other, regardless of whether the demand, requests or requirement for submission is accepted by the object of said Act.

In a work-related or employment environment, sexual harassment is committed when:

- 1. The sexual favor is made as a condition in the hiring or in the employment, reemployment, or continued employment of said individual, or in granting said individual favorable compensation, terms of conditions, promotions, or privileges; or the refusal to grant the sexual favor results in limiting, segregating or classifying the employee which in any way would discriminate, deprive or diminish employment opportunities or otherwise adversely affect said employee;
- the above acts would impair the employees' rights or privileges under existing labor laws; or
- 3. the above acts would result in an intimidating, hostile, or offensive environment for the employee.

#### **B. WHERE SEXUAL HARASSMENT IS COMMITED**

Sexual harassment may be committed in any work or training environment. It may include, but are not limited to the following:

- 1. In or outside the office building or training site;
- 2. at office or training-related social functions;
- 3. in the course of work assignments outside the office;
- 4. at work-related conferences, studies or training sessions; or
- 5. during work related travel.

#### C. FORMS OF SEXUAL HARASSMENT

Sexual harassment may be committed in any of the following forms:

- 1. Overt sexual advances:
- 2. Unwelcome or improper gestures of affection;
- 3. Request or demand for sexual favors including but not limited to going out on dates, outings, or the like for the same purpose;
- 4. Any other act or conduct of a sexual nature or for purposes of sexual gratification which is generally annoying, disgusting or offensive to the victim.

## D. WHAT IS NOT SEXUAL HARASSMENT

Sexual harassment does not refer to occasional compliments of a socially acceptable nature. It refers to behavior that is not welcome, that is personally offensive, that debilitates morale, and that, therefore, interferes with work effectiveness.

#### E. EMPLOYER'S RESPONSIBILITY

Leisure and Resorts World Corporation undertakes to provide its officers and employees a work environment free of sexual harassment by management personnel, by co-workers and by others with whom officers and employees must interact in the course of their employment in Leisure and Resorts World Corporation. Sexual harassment is specifically prohibited as unlawful and as a violation of LRWC's policy. Leisure and Resorts World Corporation, LRWC for brevity, is responsible for preventing sexual harassment in the workplace, for taking immediate corrective action to stop sexual harassment in the workplace and for promptly investigating any allegation of work-related sexual harassment.

## II. PROCEDURES ON SEXUAL HARASSMENT CASES

#### A. COMPLAINT PROCEDURE

Any officer or employee, who experiences or witnesses any act of sexual harassment in the workplace, shall report the same immediately to the Committee on Decorum and Investigation. They may also report acts of sexual harassment to any other member of Leisure and Resorts

World Corporation's management or ownership. All allegations of sexual harassment will be

quickly investigated. To the extent possible, the identity of the officer or employee shall remain

confidential and that of any witnesses and the alleged harasser will be protected against

unnecessary disclosure. When the investigation is completed, all parties will be informed of the

outcome of the investigation.

A Committee on Decorum and Investigation shall be constituted and shall be composed of

the management and the employees' representative to receive complaints, investigate and hear

sexual harassment cases. The Committee shall develop its own rules in the settlement and

disposition of sexual harassment cases. The Committee shall also develop and implement

programs to increase understanding and awareness about sexual harassment.

**B. RETALIATION** 

Leisure and Resorts World Corporation will permit no employment-based retaliation against

anyone who brings a complaint of sexual harassment or who speaks as a witness in the

investigation of a complaint of sexual harassment.

C. WRITTEN POLICY

All officers and employees of Leisure and Resorts World Corporation shall receive a copy of

LRWC's sexual harassment policy upon assumption of their respective offices. If at any time an

officer of employee would like another copy of the policy, please contact the Office of the

Committee on Decorum. If LRWC should amend or modify its sexual harassment policy, all

officers and employees will receive an individual copy of the amended or modified policy.

**Jacqueline Chan** 

**Head of HR Management** 

DATE: October 28, 2019

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#### SMOKE-FREE WORKPLACE POLICY AND PROGRAM

Pursuant to Section 6 of Republic Act No. 9211 which specifically prohibits indoor smoking and protects people against second hand smoke, this company policy is hereby issued to protect its employees and clients against the hazard brought about by smoking.

Smoke-free workplaces protect non-smokers from the dangers of secondhand smoke and also encourage staff to either quit smoking or reduce their cigarette consumption. Successful implementation of this policy will depend on both the management and employees support.

## I. PREVENTIVE STRATEGIES

Leisure and Resorts World Corporation shall notify all employees of this policy and shall establish a smoke-free workplace policy awareness program. This will also be a part of orientation for newly-hired employees. A "NO SMOKING SIGN" shall be conspicuously displayed at floor areas which were designated as a NO SMOKING AREA. The roof top and the parking area are the only areas in the office in which employees will be allowed to smoke.

Capacity building for speakers' bureau, counsellors and the general workers population will be part of staff development program of the company.

The ill-effects of smoking will be discussed during the training/orientation of employees which will be spearheaded by the Health and Safety Committee.

#### II. IMPLEMENTATION

Worksite smoking policies aim mainly to protect non-smokers from Environmental Tobacco Smoke, (ETS), while the objective of worksite cessation program is to help employees who do smoke to give up the habit. The use of support groups of former smokers, HRDS staff, and medical staff that may act as educators/counsellors and support for workers to enable them in their wish of quitting the habit. Programs should be coordinated with managed-care providers' offerings of tobacco assessment and counselling. Internally, physical activity, nutrition, and stress management will assist smokers to quit and to stay abstinent.

Networking with health professionals, experts and organizations with the same advocacy is also being encouraged to create a partnership of sort. This may lead to better program implementation as their best practices may be replicated.

Strengthening workers participation may encourage ownership of the program. Team Leaders per Department maybe assigned, he/she may assign secret marshals who would monitor the no smoking policy in their workplaces. Team leaders would also monitor the smoker's diary (mandatory to smokers enrolled in the program) and the progress of the implementation of the smoking program in their office.

Employees who wish to quit smoking shall be referred by the committee to DOH accredited smoking cessation clinics.

## **III. MONITORING AND EVALUATION**

The implementation of the smoke-free workplace policies and programs shall be monitored and evaluated periodically by the employer to ensure that the goal of an alcohol-free workplace is met. The Health and Safety Committee or other similar Committee shall be tasked for this purpose.

## IV. EFFECTIVITY

All concerned shall comply with all the provisions of this company policy effective immediately.

Jacqueline Chan
HR Management Head

DATE:

# WORKPLACE POLICY AND PROGRAM ON TUBERCULOSIS (TB) PREVENTION AND CONTROL

The Leisure and Resorts World Corporation recognizes that while 80% of Tuberculosis (TB) cases belong to the economically productive individuals, it is also treatable and its spread can be curtailed if proper control measures will be implemented. As such, this TB Policy and Program is hereby issued for the information and guidance of the employees.

## **PURPOSE:**

To address the stigma attached to TB and to ensure that the worker's right against discrimination, brought by the disease, is protected.

To facilitate free access to anti-TB medicines of affected employees through referrals.

## I. IMPLEMENTING STRUCTURE

The Leisure and Resorts World Corporation TB Program shall be managed by its health and safety committee consists of representatives from the different divisions and departments.

#### II. COVERAGE

This Program shall apply to all employees regardless of their employment status.

#### **III. GUIDELINES**

#### A. Preventive Strategies

## 1. Conduct of Tuberculosis (TB) Advocacy, Training and Education

- a. TB education shall be conducted by the Leisure and Resorts World Corporation Medical Clinic in close coordination with the health and safety committee, through distribution and posting of IEC materials and counselling and/ or lectures.
- b. Engineering measures such as improvement of ventilation, provision for adequate sanitary facilities and observance of standard for space requirement (avoidance of overcrowding) shall be implemented.

## 2. Screening, Diagnosis, Treatment and Referral to Health Care Services

a. The company shall establish a referral system and provide access to diagnostic and treatment services for its employees. The company shall make arrangements with the nearest Direct Observed Treatment (DOT) facility.

b. The company's adherence to the DOTS guidelines on the diagnosis and treatment is highly encouraged.

#### **B. MEDICAL MANAGEMENT**

- 1. The company shall adopt the DOTS strategy in the management of workers with tuberculosis. TB case finding, case holding and Reporting and Recording shall be in accordance with the Comprehensive Unified Policy (CUP) and the National Tuberculosis Control Program.
- 2. The company shall at the minimum refer employees and their family members with TB to private or public DOTS centers.

#### C. SOCIAL POLICY

## 1. Non-discriminatory Policy and Practices

- a. There shall be no discrimination of any form against employees from pre to post employment, including hiring, promotion, or assignment, on account of their TB status. (ILO C111)
- b. Workplace management of sick employees shall not differ from that of any other illness. Persons with TB related illnesses should be able to work for as long as medically fit.

## 2. Work-Accommodation and Arrangement

- a. Agreements made between the company and employee's representatives shall reflect measures that will support workers with TB through flexible leave arrangements, rescheduling of working time and arrangement for return to work.
- b. The employee may be allowed to return to work with reasonable working arrangements as determined by the Company Health Care provider and/or the DOTS provider.

#### D. COMPENSATION

The company shall provide access to Social Security System and Employees Compensation benefits under PD 626 to an employee who acquired TB infection in the performance of his/her duty.

#### V. ROLES AND RESPONSIBILITIES OF EMPLOYERS AND EMPLOYEES

## A. Employer's Responsibilities

1. The Employer, together with workers/ labor organizations, company focal personnel for human resources, safety and health personnel shall develop, implement, monitor and evaluate the workplace policy and program on TB.

2. Provide information, education and training on TB prevention for its workforce.

3. Ensure non-discriminatory practices in the workplace.

4. Ensure confidentiality of the health status of its employees and the access to medical

records is limited to authorized personnel.

5. The Employer, through its Human Resources Department, shall see to it that their company policy and program is adequately funded and made known to all

employees.

6. The Health and Safety Committee, together with employees/ labor organizations shall jointly review the policy and program and continue to improve these by

networking with government and organizations promoting TB prevention.

B. Employees' Responsibilities

1. The employee's organization is required to undertake an active role in educating

and training their members on TB prevention and control.

2. Employees shall practice non-discriminatory acts against co-workers.

3. Employees and their organization shall not have access to personnel

data relating to a worker's TB status.

4. Employees shall comply with universal precaution and the preventive measures.

V. IMPLEMENTATION AND MONITORING

The Safety and Health Committee or its counterpart shall periodically monitor and

evaluate the implementation of this Policy and Program.

**VI. EFFECTIVITY** 

This Policy shall take place effective immediately and shall be made known to every employee.

Jacqueline Chan

**HR Management Head** 

DATE: October 28, 2019

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# WORKPLACE POLICY AND PROGRAM ON PROMOTING WORKERS HEALTH AND ENSURING PREVENTION AND CONTROL OF HEALTH-RELATED ISSUES AND ILLNESS

<u>Leisure and Resorts World Corporation</u> is committed to promote and ensure a healthy and safe working environment through its various health programs for its employees. We shall conform to the all issuances and laws that guarantee workers health and safety at all times.

The company shall ensure that worker's health is maintained through the following company programs and activities:

- a) Orientation and education of employees
- b) Access to reliable information on illness and hazards at work
- c) Referral to medical experts for diagnosis and management of illness or health-related concerns
- d) Provide health-related programs such proper nutrition and exercise activities are made available to the workers

The above-mentioned programs shall comply with the Government's issuances on promoting healthy lifestyle, addressing mental health in the workplace and preventing and controlling substance abuse.

In addition, company policies to protect workers' rights arising from illness shall be guaranteed. The company shall promote the following workers' rights:

- a) Confidentiality of information
- b) Non-discrimination including non-termination
- c) Work accommodation following a course of illness
- d) Assistance to compensation

This policy is formulated for everybody's information. The company is committed to ensuring workers' health and providing a healthy and safe workplace.

Jacqueline Chan
HR Management Head

**DATE: October 28, 2019** 

## 5.0 Composition and Duties of Safety and Health Committee

The SHC of the company is responsible to plan, develop and implement OSH policies and programs , monitor and evaluate OSH programs and investigate all aspect of the work pertaining to the safety and health of all the workers. SHC shall be composed of the following in compliance with the law:

high risk e	stablishme	um to high risk establishments with ten (10) to fifty (50) workers and lo ents with fifty-one (51) workers and above. – The OSH committee of nall be composed of the following:	
Ex-off chairp	ficio : person	Raymund F. Preligera  Name of Employer or his/her representative	
Secre	•	Abraham Solis Jr. Name of Safety officer of the workplace	
Ex-off memb		Gil A Borcelis	
		Name of Certified first-aider/s	
		Name of OH nurse	
		Name of OH dentist, and OH physician, as applicable	
Memb	pers :	Name of Safety officers representing the contractor or subcontractor, as the case may be,	
		Name of workers' representatives who shall come from the union, if the workers are organized, or elected workers through a simple vote of majority, if they an unorganized.	
		ordinating Committee: For two (2) or more establishments housed un	nder
	Chairpers	Name of Building owner or his/her representative such as the building administrator	Э
	Secretar	y :Name of Safety officer appointed by the Chairperson	
	Members	s :	

Name of 2 safety officers from the building selected to the Joint OSH Committee
Name of two (2) workers' representatives one from which must be from a union if organized from any establishments under the building

(All members of the HSC shall perform their duties and responsibilities by the OSH law and its implementing guidelines.)

Safety and Health Committee Minutes/Reports submitted to DOLE (pls attach latest OSH committee minutes/report)

Yes	Χ	No	

## 6.0 OSH Personnel and Facilities 6.1 Safety Officer

Safety Officer(s): (attach certificate of training/s prescribed by DOLE)(please use additional sheets as necessary)

Name of Safety Officer(s):	Training(s) (kindly include number of hours)	
Abraham Solis Jr.	BOSH 40 hours	
Aldrich Espanya	BOSH 40 hours	

## **6.2 Emergency Occupational Health Personnel and Facilities**

List of competent emergency health personnel within the worksite duly complemented by adequate medical supplies, equipment and facilities based on the total number of workers. (Use additional sheet if necessary and attach all required training certificates in this section.) Emergency Health Personnel and Facilities

	Total number of	Health Personnel & Facilities	
Shift/Area/unit/	workers/area	Health Personnel (First-	Facilities
Department		aider, Nurse, Physician,	(Treatment Room/
		Dentist)	Clinic/ Hospital)
Central AB Global	1		·
Central Engineering	21		
Central HRD	30	Aldrich España	Lactation Room
Central ODT	2	Dave Manaysay	
Central Administration	1		
Central ITMS	38	Rowell Concepcion	
Central Legal	6		
Central LRWC	1		
Central Purchasing	6		
Central Asset Mgt &	21		
Logistics			
Central Finance	37		
Central Internal Audit	15		
Central OP	20		
Central OP (CSR)	1		
Corplan	7		
Investment Relations	2		
Security & Gen Services	2		

## 7.0 Safety and Health Promotion, training and education provided to workers

- --Orientation of all workers on OSH
- -Conduct of Risk Assessment, evaluation and Control
- -\*Continuing training on OSH for OSH Personnel
- -\*Work permit System

## (please attach additional sheets as necessary)

Name of OSH	Number of Employees in	Date
Training/Orientation	attendance	
Basic First Aid	41	Sept 9,10,19 and 20, 2019
BOSH (10 hours)		August 15, 2019

<sup>\*(</sup>Applicable for medium to high risk establishments with 10 to 50 workers and low to high risk establishments with 51 workers and above)



Conduct of Risk Assessment (may include	Date		
WEM)			
(Dust and Pest Control)	October 19, 2019		

## 8.0 Conduct of Tool Box Meetings/ Safety Meetings if applicable

Conduct of Safety Meetings/Tool Box Meetings	Date
NOT APPLICABLE	

## 9.0 Accident/Incident/Injury investigation recording and reporting

Any dangerous occurrence, major accident resulting to death or permanent total disability, shall be reported by the company to the DOLE Regional Office within twenty four (24) hours from occurrence using the prescribed form (Work Accident / Incident Notification).

After the conduct of investigation, the company shall prepare and submit work accident report using the prescribed form (WAIR). Moreover, other work accidents resulting to disabling injuries such as Permanent Partial Disability and Temporary Total Disability shall be reported to the DOLE Regional Office within 30 days after the date of occurrence of accident using the DOLE prescribed form (WAIR).

All near misses shall be recorded and reported. A system for notification and reporting of work accidents including near misses within the company shall be developed and reviewed by the OSH Committee as necessary.

(Kindly submit reports on the following: Work Accident /Injury Report (WAIR), Annual Exposure Data Report (AEDR), Annual Medical Report (AMR)

	,
Report Submitted	Date
Report on Safety Organization	March 21, 2019
Annual Medical Report	March 21, 2019
Employers Work/Accident Illness Report	March 21, 2019
Annual Work accident /Illness Exposure Data	March 21, 2019

## 10.0 Provision and use of PPE

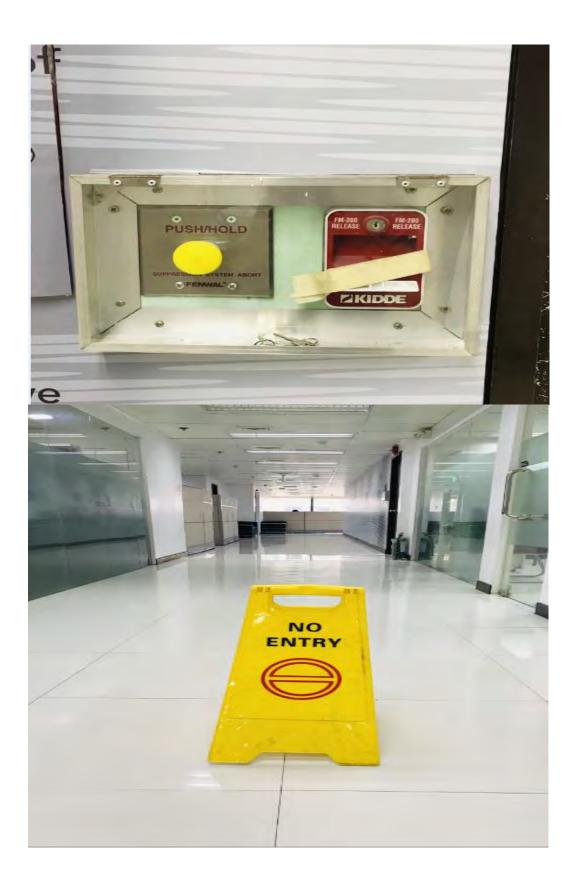
Issuance of PPE shall be supplemented by training on the application, use, handling, cleaning and maintenance.

PPE provided	Number of Workers given			
Rubber gloves	Janitorial Staff			
Plastic Tongs				
Wet Floor Signage				
Rubber Boots				

## 11.0 Safety Signage

The safety signages include warning to workers and employees and the public about the hazards within the workplace.

Type of Safety Signage: Kindly attach picture.













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12.0\*Dust control and management and regulation on activities such as building of temporary structures and lifting and operation of electrical, mechanical, communications system and other requirements \*(Applicable for medium to high risk establishments with 10 to 50 workers and low to high risk establishments with 51 workers and above)

Kindly attach dust control procedures, plans on temporary structures, permits app;icable for the operation of electrical, mechanical, communications systems and other requirements

## 13.0 Workers Facilities Provided:

FACILITIES	PROVIDED?		REMARKS	
	YES	NO		
a. Adequate supply of drinking water	X			
b. Adequate sanitary and washing facilities	X			
c. Suitable living accommodation (if applicable)	X			
d. Separate sanitary, washing and sleeping facilities (if applicable)	X			
e. Lactation station (in consonance with DOLE D.O. 143-15)	X			
f. Ramps, railings, and the like	X			
g. Other workers' welfare facilities as prescribed by OSHS and other related issuances	Х		Lactation Room	

14	Λ	Emergency and	Dieastar	Proparodnoss:
14.	·U	Ellieruency and	Disasiei	Figureuness.

14.1	Written Emergency and Disa	ster Program	Yes	Nox
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## 14.2 Types and number of Drills conducted

Type of Drills (fire,	Date	Responsible person/position
earthquake)		
Annual Fire & Earthquake Drill (Building Admin	April 25, 2019	Safety Officer/Pasig Fire Department
Initiated)		







15.0	Solid Waste Management System				
	Written Pollution Control Program:	Yes:	No:x		
	Name of Pollution Control Officer: V	Vaste Manager	nent Follows E	Building Admir	n Policy

## **16.0Compliance with Reportorial Government Requirements** (refer to item 9.0)

## 17.0 Control and management of hazards.

Refer to accomplished HIRAC

## 18.0 Prohibited Acts and Penalties/sanctions for violations on OSH

\*(Applicable for medium to high risk establishments with 10 to 50 workers and low to high risk establishments with 51 workers and above)

(Pls attach existing company sanctions for violations on OSH)

(Example of Company violation policies) Safety Violation	1st offense	2nd offense	3rd offense
1. Not using issued PPE	warning	3 day suspension	5 day suspension
2. littering and loitering	warning	3 day suspension	5 day suspension
3. smoking at prohibited area	warning	3 day suspension	5 day suspension
4. illegal dismantling of safety signages and paraphernalia	warning	3 day suspension	5 day suspension
5. Not following safety rules	3 day suspension	5 day suspension	Dismissal

## 18.0 \* Cost of implementing company OSH program

Php 608,950.00; Annual estimated amount for OSH program implementation to include but not limited to the following: orientation/training of workers, safety officer, OH personnel, purchase and maintenance of PPE, first aid medicine and other medical supplies, safety signages and devices, fire safety equipment/tools, safety of equipment (i.e machine guards,) etc.

<sup>\*(</sup>Applicable for medium to high risk establishments with 10 to 50 workers and low to high risk establishments with 51 workers and above)

OSH Item	Estimated Cost/year
PPEs	50,000.00
OSH trainings	300,000.00
Safety Signages	50,000.00
Machine Guards and related equipment	20,000.00
Medical examinations	158,950.00
Medical supplies/medicines	30,000.00
Others: Specify	608,950.00